# BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM AURANGABAD ZONE AURANGABAD

#### Case No. CGRF/AZ/AUR/U/378/2012/11

Date of Filing 14.02..2012 Date of Decision 30.05.2012

Respondent No.1

M/s Yashanand Chemicals Industries Pvt.Ltd.,

10/11, Pannalal Nagar,

New Osmanpura,

Aurangabad. Complainant

(Consumer No. 490019009448)

V/s

01) The Executive Engineer(Admn.)

Nodal Office, O/O Superintending Engineer,

Urban Circle, M.S.E.D.C.L.,

Aurangabad.

02) The Dy.General Manager(Planning), Respondent No.2 GTL Ltd. Vithalachi Daya, 1<sup>st</sup> floor Above YZ Ford Car Showroom, Cannaught Place, CIDCO,

Aurangabad.

Claim: - Issue of final Energy bill

### **CORAM**

Shri V.B.Mantri Chairperson

Shri V.S.Kabra Member

## <u>JUDGEMENT</u>

Heard the submissions of Mr.Kapadiya, the representative of the consumer. Heard the submissions of Mr.Pattewar, the Nodal Officer for MSEDCL & heard the Nodal Officer for GTL.

During the submissions, the grievance is redressed. The consumer agrees to pay the arrears. However submitted that, there should not D.P. charges & interest. The Nodal Officers however pressed for interest as well as D.P.charges.

Considering, the nature of the dispute and considering the submissions of the parties, this Forum is of the view that, as the consumer has failed to make payment of arrears, he is liable to pay interest. The request of consumer to condone the interest thereby can not be granted. However in case interest is imposed then in our opinion. Delay payment charges should not be imposed. This Forum is therefore of the opinion that, the respondents should not impose D.P. charges. Hence grievance is redressed accordingly. This Forum thereby pass the following order.

## **ORDER**

- 01) The consumer complainant to pay arrears of bill with interest.
- 02) The respondents shall not impose any D.P. charges on such bills.
- 03) No costs or compensation.
- 04) Grievance is redressed accordingly.

Sd/(V.S.Kabra) Sd/(V.B.Mantri\_)
Member Chairperson