

ग्राहक गा-हाणे निवारण मंच
महाराष्ट्र राज्य विद्युत वितरण कंपनी मर्यादित
औरंगाबाद परिमंडळ, औरंगाबाद.

Old Power House Premises, Dr.Ambedkar Road, Aurangabad. Phone: 0240-2336172

Case No: CGRF/AZ/U/120/2008/41/

Date:-

To,
The Executive Engineer (Administration)
O/O Superintending Engineer
O&M Urban Circle, M.S.E.D.C.L.,
Aurangabad.

Sub:- Forwarding of grievance in respect of Shri Desai Aurangabad.
(Consumer No.)

Dear Sir

Please find enclosed herewith a copy of the grievance application received by the Forum from Shri Desai,Aurangabad.

The consumer has requested for passing an interim order for not to disconnect his supply on account of average reading.

You are requested to submit your reply on the grievance of the consumer at the time of hearing .

The hearing in this matter is kept on 00/00/2008 at 12=00 hrs.

Encl As above.

Copy to :

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
AURANGABAD ZONE, AURANGABAD

(Case No. CGRF/AZ/AUR/U/120/2008/41).

Shri R.A.Desai -- **Consumer Complainant.**

Flat No.3, Sheetal Apartment

Sawarkar Chowk, Aurangabad.

(Con.No. 4900110185544)

V/s

**MAHARASHTRA STATE ELECTRICITY DISTRIBUTION
COMPANY LTD. URBAN CIRCLE, AURANGABAD**

The Distribution Licensee.

Date:- 12.08.2008

Sub: Grievance under the Maharashtra Electricity Regulatory Commission,
(Consumer Grievance Redressal Forum and Ombudsman)
Regulations, 2006

INTERIM ORDER

The consumer has filed an application in the Forum against the irregular monthly bills received by him from the Distribution Licensee(hereinafter referred to as D.L.) and requested the Forum to direct the D.L. not to disconnect the electricity supply of his residence on account of such flimsy & incorrect bills. He further contended that in the month of March 2008, his supply was disconnected without giving any notice on account of such incorrect bill.

The Nodal Officer filed his reply and contended that since the bill of consumer shows credit amount , the question of disconnection does not arise.

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Heard both the parties. It is observed that D.L., in the month of March 2008 , issued a bill for Rs. 16800/ to the consumer and disconnected his supply on account of non payment of this bill without giving any notice. The said bill was later on corrected by the D.L.The Forum further observed that all the bills issued after March 08 are credit bills.

In view of above observations and since the bill for the month of May-June 08 shows credit bill amount of Rs. 1866.40, the Forum hereby direct the Distribution Licensee not to disconnect the electricity supply of the consumer till the disposal of the grievance.

Further consumer has filed his grievance to the concern office of the D.L. on 15.07.08. The D.L. is directed to redress the grievance of the consumer through the Internal Grievance Redressal mechanism. The consumer, if not satisfied with the decision given by the IGRC or complaint being not heard before 16.9.08 is free to file his complaint before this Forum.

(A.N. Sonwane)
Member/Secretary

(H.A.Kapadia)
Member

(V.A.Hambire)
President