

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
AURANGABAD ZONE AURANGABAD

Case No. CGRF/AZ/Aur/U/363/2011/43

Date of Filing 23.11.2011
Date of Decision 09.12.2011

Shri Jnakraj Kantilal Soni,
Supari Hanuman,
Gulmandi,
Aurangabad.
(Consumer No. 490011371725)

Complainant

V/s

- 01) The Executive Engineer(Admn),
Nodal Officer,Urban Circle, M.S.E.D.C.L.,
Aurangabad. Respondents No.1
- 02) The Dy. General Manager,(Planning)
GTL Ltd.“Vithalachi Daya,1st floor, Plot No.4-A,
Cannaught Place, Town Center, CIDCO,
Aurangabad – 431 003 Respondents No.2

Claim: - Grievance about wrong reading and excess billing.

CORAM

Shri V.B.Mantri Chairperson
Shri V.S.Kabra Member
Shri Mohd.Qamarudin Tech. Member

JUDGEMENT

It is the case of complainant that respondents may be directed to issue revised bill without DPC & Interest from February 2011. The respondents may not disconnect the electricity supply of complainant till redressal of grievance & to pay Rs.1000/- towards mental agony & cost of complaint.

The complainant Janakraj Soni is the owner of a Jewelry shop situated at Supari Hanuman Road, Aurangabad & the consumer No. allotted by D.L. bears No. 490011371725.

The complainant was in receipt of bills based on average basis issued by respondent No.1 i.e. MSEDCL. The said bills were regularized from August 2011 by opponent & bills thereafter were issued by adjusting excess amount paid by the complainant.

The complainant received adjusted bills from the period August 2010 to Feb.2011. The bill for the month of Feb.2011 shows credit balance amounting to Rs.13816.00 which show amount paid in excess by the complainant, that is the main complaint of complainant to adjust all credit balance adjust in next bills.

This matter & grievance brought to the notice of opponents by letter dated 16.04.2011 but no cognizance taken by opponents since no cognizance of the complaint was taken by both opponents then complainant filed this before Forum.

In this context, both the opponents MSEDCL & GTL submit their say to the complaint or complainant & in that say MSEDCL opponent No.1 has agreed that, in January 2011 to Sept.2011 there was progressive reading bill was given to complainant but in January 2011 Rs.13837.93 was shown credit. In ledger of complainant, that was change/edit by Shahganj sub-division in the

month of February 2011 to the tune of Rs.13840/-. So opponent No.1 MSEDCL who is the principal of Opponent No.2 agrees to issue revised bill to the tune of Rs.13840/- after direction.

Our findings is that, opponent No.1, MSEDCL agrees & ready to credit the same amount for what complainants grievance is pending i.e. Rs.13840/- so that complaints satisfaction hence, we all members of Forum pass the following order.

ORDER

1. Forum is directed to both the opponents to credit Rs.13840/- to the ledger of complainant & same will be adjusted in future bills of energy consumption of complaint.
2. Due to crystal clear matter & opponents, know that, there was credit balance of complainant, then why opponents not settled before complaint come before this Forum. So far wastage of time of this Forum & complainant Forum directs to give Rs.50/- as compensation by both the parties jointly and severally to the complaint.
3. Matter disposed off no order to cost

(V.S.Kabra)
Member

(Mohd.,Qamaruddin)
Member/Secretary

(V.B.Mantri)
Chairperson

