

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM  
AURANGABAD ZONE AURANGABAD

Case No. CGRF/AZ/AUR/U/362/2011/42

Date of Filing 17.11.2011  
Date of Decision 24.01.2012

Shri Dharmesh Kirti Modi,  
(Shri Harbhajanisngh).  
House No.98, Rose Garden,  
Shreynagar, New Osmanpura,  
Aurangabad. Complainant  
(Consumer No. 490011338507)  
V/s  
01) The Executive Engineer(Admn.) Respondent No.1  
Nodal Office, O/O Superintending Engineer,  
Urban Circle, M.S.E.D.C.L.,  
Aurangabad.  
02) The Dy.General Manager(Planning), Respondent No.2  
GTL Ltd. Vithalachi Daya,  
1<sup>st</sup> floor Above YZ Ford Car Showroom,  
Cannaught Place, CIDCO,  
Aurangabad.

**Claim:** - Grievance against excess amount charged in the bills.

CORAM

Shri V.B.Mantri Chairperson  
Shri V.S.Kabra Member  
Shri Mohd.Quamarudin Tech. Member

**JUDGEMENT**

The consumer is seeking redressal of his grievance against  
excess amount charged in the bills.

This Forum heard arguments of the complainant Mr. Borde, Legal Manager for GTL argued for GTL. The Nodal Officer represented MSEDCL.

The complainant has submitted that, since March 2011, meter reading has shoot up to large extent. The GTL has sent bill as RNA. The GTL has never supplied test report. The complainant therefore pray for refund of excess amount charged by respondent.

The GTL has submitted meter test report and spot verification report. As per spot verification report, body seal, meter body & meter glass were found O.K. The details of load have been shown as lift-1, Fan-3, CFL-5, Fridge-1, AC-1.

There is no dispute regarding, load details shown in spot verification. There is no dispute regarding meter test report. The rounded bill of Rs. 37,050/- has been thereby issued by GTL. The meter is functioning properly and test result appears to be within Normal permissible limits. This Forum thereby found no reason to deviate from the bills issued by GTL on the basis of meter reading. It has been then pointed out that, the GTL has already deducted the sum of Rs.8050.40 regarding 1136 units during the period May 2011 to June 2011. The GTL has thereby already deducted total sum of Rs.9942 from the total bill of Rs.37,050/-and issued fresh bill in the month of January 2012.

Hence we found no substance in further grievance of the consumer. The complaint should be therefore dismissed. Hence Forum proceed to pass following order.

**ORDER**

**The complaint is hereby dismissed.**

(V.S .Kabra)  
Member

( Mohd. Qamaruddin )  
Member/Secretary

( V.B. Mantri )  
Chairperson