

Date of Admission. 22.01.2014.
Date of decision. 05. 03 .2014.

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
AURANGABAD ZONE, AURANGABAD.

Case No. CGRF /AZ/U/486/2014/07

To,

1. Shri Ramkrishna Kisanrao Atule, **COMPLAINANT.**
H. No. 26/G.Mo/26/2,
Harchar Nagar, Satara,
Aurangabad

VERSUS.

1. Executive Engineer,(Adm.) **RESPONDENT.**
Nodal Officer,
O&M Urban Circle,
MSEDCL, AURANGABAD.
2. M/s GTL LTD.T-9 IT Park,
MIDC, Chikalthana,
Aurangabad.

CORAM:

Shri S. K. Narwade Member/Secretary

Shri V. S. Kabra Member.

REDRESSAL - DECISION.

The complainant is consumer of Respondent GTL & MSEDCL. He has taken the connection for domestic purpose since 26.02.2008. The complainant Shri. R.K. Atule has purchased the house of Shri. Dilip Pralhad Supe, Hariramnagar Satara. However the change of name for electric connection is not effected nor has the complainant applied.

The grievance of complainant is regarding electricity bill issued on average basis and not as per meter reading. The Respondent has issued bill for March-2013, April-2013 and May-2013 at the average of 150 units and 100 units for July & August-2013. The complainant submitted that the reading on meter is 8130 as on 15.01.2014. He has submitted that, the bill for consumption as per meter

2014 /07

Page 01/02

reading 8130 be divided in 19 months issued on door lock and faulty average.

The complainant prior to filing the complaint at this Forum approached IGRC, GTL for redressal of the grievance. The IGRC heard both the parties and issued the order as “bills for the period April 2012 to June 2013 shall be quashed and fresh bill of 205 units per month for the period April 2012 to June 2013 shall be issued. Moreover meter shall be shifted to readable height. Copy of CPL shall be provided to the consumer along with this order”.

The complainant is not satisfied with the order of IGRC and filed the grievance before this Forum.

The Respondent GTL in their reply submitted that, the complainant has already filed the same grievance before IGRC and IGRC has passed the order regarding revision of bill. According to the order passed by IGRC the bill of complainant will be revised and credit of Rs.1627/- will be given in the next bill. Respondent GTL submitted the bill revision statement and CPL.

The Forum observed the documents, submission of both sides and documents placed on record. It is seen from revision statement submitted by Respondent the bill of complainant is revised and Rs. 1627/- can be credited to the consumer. The bill revision includes waiver of DPC and interest for disputed period. The respondent GTL assured to feed (-)B-80 in the next billing. Considering the records produced such as CPL, revision statements, the Forum upholds the decision of IGRC. Therefore the complaint is disposed off with no cost being the grievance is redressed.

ORDER

The complaint is disposed off with no cost.

Sd/-
(S.K.Narwade.)
Member/Secretary

Sd/-
(V.S. Kabra.)
Member

2014 / 07 page 02/02

