

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
AURANGABAD ZONE AURANGABAD

Case No. CGRF/AZ/Aur/U/359/2011/39

Date of Filing	02.11.2011
Date of Decision	08.12..2011

Shri Syed Rasheeduddin,
Plot No.02, Azad Chowk,
Malikambar Colony,
Aurangabad. Complainant
(Consumer No. 490011017557)

V/s

- | | |
|--|------------------|
| 01) The Executive Engineer(Admn),
Nodal Officer,Urban Circle, M.S.E.D.C.L.,
Aurangabad. | Respondents No.1 |
| 02) The Dy. General Manager,(Planning)
GTL Ltd.“Vithalachi Daya,1 st floor, Plot No.4-A,
Cannaught Place, Town Center, CIDCO,
Aurangabad – 431 003 | Respondents No.2 |

Claim: - Grievance about wrong reading and excess billing.

CORAM

Shri V.B.Mantri	Chairperson
Shri V.S.Kabra	Member
Shri Mohd.Qamarudin	Tech. Member

JUDGEMENT

The grievance of the consumer in nut-shell is that, the respondent did not issue bills regularly. The respondents have issued bills as locked, or RNA. He applied for change of meter. The respondent has replaced the meter. The respondent did not take cognizance of the grievance of the consumer. The complainant therefore did not make payment of bills. The complainant therefore pray that, interest and D.PC. should not be charged.

The respondent MSEDCL has submitted reply and submitted that, the respondent has deducted bills of 4020 units out of charged bill of 4478 units. Now the bill of 458 units is being issued as revised bill.

It reveals that the respondent MSEDCL has issued revised bill by deducting 1437 units. It therefore reveals that, the respondent has already deducted the sum of Rs.9495.68 paise.

Heard the complainant. Heard Mr. Borde Legal Manager for GTL. Heard the Nodal Officer, considering submissions of the parties. Considering entries in C.P.L. considering the revised bill which is being issued. It reveals that, bifurcation benefit is not given to the complainant w.e.f. April 2008. This Forum therefore pass the following order.

ORDER

The respondents MSEDCL and GTL should give slab benefit to the complainant in the revised bill with effect from April 2008 and issue fresh revised bill.

The complainant shall make payment of fresh revised bill within two weeks from the date of bill.

(V.S.Kabra)
Member

(Mohd.Qamaruddin)
Member/Secretary

(V.B.Mantri)
Chairperson

