

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
AURANGABAD ZONE AURANGABAD

Case No. CGRF/AZ/Aur/U/358/2011/38

Date of Filing 24.10.2011
Date of Decision 23.11.2011

Shri Sitaram N. Salunke,
N-6, H.No.29-3,CIDCO,
Aurangabad.
(Consumer No. 490010744463)

Complainant

V/s

01) The Executive Engineer(Admn),
Nodal Officer,Urban Circle, M.S.E.D.C.L.,
Aurangabad.

Respondents No.1

02) The Dy. General Manager,(Planning)
GTL Ltd.“Vithalachi Daya,1st floor, Plot No.4-A,
Cannaught Place, Town Center, CIDCO,
Aurangabad – 431 003

Respondents No.2

Claim: - Grievance about wrong reading and excess billing.

CORAM

Shri V.B.Mantri

Chairperson

Shri V.S.Kabra

Member

Shri Mohd.Qamarudin

Tech. Member

JUDGEMENT

The consumer complainant is complaint for wrong billing and excess energy charges charged by respondents. The complainant is claiming for issue of correct bill with correct reading

It is the complaint of complainant that, the complainant is the consumer of respondent No.1 with consumer No. 4900115971197 residence of Bajajnagar, Waluj, Aurangabad .Consumer's main complaint is for faulty meter reading & wrong meter reading taken by respondent No.1 in October 2010 and issue bill 1,375 units so far correction of that bill. Consumer is complaining to the respondent for same but there was no response after that consumer's account is transfer from respondent No.1 to respondent No.2 from 01.05.2011, then again on date 17.06.2011 complainant complaining to GTL and request for issue bill with proper meter reading and adjust all excess billing charges, but nobody is responding. The complainant comes to this Forum and prayer for issue correct bill with correct reading and waive of all wrongly charged bills and direction be issued to respondent accordingly.

The respondent No.1 MSEDCL has submitted reply that, there was lump sum bills issued to consumer in September & October 2010 for 432 units and 1375 units respectively, again in November & December 2010 due to inaccessible reasons 576 units per month on average basis was charged so that respondent No.1 is ready to revise bill and ready to deduct Rs.8065.40 for 1152 units already deduct from bill and accordingly ready to revised the same, at the same time complainant agrees to accept to revision submitted by respondent No.1 and prayer for three monthly installments for payment of bill.

The respondent have given the correct bill to which complainant agree. The complainant then prayed for installments to which licensee has no objections. Hence we the members of Forum are of the opinion that three equal installments be given to consumer.

Hence the Forum pass the following order.

ORDER

- 01) The consumer be permitted to pay the arrears of bill Rs.9911.55 in three installments.
- 02) No costs or compensation.

(V.S.Kabra)
Member

(Mohd. Qamaruddin)
Member/Secretary

(V.B .Mantri)
Chairperson

