

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
AURANGABAD ZONE AURANGABAD

Case No. CGRF/AZ/Aur/R/357/2011/37

Date of Filing 28.09.2011
Date of Decision 23.11.2011

Mr. Eknath Vithoba Kharat,
Plot No. RH-126/01,
Bajajnagar, MIDC, Waluj,
Aurangabad. Complainant
(Consumer No. 490011597197)

V/s

- 01) The Executive Engineer(Admn), Respondents No.1
Nodal Officer,Urban Circle, M.S.E.D.C.L.,
Aurangabad.
- 02) The Dy. General Manager,(Planning) Respondents No.2
GTL Ltd.“Vithalachi Daya,1st floor, Plot No.4-A,
Cannaught Place, Town Center, CIDCO,
Aurangabad – 431 003

Claim: - Grievance about wrong reading and excess billing.

CORAM

Shri V.B. Mantri Chairperson
Shri V.S.Kabra Member
Shri Mohd.Qamarudin Tech.Member

JUDGEMENT

The consumer complainant is complaint for wrong billing and excess energy charges charged by respondents. The complainant is claiming for issue of correct bill with correct reading

It is the complaint of complainant that, the complainant is the consumer of respondent No.1 with consumer No. 4900115971197 residence of Bajajnagar, Waluj, Aurangabad .Consumer's main complaint is for faulty meter reading/wrong meter reading taken by respondent No.1 in October 2010 and issue bill 1,375 units so far correction of that bill consumer complaining to the respondent for same but there was no response after that consumer's account is transfer from respondent No.1 to respondent No.2 from 01.05.2011, then again on date 17.06.2011 complainant complaining to GTL and request for issue bill with proper meter reading and adjust all excess billing charges, but nobody responding , then complainant comes to this Forum and prayer for issue correct bill with correct reading and waive of all wrongly charged bills and direction be issued to respondent accordingly.

The respondent No.1 MSEDCL has submitted reply that, there was lump sum bills issued to consumer in September & October 2010 for 432 units and 1375 units respectively, again in November & December 2010 due to inaccessible reasons 576 units per month on average basis was charged so that respondent No.1 is ready to revised bill and ready to deduct Rs.8065.40 for 1152 units already deduct from bill and accordingly ready to revised the same, at the same time complainant agrees to accept to revision submitted by respondent No.1 and prayer for three monthly installments for payment of bill.

Hence, we all members of Forum unanimously pass the order and directed to respondents that as per their submissions they should issue correct energy bill as per meter reading and give three monthly installments to the complainant for the payment of the same for which respondents agree before Forum. The matter is disposed off accordingly.

ORDER

01. Issue energy bill as per meter reading without charging DPC & Interest.
02. Arrears of the energy bill issued as per reading should recover in three equal installments..
03. No cost of compensation.

(V.S.Kabra)
Member

(Mohd. Qamaruddin)
Member/Secretary

(V.B. Mantri)
Chairperson

ग्राहक गा-हाणे निवारण मंच

महाराष्ट्र राज्य विद्युत वितरण कंपनी मर्यादित
औरंगाबाद परिमंडळ,औरंगाबाद.

तक्रार क्र.सीजीआरएफ/एझेड/यु/३५७/२०११/३७

तक्रार दाखल दिनांक :- २८/०९/२०११
निकाल दिनांक :- २३/११/२०११

श्री एकनाथ विठोबा खरात,
प्लॉट नंबर आर.एच. १२६/०१,
बजाजनगर,एम.आय.डी.सी.वाळुज,
औरंगाबाद.

(ग्राहक क्र.४९००११५९७१९७)

अर्जदार/ग्राहक

विरुद्ध

महाराष्ट्र राज्य विद्युत वितरण कंपनी मर्यादीत शहर विभाग औरंगाबाद.

गैरअर्जदार

कोरम	व्ही.बी. मंत्री	अध्यक्ष
	मंहमद कमरुद्दीन	सदस्य सचिव
	विलासचंद्र सु. काबरा	सदस्य

अर्जदाराने ग्राहक गा-हाणे निवारण मंचासमोर 'अनुसुची - अ' मध्ये, महाराष्ट्र विद्युत नियामक आयोग (ग्राहक गा-हाणे निवारण मंच व लोकपाल) विनियम २००६ च्या नियम ६.१० अंतर्गत तक्रार दाखल केली आहे.अर्जदाराने दाखल केलेल्या तक्रारीची एक प्रत दिनांक २८/०९/२०११ रोजी औरंगाबाद शहर मंडळाचे कार्यकारी अभियंता (प्रशासन) व नोडल अधिकारी,औरंगाबाद यांना पाठविण्यात आली. अर्जदाराच्या गा-हाण्याबाबतची सुनावणी दिनांक १८/१०/२०११ रोजी ठेवण्यात आली.

२०११/३७

पान १/३

ग्राहकाने दाखल केलेल्या तक्रारीचा सारांश खालीलप्रमाणे आहे.