

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM  
AURANGABAD ZONE AURANGABAD

Case No. CGRF/AZ/Aur/U/355/2011/35

Date of Filing 27.09.2011  
Date of Decision 01.11.2011

Mr. Vinayak Bharat Shelke,  
Pundliknagar Road, Beside Daulat Banglow,  
Tuljabhawani Mandir, Opp. Wadje Girni,  
Garkheda, Aurangabad Complainant  
(Consumer No. 490011880182 )

**V/s**  
01) The Executive Engineer, Respondent  
Nodal Office, Urban Circle, M.S.E.D.C.L.,  
Aurangabad.

02) The Dy. General Manager,(Planning)  
GTL Ltd.“Vithalachi Daya,1<sup>st</sup> floor, Plot No.4-A,  
Cannaught Place, Town Center, CIDCO,  
Aurangabad – 431 003

Claim: - Grievance under the Maharashtra Electricity Regulatory  
Commission, (Consumer Grievance Redressal Forum  
and Ombudsman) Regulations, 2006.

CORAM

Shri V.B.Mantri Chairperson  
Shri V.S.Kabra Member  
Shri Mohd.Quamarudin Tech.Member

JUDGEMENT

The main grievance of the consumer is, that the bill issued by the  
respondent is excessive. The bill may be therefore revised and it be issued  
as per meter reading. The consumer further submitted that D.P.C. &  
interest may not be charged.

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The consumer asserted that, at present, the meter reading is 2033 where as the bill has been issued 2338. Hence bill should be issued as per actual reading.

Heard the consumer in person. Heard the submission of Nodal Officer read the and reply filed by the respondent. The Nodal Officer has submitted that in the month of September 2010 bill was issued for the unit 1294 the same has been revised and bifurcated in 15 months thereby bill has been reduced for an amount 3711/- the same has been asked M/s GTL Ltd. to issue bill by making Rs. 3711/-less however M/s GTL Ltd. reduced bill in two different months and reduced excess amount to the tune of Rs.1636/- .

Heard submission from Nodal Officer of M/s GTL Ltd., they accepted that the reading is less as compare to the bill issued reading and the bill will be revised by correcting the reading by actual.

Hence considering submission of the parties, this Forum is of the viewed that, the respondent should take fresh present meter reading and issued revised bill there shall not be D.P.C & interest on costs. Hence this Forum proceed to pass following order.

### **ORDER**

01. The respondent MSEDCL/GTL shall take present existing meter reading and shall issue revised bill within a week.
02. The consumer shall pay the revised bill within a week from the date of bill.
03. There shall not be D.P.C. or interest.

(V.S.Kabra)  
Member

(Mohd. Qamaruddin)  
Member/Secretary

(V.B. Mantri)  
Chairperson

