

**BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
AURANGABAD ZONE, AURANGABAD**

(Case No: CGRF/ AZ / U / 288 / 2010 / 15)

Date of Filing: 17. 05. 2010

Date of Decision: 19. 06. 2010

Shri Narender Rangnath Selinkar,
Plot No.2 , Shriram Apartment,Sawarkar Chowk,
Near Roplekar Hospital, Tilak Nagar,
Aurangabad.- 431 005

(Consumer No. 490010462069)

Consumer Complainant.

V/s

MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO.
LTD. URBAN CIRCLE AURANGABAD..

The Distribution Licensee.

Coram:

Shri V.A.Hambire

President

Shri V.S.Kabra

Member

Shri P.A. Sagane

Member secretary

Sub:- Grievance under the Maharashtra Electricity Regulatory
Commission, (Consumer Grievance Redressal Forum
and Ombudsman) Regulations 2006.

The consumer complainant Plot No.2 , Shriram Apartment,
Sawarkar Chowk, Near Roplekar Hospital, Tilak Nagar, Aurangabad.-
431 005 (Consumer No. 490010462069) has filed his grievance in
Annexure "A" before this Forum on 17.05.2010, under Regulation No.
6.10 of the Regulations 2006. The grievance of the consumer was
forwarded to the Nodal Officer, (Adm.) in the office of the Superintending
Engineer, O&M Urban Circle, Aurangabad and hearing in the matter was
kept on 03.06.2010.

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The grievance of the consumer, is as stated below :-

The consumer had taken single phase Residential electricity supply from the M.S.E.D.C.L., Distribution Licensee (hereinafter referred to as D.L.) for his house situated at Plot No.135, Jyotinagar Shahnurwadi Aurangabad. The consumer sold the above house to M/s Shilpa Constructions Aurangabad for construction of residential complex on 3rd February 2009. The consumer further states that he had paid the electricity bill up to 24.01.2009 and submitted the application to the Assistant Engineer MSEDCL, Pannalal Nagar, Aurangabad for disconnection of above electricity supply permanently and refund of security deposit, on 08.04.2009. He also given the reminder letter on date 03.05.2010. But action of disconnection of supply is not taken nor the security deposit refunded to him. The consumer further contended that he is a senior citizen of Age 72 years old and suffering from Diabetics. As such it is very difficult and practically impossible for him to visit frequently to D.L. office for getting refund of his security deposit. He requested the Forum to pass an order to refund his security deposit Rs.2020/- paid by him with the D.L. During the course of electricity supply.

02) The above complaint is heard on date 03.06.2010. Nodal Officer, Shri Bharti, Mrs.R.A.Kulkarni, Dy.EE Garkheda and consumer was present. Consumer states his complaint as above. Nodal Officer states that the action of permanent disconnection of supply will be taken as per the consumer's request.

03) On dated 08.06.2010 Nodal Officer and consumer was present. Nodal Officer submitted the P.D. report along with final electricity bill amounting Rs. 310/- up to May 2010. Nodal Officer states that the security deposit will be refunded after deducting the energy bill and submission of original money receipt or indemnity bond by the consumer. Heard both the sides and matter kept for decision.

04)The argument made during hearing and document placed before the Forum reveals that the consumer had sold his house situated at Plot No.135, Jyotinagar Shahnurwadi, Aurangabad on dated 03.02.2009. and submitted the application for permanent disconnection of supply and refund of S.D. amounting Rs.2020/- on dated 08.04.2009. Consumer also given the reminder letter on dated 03.05.2010 to the concerned sub division of D.L. but his request was not considered.

The consumer filed the complaint before the Forum on 17.05.2010 and requested the Forum to pass an order to refund his security deposit Rs.2020/- As per the directives of the Forum the Nodal Officer disconnected the electricity supply permanently on 04.06.2010. Nodal Officer also submitted the revised final bill amounting Rs.310/- up to the disconnection of supply which is accepted by the consumer. Therefore, the balance Security deposit to be refunded to the consumer will be (Rs.2020 - 310) = 1710/-. Hence the order.

ORDER

- 01) D.L. is directed to refund security deposit Rs.1710/- within 7 days after receipt of original money receipt or indemnity bond from the consumer.

(Vilaschandra S. Kabra)
Member

(P . A. Sagane)
Member/Secretary,

(V. A. Hambire)
Chairman