

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM  
AURANGABAD ZONE AURANGABAD

Case No. CGRF/AZ/Aur/U/351/2011/31

Date of Filing 09.09.2011  
Date of Decision 09.12.2011

Shri Ibrahim Raheman Patel,  
Rauza Baugh,  
Harsool,Aurangabad.

Complainant

(Consumer No. 490011616094 )

**V/s**

01) The Executive Engineer(Admn),  
Nodal Officer,Urban Circle, M.S.E.D.C.L.,  
Aurangabad.

Respondents No.1

02) The Dy. General Manager,(Planning)  
GTL Ltd.“Vithalachi Daya,1<sup>st</sup> floor, Plot No.4-A,  
Cannaught Place, Town Center, CIDCO,  
Aurangabad – 431 003

Respondents No.2

Claim: - Grievance about wrong reading and excess billing.

CORAM

Shri V.B.Mantri

Chairperson

Shri V.S.Kabra

Member

Shri Mohd.Qamarudin

Tech. Member

JUDGEMENT

The complainants complaint is about excess & wrong billing. Complaint is about faulty meter reading. In Nov.2010 in one month complainant get 3826 units excess & unreasonable billing. In date 01.04.2010 excess billing of 2108 units given by opponent to complainant as per complaint. Complainant two times taking photo of meter reading & go to opponents office for given complaint, instead of that, again / & again complainant get excess & faulty billing so complainants sprayer & grievance is that to issue correct and revised bill

In this context, both opponents MSEDCL & GTL submitted reply and says that, GTL has been given adjustment billing as per actual meter reading and adjustment credit is for sRs.13793.61 for locked reason and the bill for month of October 2011 is thus as per actual reading and opponent No./2 GTL has made spot verification on dated 25.11.2011 and SIP (spot inspection report) status is normal working of meter and reading on date is 4107 and so opponent No.2 GTL prayed that the consumer be directed to pay bills as per consumption as per meter reading.

On the other hands opponent No.1 MSEDCL i.e. Distribution License submitted his say that, 64 units charge in 3 months in December 2009 to complainant and after that between January 2010 to October 2010 average billing was issued per month 152 units to complainant. In Oct.2010 meter was change and that was registered and first bill was 100 average per month.

So in November 2010 MSEDCL has been given credit for Rs.6455.88 for period January 2010 to Oct.2010 for average billing between that period and inform to franchise GTL for issue proper and actual billing as per reading.

We heard both the parties, and come to conclusions that, already both opponents have been given credit to complainant for average and faulty billing but revision sheet not produce on record by both the opponents. So we feel that, as per CPL, opponents will deduct DPC & interest charges and give credit to the complainant and that is just and equitable, hence we pass the order as under:

#### ORDER

- 1) Both the opponents are directed to deduct DPC & interest for revised amount during January 2010 to Oct.2010 and from April 2011 to Oct.2011 and same will be credit to the ledger of complainant, & the sum of deductions should be shown in next bills.
- 2) No order as to cost.

Sd/-  
(V.S.Kabra)  
Member

Sd/-  
(Mohd.Qamaruddinb)  
Member/Secretary

Sd/-  
(V.B.Mantri)  
Chairperson

