

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM  
AURANGABAD ZONE AURANGABAD

Case No. CGRF/AZ/Aur/U/348/2011/28

Date of Filing 07.09.2011  
Date of Decision 23.11.2011

Shri Shivraj Kisanlal Baldawa,  
Baldawa Niwas, Diwandeodi,  
House No.4-8-39,  
Aurangabad.. Complainant  
(Consumer No. 490010550812 )  
V/s  
The Executive Engineer(Admn.),  
Nodal Office , Urban Circle, M.S.E.D.C.L.,  
Aurangabad.

Sub: Grievance under the Maharashtra Electricity Regulatory  
Commission, (Consumer Grievance Redressal Forum  
and Ombudsman) Regulations 2006

CORAM

Shri V.B. Mantri Chairperson  
Shri V.S.Kabra Member  
Shri Mohd.Quamarudin Tech. Member

Heard Mr.Deshpande, the Nodal Officer. Heard Mr.Mahendra  
Kale for complainant. Heard Jagdish Balkisan representative of  
complainant.

It reveals that, the complainant did not lodge his complaint before  
I.G.R.C. The Nodal Officer has submitted that the grievance before this  
Forum as such is not tenable.

There is no dispute that, the complainant did not move or lodge his  
complaint before I.G.R.C. Hence it is desirable that the complainant  
should file his complaint before I.G.R.C. and in case his grievance could  
not be redressed at the hands of I.G.R.C. within stipulated period then the  
complainant is at liberty to file his complaint a fresh. The present  
complaint as such is disposed of. We the members of the Forum therefore  
pass the following order.

*Case No. 348/2011/28*

**ORDER**

01. The complainant to seek remedy by filing complaint before IGRC.
02. In case the grievance of complainant is not redressed at the hands of I.G.R.C. within stipulated period, then complainant is at liberty to file his complainant a fresh.
03. The complaint is disposed of accordingly

(V.S. Kabra)  
Member

(Mohd. Qamaruddin)  
Member/Secretary

(V.B. Mantri)  
Chairperson

AURANGABAD ZONE AURANGABAD

Case No. CGRF/AZ/AUR/U/385/2012/18

Date of Filing 20.03.2012  
Date of Decision 08.05.2012

Mr. Baban Balaji Wani,,  
G-26, Suyog Housing Society,  
Padampura,  
Aurangabad.  
(Consumer No. 49001114161 )

Complainant

V/s

01) The Executive Engineer(Admn.)  
Nodal Office, O/O Superintending Engineer,  
Urban Circle, M.S.E.D.C.L.,  
Aurangabad.

Respondent No.1

02) The Dy.General Manager(Planning),  
GTL Ltd. Vithalachi Daya, 1<sup>st</sup> floor Above YZ Ford Car  
Showroom, Cannought Place, CIDCO,  
Aurangabad.

Respondent No.2

**Claim:** - Grievance against refund of amount paid towards  
meter replacement..

CORAM

Shri V.B.Mantri

Chairperson

Shri V.S.Kabra

Member

ORDER

The Nodal Officer is present. Mr.Kapadiya for consumer is present. Nodal Officer submit reply and stated that the sum of Rs.700/- has been deducted. The GTL submitted that Rs.100/- would be deducted. The complainant is thereby satisfied.

The grievance is redressed. The mater is disposed of.

Sd/-  
(V.S.Kabra)  
Member

Sd/-  
(V.B.Mantri)  
Chairperson

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM  
AURANGABAD ZONE, M.S.E.D.C.L., AURANGABAD.

( Case No: CGRF/ AZ / Aur / U / 386 / 2012 /19 )

Date of Filing: 20.03.2012  
Date of Decision: 07.06.2012

- 01) Shri Bhausahab Dhondiba Shinde  
Plot No.5, Gut No.42 (P),  
Aurangabad. Consumer Complainant.  
(Consumer No. 490320277547 ).  
V/s
- 02) The Superintending Engineer, Respondent No.1  
Nodal Office, Urban Circle, MSEDCL,  
Aurangabad.
- 03) The Dy. General Manager, Respondent No.2  
GTL Limited, CIDCO,  
Aurangabad.

**Coram:**

Shri V.B. Mantri President  
Shri V.S. Kabra Member

**JUDGEMENT**

Heard the complainant, consumer. Heard the Nodal Officer for GTL. The Nodal Officer Mr. Nimonkar, submits, the revised bill. The complainant accepts the revised bill. However prayed for two installment. The Forum found no ground for granting installments.

The grievance of the complainant as such is redressed by virtue of revised bill. The complaint is disposed of. The complainant consumer is required to pay the bill by the end of this month failing which respondent may proceed as per rules for recovery.

Sd/-  
(V.S. Kabra)  
Member

Sd/-  
(V.B. Mantri)  
Chairperson

ग्राहक गा-हाणे निवारण मंच  
महाराष्ट्र राज्य विद्युत वितरण कंपनी मर्यादित  
औरंगाबाद परिमंडळ, औरंगाबाद.

Old Power House Premises, Dr.Ambedkar Road, Aurangabad. Phone No.23361720

No. CGRF/AZ/Aur/U/386/2012/19

Date :-

To,

- 1) The Executive Engineer ( Administration)  
Nodal Office, O/O Superintending Engineer ( O & M )  
Urban Circle, M.S.E.D.C.L.,  
Aurangabad.
- 02) M/s GTL Ltd.,  
Franchise of MSEDCL,  
CICDO, Aurangabad.
- 03) Shri Bhausahab Dhondiba Shinde  
Plot No.5, Gut No.42 (P),  
Aurangabad.  
(Consumer No. 490320277547 ).

Sub:- Grievance in Case No. CGRF/AZ/Aur/U/ 386/2012/19

Please find enclosed herewith a copy of the order passed by the Forum in the case mentioned above. The consumer, if not satisfied with the decision of the Forum, is at liberty to make a representation to the Electricity Ombudsman, the contact details of whom is as under, within a period of 60 days from the date of this order.

Member/Secretary  
CGRF(AZ) MSEDCL,  
Aurangabad

Copy submitted with respect to:-

The Chief Engineer(AZ)

MSEDCL, Aurangabad.

Contact details of: The Electricity Ombudsman, Plot No.12, Shrikrupa, Vijaynagar,  
Chhaoni, Nagpur – 440 013 Phone No.( Office ) (0712) 20 22 198

E-mail – cgrfnz@gmail.in

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM  
AURANGABAD ZONE AURANGABAD

Case No. CGRF/AZ/AUR/U/387/2012/20

Date of Filing 20.03.2012  
Date of Decision 21.05.2012

Mr.Ratilal M.Jariwala,  
Kuwar Phallies, Raja Bazar,,  
Aurangabad. Complainant  
(Consumer No. 490010027885 )

V/s

01) The Executive Engineer(Admn.) Respondent No.1  
Nodal Office, O/O Superintending Engineer,  
Urban Circle, M.S.E.D.C.L.,  
Aurangabad.

02) The Dy.General Manager(Planning), Respondent No.2  
GTL Ltd. Vithalachi Daya, 1<sup>st</sup> floor Above YZ Ford Car  
Showroom, Cannought Place, CIDCO,  
Aurangabad.

**Claim:** - Grievance against refund cost.

CORAM

Shri V.B.Mantri Chairperson

Shri V.S.Kabra Member

JUDGEMENT

- 01) The grievance of the consumer is regarding refund of Rs.700/- illegally collected by the respondents, for costs of new meter, and refund of Rs.54.22. levied towards penalty. The complainant claimed Rs.1000/- towards compensation.
- 02) During hearing of the grievance. It has been pointed out that, the respondents have issued bill of Rs.74,193=40 paise. The copy of the bill is produced.
- 03) The respondents have submitted that, the sum of Rs.700/- were collected while replacing the meter. It is then submitted that, the bill of 5631 units claimed by mistake

has been already deducted. The respondent MSEDCL has deducted the sum of Rs.23,372=79 paisa whereas the GTL has deducted the sum of Rs.54,972=88 paisa. The copy of bill is produced.

- 04) During further hearing on the points of new meter costs of Rs.700/- and penalty of sRs.54.22 paisa, it has been stated by Mr. Pattewar, Nodal Officer, that, meter costs of Rs.700/- would be deducted Mr. Nimbhorkar for GTL has stated that, the penalty amount would be deducted.
- 05) It may be noted that, the consumer is a freedom fighter and Senior Citizen. The bills issued to him are not only mistaken bill, but the bills are for exorbitant amount such approach of the respondents towards consumer, more particularly towards Senior Citizen and freedom fighters needs to be corrected. Any how, the respective Nodal Officers have ultimately corrected the mistakes and deducted the amount. The Nodal Officers then assured that, the costs of meter replacement of Rs.700/- and penalty of Rs.54=22 paisa would be deducted in the next bills. The grievance of the consumer as such redressed. However the consumer is required to move this Forum for redressal of grievance, who is not only Senior Citizen but freedom fighter. This Forum therefore feel that costs of sRs.250/- should be imposed to the respondents each with these reasons, this Forum, proceed to pass, the following order.

#### ORDER

- 01) The grievance is redressed.  
02) The complaint is disposed off.  
03) The respondent No.1 do pay costs of Rs.250/- to the petitioner.  
04) The respondent No.2 do pay costs of Rs. 250/- to the petitioner.

Sd/-  
(V.S. Kabra)  
Member

Sd/-  
(V.B. Mantri)  
Chairperson

ग्राहक गा-हाणे निवारण मंच  
महाराष्ट्र राज्य विद्युत वितरण कंपनी मर्यादित  
औरंगाबाद परिमंडळ, औरंगाबाद.

Old Power House Premises, Dr.Ambedkar Road, Aurangabad. Phone No.23361720

No. CGRF/AZ/Aur/U/387/2012/20

Date :-

To,

- 1) The Executive Engineer ( Administration)  
Nodal Office, O/O Superintending Engineer ( O & M )  
Urban Circle, M.S.E.D.C.L.,  
Aurangabad
- 2) The Dy.General Manager(Planning),  
GTL Ltd. Vithalachi Daya, 1<sup>st</sup> floor Above YZ Ford Car  
Showroom, Cannought Place, CIDCO,  
Aurangabad
- 3) Mr.Ratilal M.Jariwala,  
Kuwar Phallies, Raja Bazar,,  
Aurangabad.  
(Consumer No. 490010027885 )

Sub:- Grievance in Case No. CGRF/AZ/Aur/U/ 3875/2012/20

Please find enclosed herewith a copy of the order passed by the Forum in the case mentioned above. The consumer, if not satisfied with the decision of the Forum, is at liberty to make a representation to the Electricity Ombudsman, the contact details of whom is as under, within a period of 60 days from the date of this order.

Encl: As above

Member/Secretary,  
CGRF(AZ) MSEDCL,  
Aurangabad

Copy submitted with respect to:-

The Chief Engineer(AZ)  
MSEDCL, Aurangabad.  
Contact details of: The Electricity Ombudsman,  
Plot No.12, Shrikrupa, Vijaynagar,  
Chhaoni, Nagpur – 440 013  
Phone No.( Office ) (0712) 20 22 198  
E-mail – [cgrfnz@gmail.in](mailto:cgrfnz@gmail.in)



BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM  
AURANGABAD ZONE AURANGABAD

Case No. CGRF/AZ/AUR/U/384/2012/17

Date of Filing 20.03.2012

Date of Decision 30.05.2012

Mrs.Vrinda Bhausaheb Shinde,,

Plot No.5, Gut No.42(P),

Kanchanwadi, Paithan Road,

Aurangabad.

(Consumer No. 490011801681 )

V/s

01) The Executive Engineer(Admn.)

Nodal Office, O/O Superintending Engineer,

Urban Circle, M.S.E.D.C.L.,

Aurangabad.

02) The Dy.General Manager(Planning),

GTL Ltd. Vithalachi Daya, 1<sup>st</sup> floor Above YZ Ford Car Showroom,

Cannaught Place, CIDCO,

Aurangabad.

Complainant

Respondent No.1

Respondent No.2

**Claim:** - Energy Bill & tariff dispute.

CORAM

Shri V.B.Mantri

Chairperson

Shri V.S.Kabra

Member

JUDGEMENT

Mr. Kapadiya for consumer is present. The GTL has issued provisional revised bill dated 15.05.2012. The consumer accepts the said bill. The complainant is satisfied with the revised provisional bill. The consumer accordingly submitted today in writing that his grievance is redressed. The complaint is accordingly disposed of. However considering the facts of the case & circumstances. This Forum is inclined to grant Rs.500/- as costs payable by respondents 1 & 2 each.

The complaint is as such disposed of as it is redressed.

Sd/-

V.S.Kabra)

Member

Sd/-

(V.B.Mantri\_)

Chairperson

ग्राहक गा-हाणे निवारण मंच  
महाराष्ट्र राज्य विद्युत वितरण कंपनी मर्यादित  
औरंगाबाद परिमंडळ, औरंगाबाद.

Old Power House Premises, Dr.Ambedkar Road, Aurangabad. Phone No.23361720

No. CGRF/AZ/Aur/U/384/2012/17

Date :-

To,

- 1) The Executive Engineer ( Administration)  
Nodal Office, O/O Superintending Engineer ( O & M )  
Urban Circle, M.S.E.D.C.L.,  
Aurangabad
- 2) The Dy.General Manager(Planning),  
GTL Ltd. Vithalachi Daya, 1<sup>st</sup> floor Above YZ Ford Car  
Showroom, Cannought Place, CIDCO,  
Aurangabad
- 3) Mrs.Vrinda Bhausahab Shinde,,  
Plot No.5, Gut No.42(P),  
Kanchanwadi, Paithan Road,  
Aurangabad.  
(Consumer No. 490011801681)

Sub:- Grievance in Case No. CGRF/AZ/Aur/U/ 384/2012/217

Please find enclosed herewith a copy of the order passed by the Forum in the case mentioned above. The consumer, if not satisfied with the decision of the Forum, is at liberty to make a representation to the Electricity Ombudsman, the contact details of whom is as under, within a period of 60 days from the date of this order.

Encl: As above

Member/Secretary,  
CGRF(AZ) MSEDCL,  
Aurangabad

Copy submitted with respect to:-

The Chief Engineer(AZ)  
MSEDCL, Aurangabad.  
Contact details of: The Electricity Ombudsman,  
Plot No.12, Shrikrupa, Vijaynagar,  
Chhaoni, Nagpur – 440 013  
Phone No.( Office ) (0712) 20 22 198  
E-mail – [cgrfnz@gmail.in](mailto:cgrfnz@gmail.in)