

ग्राहक गा-हाणे निवारण मंच
महाराष्ट्र राज्य विद्युत वितरण कंपनी मर्यादित
औरंगाबाद परिमंडळ, औरंगाबाद.

Old Power House Premises, Dr.Ambedkar Road, Aurangabad. Phone: 0240-2336172

No: CGRF /AZ /U /92 / 2008 / 13

Date :-

To,
The Executive Engineer (Administration)
O/O Superintending Engineer
O&M Urban Circle, M.S.E.D.C.L.,
Aurangabad.

Sub:- Forwarding of grievance in respect of Shri K.C.Kashyap
Plot No. 554, N-3, Cidco,Aurangabad.
(Consumer No. 490010490925)

Dear Sir

Please find enclosed herewith a copy of the grievance application received by the Forum from Shri K.C. Kashyap Plot No. 554, N-3, Cidco, Aurangabad for passing interim order for not to disconnect electricity supply of his resident.

You are requested to submit your reply on the grievance The **hearing is kept on 19.03.08 at 11.30 hrs .**

Encl As above.

Copy to :
Shri K.C.Kashyap
Plot No. 554, N-3, Cidco,
Aurangabad.

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
AURANGABAD ZONE, AURANGABAD

(Case No. CGRF/AZ/AUR/U/92/2008/13)

Shri K.C.Kashyap -- Consumer Complainant.

Plot No. 554, N-3, Cidco

Aurangabad.

(Con.No. 490010490925)

V/s

**MAHARASHTRA STATE ELECTRICITY DISTRIBUTION
COMPANY LTD. URBAN CIRCLE, AURANGABAD**

The Distribution Licensee.

Date:- 19.03.2008

Coram:

Shri H.A.Kapadia

Member

Shri V.G.Joshi

Member secretary

Sub: Grievance under the Maharashtra Electricity Regulatory Commission, (Consumer Grievance Redressal Forum and Ombudsman) Regulations, 2006

INTERIM ORDER

The consumer has filed an application in the Forum along with all the relevant bills issued by Distribution Licensee . The consumer has paid previous bills as part payment due to pending revision of the bill. He was issued computerized bill for Rs. 47640/ for the month of Jan-Feb 08 which was corrected manually and an amount of Rs. 24780/ was shown as due payment. The consumer is not agree with this revision and the representative of the D.L. on the other side are threatening him for disconnection of his supply for non payment of bill under dispute he filed an application in the forum for passing Interim order for not to disconnect the electric supply of his residence.

Case No. 2008/13

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The Nodal officer was absent at the time of hearing . On hearing the consumer , prima-facie, Forum observed that the bill issued by the D.L. for the above period does not show any details about the hand written revision made in the bill. Further the consumer has already filed his application for revision of bill on 31.1.03 with the D.L. However it appears that no cognizance of his complaint has been taken by the D.L. therefore as per provision No.6.5 of the Regulation , the Forum hereby direct the D.L. not to disconnect the electricity supply of the consumer.

This Interim order shall be subject to final decision on the grievance of the consumer, that may be passed by this Forum.

(V.G. Joshi)
Member/Secretary

(H.A.Kapadia)
Member