

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
AURANGABAD ZONE, M.S.E.D.C.L., AURANGABAD.

(Case No: CGRF/ AZ / U / 339 / 2011 / 19)

Date of Filing: 13.07.2011

Date of Decision: 17.08.2011

Shri Digamber Tankiram Gajbhare,,
Age Years Occ.
House No. 5-22-43,
Beside Shriman Shrimati Cloth Shop,
Paithan Gate, Aurangabad.
(Consumer No.490010066899)

Consumer /
Complainant.

V/s

Maharashtra State Electricity Distribution Co. Ltd.

Aurangabad.

Respondent/

Distribution Licensee.

Coram:

Shri V.B. Mantri

President

Shri V.S. Kabra

Member

Shri Mohd.Qamaruddin,

Tech. Member

JUDGEMENT

The consumer has presented his grievance petition before this Forum, for redressal his grievance regarding (i) Refund of Rs.1000/- recovered by the D.L. for change of meter (ii) to revise the bill of Dec.2010 and (iii) to furnish information to the consumer as to how bill was charged

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The case of the consumer/complainant in brief is that, he is the consumer bearing consumer No. 490010066899. His meter was changed without issuing any notice/intimation. His supply was disconnected. The respondent issued wrong bill for the month of Dec.2010. The D.L. has shown arrears of Rs.509.06 erroneously.

The Nodal Officer appeared in response to the notice and submitted the reply. The reply contends the details as to how bills were charged rate of units. The reply further contends the details regarding arrears.

Heard submissions of the consumer. The consumer in addition of his oral submissions submitted written arguments. Heard submissions of the Nodal Officer. The Nodal Officer has also submitted his written arguments vide 2804/dated 04.08.2011 in addition to reply dated 10.08.2011. The documents C.P.L. has been submitted.

Considering submissions the grievances and documents, it revealed that, the consumer is satisfied in case the details are given to him regarding charges, for assessment of bills. Record show that, his old meter was changed on 22.11.2003 there is thereby no question of refund of Rs.1000/- as claimed by consumer and for issue of revised bill. The third prayer of the consumer can however be allowed regarding furnishing the details of charging bill. The grievance is thereby partly allowed as follows:

ORDER

1) The respondent D.L. is directed to furnish the details again regarding the bills Oct.2010 & November 2010, within two weeks from the date of this order.

(V.S. Kabra)
Member

(Mohd.Qamaruddin)
Member/Secretary

(V.B.Mantri)
Chairperson

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