

Date of Admission. 25.09.2013.
Date of decision. 12. 11 .2013.

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
AURANGABAD ZONE, AURANGABAD.

Case No. CGRF /AZ/U/466/2013/50

To,

1. Maso Automotives Pvt. Ltd. , **COMPLAINANT.**
F – 55 MIDC Area, Waluj ,
Aurangabad

VERSUS.

1. Executive Engineer,(Adm.) **RESPONDENT.**
Nodal Officer,
O&M Urban Circle,
MSEDCL, AURANGABAD.
2. M/s GTL LTD.T-9 IT Park,
MIDC, Chikalthana,
Aurangabad.

CORAM:

Shri V.S.Kabra Member.

Shri S.K.Narwade Member/Secretary

REDRESSAL - DECISION.

The complainant is industrial consumer situated at plot no. 55 MIDC Waluj Aurangabad. The supply is given from 33 KV s/s waluj at 33KV level. The complainant has paid all bills regularly.

The complainant has received electricity bill for the month of Mar2013 showing billing period as 28.02.2013 to 19.03.2013 (19days) and demand charges are shown Rs.346370.00.for 30 days. The same bill is paid by complainant and requested respondent GTL to refund excess demand charges amount of Rs.127002/-. The complainant submitted letter no MAP/GTL/2012-13/005 dated 25.03.2013 to GTL and requested to charge bill of demand charges for 19 days. The complainant submitted that, GTL charged bill demand charges for Rs.185151/- for 16 days in the month of Dec2012.So with same formula to used for the month Mar2013.The complainant produced bill for Dec2012, Mar2013 and detailed statement showing billing parameters from May2011 to Sep2013 before forum.

The respondent GTL has not taken action to redress the complaint. The complainant then filed the complaint at IGRC GTL. The pray of complainant is rejected by IGRC. Therefore the grievance is filed before this forum.

The nodal officer GTL submitted in reply that, the complainant approached IGRC and IGRC passed order. The IGRC observations are “in regards to consumer grievance about extra demand charges for the month of March 2013 , this cell perused CPL in detail and found that fixed charges levied in the bill for month of March 2013

amounting to Rs. 346370/- The MERC tariff order specifies demand/ fixed charges as monthly charges at a rate of Rs 190/KVA /month , i.e fixed charges are calculated multiplying billing demand by RS 190/- once in month. The tariff order nowhere specifies regarding applicability of proportionate fixed charges based on billing days GTL Ltd has levied fixed charges on monthly basis which appears to be as per Tariff Order. Thus refund of excess demand charges as demanded by complainant stating that March 2013 bill was for 19 days is not supported by any provision or guidelines of any authority. “

Further the nodal officer during the arguments said that, the billing period is changed for implementation of AMR (automatic meter reading). Therefore supplementary bill was issued for December 2012, hence it was proportionate therefore similar formula cannot be applied to March 2013 bill. In light of this it is prayed that the petition of consumer may kindly be dismissed being frivolous, vexatious and without any merit.

The Forum heard both the parties. Forum gone through the bills issued for Dec2012 and Mar2013 the demand charges are charged in proportionate with no. of days in Dec2012.i.e.billing period 15.12.2012 to31.12.2012 (16days).In the month of Mar2013 the billing period is 28.02.2013 to 19.03.2103 i.e.19days and demand charges are charged for 30 days. It is seen from the billing statement that, in the bill of Apr 2013; the billing period is 19.03.2013 to

19.04.2013 and 30 days demand charges are charged. It shows that, the period 19.03.2013 to 31.03.2013 is overlapped in billing of Mar and Apr 2013 by charging 30 days demand, since actual billing period Mar2013 is 28.02.2013 to 19.03.2013. Therefore demand charges for Mar2013 are to be charged for 19 days. The Forum therefore proceeds to issue following order.

ORDER

1. The respondent GTL to issue demand charges of 19 days for the month of Mar2013 and excess amount paid to be refunded or adjusted in bill.
2. No order as to cost

Sd/-
(S.K.Narwade.)
Member/Secretary

Sd/-
(V.S. Kabra.)
Member

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