

**BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
AURANGABAD ZONE, AURANGABAD**

(Case No: CGRF/ AZ / R / **285 / 2010 / 12**)

Date of Filing: **23.04.2010**

Date of Decision: **04.06.2010**

M/S Govindraj Ginning & Pressing Pvt Ltd.
Gat No.62, Aurangabad Road, Vithalpur Tq.Kannad,
Aurangabad
(Consumer No. 490019006058) Consumer Complainant.

V/s
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO.
LTD. Rural Circle Aurangabad.
The Distribution Licensee.

Coram:

Shri V.A.Hambire	President
Shri V.S.Kabra	Member
Shri P.A. Sagane	Member secretary

Sub:- Grievance under the Maharashtra Electricity Regulatory
Commission, (Consumer Grievance Redressal Forum
and Ombudsman) Regulations 2006.

The consumer complainant M/S Govindraj Ginning & Pressing Pvt Ltd. Gat No.62, Aurangabad Road, Vithalpur Tq.Kannad Aurangabad has filed his grievance in Annexure "A" before this Forum on 23.04.2010, under Regulation No. 6.10 of the Regulations 2006. The grievance of the consumer was forwarded to the Nodal Officer, (Adm.) in the office of the Superintending Engineer, O&M Rural Circle, Aurangabad and hearing in the matter was kept on 11.05.2010

The grievance of the consumer, as per consumer, is as stated below :-

1) The consumer had taken high tension electricity supply from the M.S.E.D.C.L., Distribution Licensee (hereinafter referred to as D.L.) for his Ginning & Pressing factory situated at village Vithalpur Tq. Kannad, Dist. Aurangabad and is paying his monthly electricity bills regularly. Consumer in his written complaint states that he had received wrong and exorbitant bills for February and March 2010 . The consumer had not used the electricity power during above period and the power factor penalty is charged by D.L. consumer states that he himself disconnected the incoming power supply by switching the A.B. switch installed in his premises and KWH consumption during February and March 2010 is Zero unit. He requested the Forum to direct D.L. to issue the revised bill by withdrawing the power factor penalty.

2) The above complaint was heard by the Forum on 23.04.2010 and 18.05.2010. Nodal Officer Shri S.G.More, EE (Admn), Shri D.G.Kardile, A.O. Rural Circle, Aurangabad and consumer Shri R.R.Bharuka was present. Consumer states that he had not used electric power with effect from 23.01.2010 inspite of that power factor penalty Rs. 28,671/- is charged by the D.L. in the bill of March 2010. Nodal Officer submitted his written statement along with the bill revision proposal. He admits that the wrong bill issued to the consumer during February and March 2010 due to the billing program of I,T Section. He states that as per the Spot Inspection Report of Assistant Engineer, Kannad Sub Division, dated 13.05.2010. The consumer is not using the power for Industrial purpose but using the power for Yard lighting, Bore-well pump and staff quarter situated in factory premises. He proposed the credit of power factor penalty Rs.28,671/- charged during March 2010 and withdrawn the incentive of power factor Rs. 2231/- charged during February 2010. The credit of Rs. 26,440.18 was given to the consumer through the energy bill of April 2010. The consumer shown his satisfaction on the proposal submitted by the D.L. and accepted the revised energy bill Rs.60,439.92 for April 2010. Heard both the sides in detail and matter kept for decision.

- 3) The record placed before the Forum reveals that there was no dispute regarding the electricity bill up to January 2010. Being seasonal HT consumer the season ends after January 2010. The perusal of the copies of the energy bills for the month February and March 2010 shows the KWH, KVAH consumption and power factor as bellows:-

Month	KWH (Con.)	KVAH (Con.)	Power Factor	L.T.Comm. Consumption	Power Factor (Incentive/ Penalty)
February. 2010	3.00 Units	3.00 Units	1.00	493 Units	2231.10 (Incentive)
March. 2010	0.00 Units	3.00 Units	0.00	438Units	28671.28 (Penalty)

From above it is cleared that the D.L. has not taken the H.T. meter reading properly. The Forum asked the Nodal Officer to justify 438 units of L.T. commercial consumption for March 2010 when the KWH consumption on H.T. side is Zero. In reply the Nodal Officer states that the L.T. side meter of the consumer is burnt and therefore the meter reading officials charged 438 units as a average consumption, the correctness of H.T. metering will be tested by Testing Engineer. In spite of the above facts it is clear that the factory of the consumer was not in working and he had not used the electricity power as such the application of power factor penalty/incentive is not justified. On this ground the Nodal Officer had withdrawn the incentive and penalty charged during February and March 2010 respectively and issued the revised bill to the consumer which is agreed and accepted by the consumer.

- 4) As the bill issued by D.L. is accepted to the consumer no grievance remained in balance. **Hence no order.**

(V.S.Kabra)
Member

(P.A.Sagane)
Member Secretary

(V.A.Hambire)
Chairman

