

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
AURANGABAD ZONE, AURANGABAD.

Case No. CGRF / AZ / AUR / Urban / 572 / 2016 / 03

Date of Admission 12.01.2016

Date of Decision 16.02.2016

Shri Bhaskar J. Bhalerao COMPLAINANT.
Jaibhimnagar, Near Dr. Ambedkar
Statue, Dist. Aurangabad.
Consumer No.(490010692196)

VERSUS.

1. Superintending Engineer, RESPONDENT
Urban Circle, Nodal Officer,
MSEDCL, Aurangabad.

CORAM:-

Shri Dr.Bhaskar .G. Palwe Chairman
Shri U.M. Urkude, Member/Secretary
Shri Vilaschandra .S.Kabra Member.

Redressal Decision :-

The complainant has filed a complaint against the Respondent in Schedule " A" of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum and Electricity Ombudsman) Regulations 2006 on 12.01.2016. The details of the complaint are as under :-

The complainant is government servant and is in possession of single room (10 x 12 ft area) house situated at Jaibhimnagar, near

P.No. 2 /-

Ambedkar Statue , Ghati Road, Aurangabad. The complainant is a consumer of the Respondent having consumer No. 490010692196 and meter No. 9000156207. The complainant has paid all the electricity bills till May 1993.

The complainants house was locked due to transfer orders issued by Government of Maharashtra & shifted his family at various places in state of Maharashtra. There was no use of electricity.

The complainant submits that now he is transferred back to Aurangabad and shifted family to Aurangabad.

The complainant requested for reconnection of electricity supply . However the respondent asked the complainant to pay the arrears amount of Rs. 45020/- before reconnecting electricity supply. No details arrears were given.

The complainant is ready to accept liability of payment till December 1993 including payment of monthly fixed charges. The complainant is also ready to take fresh connection after payment of arrears amount till December 1993 as per M.S.E.D.C.L. rules.

In view of the above the complainant has prayed as .

- 1) The grievance may be allowed.
- 2) The Respondent may be directed to submit CPL from date of connection till disconnection of supply.
- 3) The Respondent may be directed to issue revised bill upto December 1993 and reconnect the supply. On receipt of payment . Alternately respondent may be directed to issue fresh connection on receipt of revised bill payment.

- 4) Any other relief as deemed fit by Hon'ble Forum.

Say of Executive Engineer (Admn) Nodal Office, Urban Circle, MSEDCCL, Aurangabad.

- 1) The respondent, Executive Engineer (Admn) vide letter dtd. 01.02.2016 has submitted that supply date of consumer number 490010692196 is 21.12.1988.
- 2) The last bill paid by the complainant is on 03.05.1993. The Consumer is P.D. in March 2012.
- 3) The total arrears of the consumer as on today are Rs. 41950/-
- 4) The consumer is requested to pay the total arrears with Installment . The first installment of Rs. 11950/- and subsequent 4 installments of Rs. 7500/-
- 5) On payment of the total arrears as above new connection will be released as per rules and regulations of M.S.E.D.C.L.

Observations of Consumer Grievances Redressal Forum.

- 1) On going through the submissions of the complainant and Respondednts during the hearings in writing as well as oral and the facts of complaint ,the Hon'ble Forum is of the opinion that the complaint do not deserve any merits .The Forum feels that complaint needs to be dismissed . Therefore The Hon'ble Forum passes the following order.

ORDER

- 1) The complaint is dismissed.

Sd/-
Dr. Bhaskar. G. Palwe
Chairman

Sd/-
Vilaschandra. S. Kabra
Member

Sd/-
U. M. Urkude.
Member / Secretary

