

CONSUMER GRIEVANCE REDRESSAL FORUM
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD.

Old Power House Premises, Dr. Ambedkar Road, Aurangabad. Phone: 0240 - 2336172

No:- CGRF/ AZ/ AUR/ U / 539 / 2015 / 02

Date :-

To,
The Executive Engineer (Administration)
Nodal Officer, O/O Superintending Engineer ,
O&M Urban Circle, M.S.E.D.C.L.,
Aurangabad.

Sub:- Forwarding of grievance in respect of Dr. Devidas Baburao Dahiphale
CTS No. 14826 / 2 , Opp. Hotel Amarpreet, Jalna Road, Aurangabad.
(Consumer No. 490012270191)

Dear Sir,

Please find enclosed herewith a copy of the grievance application received by the Forum, in respect of Dr. Devidas Baburao Dahiphale CTS No. 14826 / 2 , Opp. Hotel Amarpreet, Jalna Road, Aurangabad.

You are requested to submit your para wise reply on the grievance at the time of hearing. The hearing in the matter will be held on 13.01.2015 at 12.00 Hours.

Encl: As above

Member/Secretary
CGRF(AZ) MSEDCL
Aurangabad

Copy to:-
Dr. Devidas Baburao Dahiphale
CTS No. 14826 / 2 , Opp. Hotel Amarpreet,
Jalna Road, Aurangabad.

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
AURANGABAD ZONE, AURANGABAD.

Case No. CGRF / AZ / U / 539 / 2015 / 02

Date of Admission 02.01.2015
Date of Decision 27.01.2015

Shri Dr. Devidas Baburao Dahiphale,
CTS No. 14826 / 2, Opp. Hotal Amarpreet,
Jalna Road, Aurangabad.
Consumer No.(490012270191)

COMPLAINANT.

VERSUS.

1. Executive Engineer (Admn)
Nodal Office, O&M Urban Circle,
MSEDCL, Aurangabad.

RESPONDENT

CORAM:

Shri Dr.Bhaskar .G. Palwe

Chairman

Shri Namdeo R. Gandhale

Member/Secretary

Redressal Decision –

The complainant has applied in Schedule “A” of the Maharashtra Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Electricity Ombudsman) Regulation 2006) on 30.12.2014. The copy of the complaint was forwarded to the Executive Engineer (Admn) Nodal office, O&M Urban Circle, MSEDCL, Aurangabad on 02.01.2015. The summery of the complaint is as under :-

- 1) The complainant is an authorized signatory of the private limited company namely Shri Dr.Devidas Baburao Dahiphale .

P.No.2/-

which has set up a Chemical Diagnostic Centre at , CTS No. 14826 / 2 , Opp.Hotal Amarpreet, Jalna Road, Aurangabad

The complainant has submitted that M/s, GTL, a franchisee appointed by MSEDCL for Aurangabad Urban area has released LT connection of 47 KW load on 23.12.2014. The consumer number allotted bearing as 490012270191. M/s, GTL has issued electricity bills as per commercial tariff. The complainant has paid all bills in anticipation of revision of bills. The complainant came to know about the new tariff order dated on 20.08.2012 issued by Hon. Maharashtra Electricity Regulatory Commission. The new tariff order has created new category namely public services wherein educational, hospitals and chemical laboratory has been included. The MERC has directed to change the category of all such consumers from commercial to public service with effect from 01.08.2012.

The complainant many times visited the office of M/s. GTL Ltd. for changing the category from commercial to public services and issue bills as new tariff and give credit of the excess amount paid since 01.08.2012 . However M/s. GTL has taken no action to make necessary changes. The complainant submitted grievance in writing on 03.09.2014 .

The complainant after observing that the bills are still issued as per commercial tariff and no credit is given for excess payment. The complainant therefore filed this complaint into this Hon. Forum. Complainant prayed as under :-

- 1) The grievance may be admitted and allowed.
- 2) MSEDCL may be directed to change the tariff from commercial to public service from 01.08.2012 and the excess amount may be refunded / adjusted alongwith 12 % interest.

- 3) Any other relief as deemed fit by the forum.
- 2) The Executive Engineer (Admn) Urban Circle, Aurangabad has submitted that the said tariff of commercial LT II B will be converted to public service tariff LT 10 in the coming billing cycle along with the excess amount may be refunded / adjusted as per the revision after the changed tariff.

Opinion of the Consumer Grievances Redressal Forum

- 3) On going through the submissions made by complainant and repayment in writing during the hearings, it is necessary to change the category of the complainant from commercial LT II B to public services, and the refund the excess amount paid from 01.08.2012. In view of the above circumstances the Hon. Forum is pleased to issue the following order.

ORDER

- 1) M/s. Maharashtra State Electricity Distribution Company Ltd. shall change the category of complainant from commercial LT II B to public services with effect from 01.08.2012 as per the Maharashtra Electricity Regulatory Commercial order dated 20.08.2012 and also refund the excess payment.
- 2) Order as to no cost.
- 3) Compliance of the order may be submitted with 30 days from the issue of this order to the Hon. Forum.

Sd/-
Dr.Bhaskar.G. Palwe
Chairman

Sd/-
Namdeo R. Gandhale
Member / Secretary

CONSUMER GRIEVANCE REDRESSAL FORUM
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD.
AURANGABAD ZONE AURANGABAD.

Old Power House Premises, Dr.Ambedkar Road, Aurangabad. Phone No.2336172

No. CGRF/ AZ / AUR / U/ 539 / 2015/ 02

Date :-

- To,
01) The Executive Engineer (Administration)
Nodal Office, O/O Superintending Engineer ,
O&M Urban Circle, M.S.E.D.C.L.,
Aurangabad.
- 2) Shri Dr. Devidas Baburao Dahiphale,
CTS No. 14826 / 2, Opp. Hotel Amarpreet,
Jalna Road , Aurangabad
(Consumer No. 490012270191)

Sub:- Grievance in Case No. CGRF/AZ/AUR/U/ 539/2015 /02.

Please find enclosed herewith a copy of the order passed by the Forum in the case mentioned above. The consumer, if not satisfied with the decision of the Forum, is at liberty to make a representation to the Electricity Ombudsman, the contact details of whom is as under, within a period of 60 days from the date of this order.

Encl: As above

Member/Secretary,
CGRF(AZ) MSEDCL,
Aurangabad

Copy submitted with respect to:-

The Chief Engineer(AZ)
MSEDCL, Aurangabad.

Contact details of:

The Electricity Ombudsman,
Plot No.12, Shrikrupa, Vijaynagar, Chhaoni, Nagpur – 440 013
Phone No.(Office) (0712) 20 22 198 (E-mail – cgrfnz@gmail.in)
Secretaryombudsmentnagpur@gmail.com