

**BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM  
AURANGABAD ZONE, AURANGABAD.**

**Case No. CGRF/ AZ/ AUR/ U / 627/ 2017 / 20  
Registration No. 2017040069**

Date of Admission 19.04.2017  
Date of Decision 06.06.2017

The Chairman,  
Shri Gujrati Dasa Porwad Samaj Trust,  
Kuwarphalli, Near Rajabazar,  
Aurangabad 431001  
(Consumer No. 490011563071)

COMPLAINANT

**VERSUS.**

The Executive Engineer (Administration)  
Nodal Officer, O/O Superintending Engineer,  
Urban Circle, MSEDCL, Aurangabad.

RESPONDENT

**CORAM**

Shri	Dr.Bhaskar G. Palwe	Chairman
Shri	Laxman M. Kakade,	Member/Secretary
Shri	Vilaschandra S.Kabra	Member.

**CONSUMER GRIEVANCES REDRESSAL DECISION**

The applicant the Chairman, Shri Gujrati Dasa Porwad Samaj Trust, Kuwarphalli, Near Rajabazar, Aurangabad is a consumer of Mahavitaran having Consumer No. 490011563071 has registered a complaint against the respondent, the Executive Engineer i.e. Nodal Officer, MSEDCL, Urban Circle, Aurangabad under Maharashtra Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Electricity Ombudsman) Regulation 2006 in Annexure(A) on 15.04.2017.

**The brief details of the complaint are as under.**

The Trust in a possession of two Nos. of property out of which one is located at Kunwarphalli area. The total area of the premises is 8000 Sq. Ft. which is used for religious functions and covers temple area of Mahalaxmi Mata. Respondent has installed a single phase meter in above mentioned premises. The complainant further submits that in view of celebration of Navratri festival. The trust has taken separate connections for 10 days period at Kunwarphalli area. The complainant in the year 2015 and 2016 has taken temporary electricity connection by paying Rs. 5000/- deposit at each time.

The complainant was not issued final bill for both the temporary connections. The complainant has submitted his grievance before IGRC on 01.04.2015. The IGRC passed its decision on 13.06.2015. The respondent was agreed to refund the amount in bill to be issued for consumer No. 490011563071. However, the respondent did not complied the order.

The respondent instead of issuing the revised bill disconnected the electric supply, of the complainant on 27.03.2017. This is a violation of provision under Section (56) of electricity act 2003 and also amount to non compliance of CGRF order.

All the scheduled programs were cancelled due to non availability of electricity. This as badly affected the reputation of the trust. The trust has suffered which financial loss due to disconnection of electricity without any intimation. The complainant was required to pay the total bill including interest, DPC and reconnection charges. The supply was thereafter reconnected on 13.04.2017. In view of the above submission, the complainant praised as under :

- 1) The complaint may be allowed.
- 2) The respondent may be directed to pay Rs. 15000/- compensation for disconnecting electricity supply without information and for violation of provision of Section (56) of electricity act 2003.
- 3) The respondent may be directed to issue the final bill without laying interest and delayed payment charges from 23.06.2015 onwards.
- 4) Any other relief as deemed fit by Hon. Forum.

**Say of Executive Engineer, Nodal Officer, Aurangabad Urban Circle.**

On the behalf of the Executive Engineer / Nodal Officer, the Additional Executive Engineer, MSEDCL, Shahaganj Sub Division, Aurangabad vide his letter dated 30.05.2017 has submitted that, the final bill for the temporary connection is prepared the access amount paid by the consumer is adjusted in the bill of Consumer No. 490011563071 in the

month of April 2017. Therefore, there is no tendency of bill payment in the month of April 2017. The respondent has submitted a bill revision table for consumer No. 490011563071.

**Observations of the Consumer Grievance Redressal Forum.**

- 1) The Respondent has disconnected the electricity supply of the applicant without intimation. They have made violation of provision of Section (56) of the electricity act 2003. Therefore, the respondent is liable to penalty.

In view of the above submissions made by applicant, Respondent during the hearings and the observations of the CGRF, this Forum passes the following order.

**ORDER**

- 1) The complainant is partially allowed.
- 2) The applicant shall be paid compensation of Rs. 1000/- for disconnecting the electricity supply without intimation and for violation of provision of Section (56) of electricity act 2003.
- 3) The compliance shall be reported within 30 days.

Sd/-  
Dr. Bhaskar G. Palwe  
Chairman

Sd/-  
Laxman M. Kakade  
Member / Secretary

Sd/-  
Vilaschandra S. Kabra  
Member