

**BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM  
AURANGABAD ZONE, AURANGABAD.**

**Case No. CGRF/ AZ/ AUR/ U/ 625 / 2017 / 18  
Registration No. 2017040010**

Date of Admission 01.04.2017  
Date of Decision 06.06.2017

Shri Syed Nazir Syed Mohd.,  
Plot No. 90, SR No. 1,  
Pradnya Nagar, Laxmi Colony,  
Aurangabad 431001.  
(Consumer No. 490011921695). COMPLAINANT

**VERSUS.**

The Executive Engineer (Administration)  
Nodal Officer, O/O Superintending Engineer ,  
Urban Circle, MSEDCL, Aurangabad. RESPONDENT

**CORAM**

Shri Dr.Bhaskar G. Palwe Chairman  
Shri Laxman M. Kakade, Member/Secretary  
Shri Vilaschandra S.Kabra Member.

**CONSUMER GRIEVANCES REDRESSAL DECISION**

The applicant Shri Syed Nazir Syed Mohd., Plot No. 90, SR No. 1, Pradnya Nagar, Laxmi Colony, Aurangabad is a consumer of Mahavitaran having Consumer No. 490011921695 has registered a complaint against the respondent, The Executive Engineer i.e. Nodal Officer, MSEDCL, Urban Circle, Aurangabad under Maharashtra Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Electricity Ombudsman) Regulation 2006 in Annexure(A) on 01.04.2017.

**The brief details of the complaint are as under.**

The applicant's electricity meter was removed / permanently disconnected without issue of notice to him under the provisions of electricity act 2003. The applicant was ready to pay 50% amount of the defaulted electricity bill of Rs. 15480/- i.e. Rs. 10000/- on 31.03.2017, however his request was not accepted.

The applicant has prayed for giving interim order to MSEDCL for accepting Rs. 10000/- i.e. 50% of the defaulted amount and reconnect the electric supply till final orders. The Assistant Engineer, Chavani Unit may be fined for illegally disconnected the electricity supply. A compensation of Rs. 10000/- may be awarded to applicant for mental agony and keeping the applicant without electricity i.e. in dark.

**Say of Executive Engineer, Nodal Officer, Aurangabad Urban Circle.**

On the behalf of the Executive Engineer / Nodal Officer, the Additional Executive Engineer, MSEDCL, Chavani Sub Division, Aurangabad has submitted that,

- 1) The electricity bills issued to the consumer between June 2015 to September 2016 are correct.
- 2) The applicant was issued a notice vide letter No. 344 dtd 03.02.2017 under the electricity act 2003.
- 3) The applicant is irregular and has not paid electricity bills previously. Therefore, applicant was not given the facility of 50% part payment. This facility is given to consumer only which having meters faulty. These instructions are issued by senior office.
- 4) The applicant's electricity was removed in his presence. MSEDCL has not made any harassment.
- 5) Electricity supply of the applicant is reconnected as per the orders of CGRF.

**Observations of the Consumer Grievance Redressal Forum.**

- 1) The Respondent, MSEDCL has submitted a copy of the notice dtd. 03.02.2017 for disconnection of electricity supply under the electricity act 2003, since the consumer having a default of Rs. 19360.20 due to non payment of electricity bills.
- 2) The applicant has denied the report of such notice for disconnection of Electricity supply.

- 3) The Respondent has not accepted the part payment of Rs. 10000/- regarding electricity bills.
- 4) The respondent has not confirmed the receipt of disconnection notice by the applicant.

In view of the above submissions made by applicant, Respondent during the hearings and the observations of the CGRF, this Forum passes the following order.

**ORDER**

- 1) The concern officer who has disconnected the electricity supply and removed the electricity bills is fined Rs. 1000/-
- 2) The defaulted amount shall be recovered in two equal installments from the applicant.
- 3) The compliance shall be reported within 30 days.

Sd/-  
Dr. Bhaskar G. Palwe  
Chairman

Sd/-  
Laxman M. Kakade  
Member / Secretary

Sd/-  
Vilaschandra S. Kabra  
Member