

**CONSUMER GRIEVANCE REDRESSAL FORUM**  
**MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD.**

Old Power House Premises, Dr. Ambedkar Road, Aurangabad. Phone: 0240 - 2336172

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No:- CGRF/AZ/AUR/U/ 441 / 2013 /25 /

Date :-

To,  
01) The Executive Engineer ( Administration)  
Nodal Office, O/O Superintending Engineer ,  
O&M Urban Circle, M.S.E.D.C.L.,  
Aurangabad.

02) The Dy. General Manager(Planning)  
GTL Ltd., T-9 Software Technology Park,  
MIDC Chikalthana, Opp: ESI Hospital,  
Aurangabad.

*Sub:-* Forwarding of grievance in respect of Smt. Shobha Sandesh  
Jagdhane, Resi.Mission Compound, Banglow No.29, Chavani,  
Aurangabad ( Consumer No. New Connection )

Dear Sir,

Please find enclosed herewith a copy of the grievance application received by the Forum, in respect of Smt. Shobha Sandesh Jagdhane, Resi.Mission Compound, Banglow No.29, Chavani, Aurangabad

You are requested to submit your para wise reply on the grievance at the time of hearing. The hearing in the matter will be held on 04.06.2013 at 11.30 Hours.

Encl: As above

Member/Secretary  
CGRF(AZ) MSEDCL  
Aurangabad

Copy to:-

Smt. Shobha Sandesh Jagdhane,  
Resi.Mission Compound,  
Banglow No.29, Chavani,  
Aurangabad

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM,  
AURANGABAD.

Case No. CGRF/AZ/AUR/U/441/2012/25.

Date of Filing 21.05.2013  
Date of Decision 13.08.2013

Complainant.

Smt. Shobha Sandesh Jagdhane,  
Resi.Mission Compound,  
Banglow No.29, Chavani,  
Aurangabad

VERSUS.

The Nodal Officer,  
MSEDCL, Urban Circle,  
Aurangabad.

Respondents.

M/s GTL Limited,  
Franchise of MSEDCL.  
CIDCO, Aurangabad.

**CORAM:**

Shri. V.B.Mantri. Chairperson.  
Shri S.K. Narwade Member/Secretary  
Shri V.S. Kabra, Member.

## **REDRESSAL - DECISION.**

1. The grievance of complainant is for non release of connection.
2. The nodal officer for GTL. Undertook to release the connection, within three days. The grievance of the complainant as such is redressed. The forum thereby proceeds to pas following order.

### **ORDER**

1. The grievance of complainant is redressed.
2. No order as to costs.
3. The matter is closed.

Sd/-  
( S.K.Narwade. )  
Member/Secretary

Sd/-  
( V.S. Kabra.)  
Member

Sd/-  
( V.B.Mantri. )  
Chairperson.

CONSUMER GRIEVANCE REDRESSAL FORUM  
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD.  
AURANGABAD ZONE AURANGABAD.

Old Power House Premises, Dr.Ambedkar Road, Aurangabad. Phone No.2336172

No. CGRF/ AZ /AUR/U/441/2013/25

Date

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To,

- 01) The Executive Engineer ( Administration)  
Nodal Office, O/O Superintending Engineer ,  
O&M Urban Circle, M.S.E.D.C.L.,  
Aurangabad.
- 02) The Dy. General Manager(Planning)  
GTL Ltd., T-9 Software Technology Park,  
MIDC Chikalthana, Opp: ESI Hospital,  
Aurangabad.
- 03) Smt. Shobha Sandesh Jagdhane,  
Resi.Mission Compound,  
Banglow No.29, Chavani,  
Aurangabad  
(Consumer No. new connection)

Sub:- Grievance in Case No. CGRF/ AZ /AUR/U/441/2013/25

Please find enclosed herewith a copy of the order passed by the Forum in the case mentioned above. The consumer, if not satisfied with the decision of the Forum, is at liberty to make a representation to the Electricity Ombudsman, the contact details of whom is as under, within a period of 60 days from the date of this order.

Encl: As above

Member/Secretary,  
CGRF(AZ) MSEDCL,  
Aurangabad

Copy submitted with respect to:-

The Chief Engineer(AZ)  
MSEDCL, Aurangabad.

Contact details of:

The Electricity Ombudsman,  
Plot No.12, Shrikrupa, Vijay agar, Chhaoni, Nagpur – 440 013  
Phone No.( Office ) (0712) 20 22 198 (E-mail – [cgrfnz@gmail.in](mailto:cgrfnz@gmail.in) )

