

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM

AURANGABAD ZONE, AURANGABAD.

Case No. CGRF / AZ / U/ 504 / 2014 / 25

Date of Admission 15.05.2014

Date of Decision 31.07.2014

Dr. Sadhna N. Shah  
Hon. Secretary, Anand Ashram Gut No. 105,  
Nakshtrawadi, Aurangabad.

COMPLAINANT.

VERSUS.

1. Executive Engineer,( Adm.)  
Nodal Office,  
O&M Urban Circle,  
MSEDCL, AURANGABAD.

RESPONDENT.

2. The Dy .General Manager(Planning)  
GTL Ltd., MIDC, Chikalhana,  
Aurangabad.

CORAM:

Shri S.S. Gaulkar Member/Secretary

Shri V.S.Kabra Member.

**Complainant complaints that :-**

It is trust where a agricultural connection is in existance whose consumer No. 490360002931 since 1993 . Later on they constructed a temple and a watchman cabin and then a Ashram school in the premises. Also they have

applied for a separate connection for Ashram school and for change of category for their agricultural connection to residential for temple and watchman cabin on dt. 26.06.2012. Here the respondent No. 2 M/s. GTL on receipt of the application for change of tariff has changed the connection PC ( i.e. agriculture to residential ) but not made effect in the consequent next bills issued to consumer. Also issued a separate connection for school. But meanwhile respondent No. 2 has filed a theft case against the name of Shri Bhagwandas Motilal Varma, Secretary of trust, and issued a assessment bill of Rs. 1,49,150 for payment and failure to this the supply will be disconnected . But later on the FIR lodged was withdrawn which was mistake as per their letter. But till this date the respondent has not changed the tariff and also not issued the final bill for settlement for which complainant asks for compensation and for revision of bill with installment for payment etc.

Later on the respondent No. 2 has deliberately harassed the complainant by making illegal inspection of the site for 3 to 4 times though the Forum has directed not to do so, Nor issued the final bill and nor changed the tariff purposely though assured in the hearing with Forum and the complainant

**Respondent No. 2 M/s. GTL Distribution Franchise says :-**

The application for change of tariff was considered by them , also the PC was changed i.e. ( Agriculture to residential ) but the effect through bills was left out due to mistake. Also they have admitted the mistake for lodging FIR for theft of electricity and again withdrawn the FIR and also apologized for the same. Also assured the forum and complainant for the revised bill and change of tariff of the consumer No. 490360002931 at an earliest etc.

**It is observed that**

The complainant has gone through District Consumer Grievance Redressal corum for the rectification of assessment bill issued after lodging the theft case by respondent where the application was dismissed with no cost. Here M/s. GTL has already rectified the assessment bill and withdrawn the FIR also.

Also it is not understood that respondent has lodged the FIR and again withdrawn the same and again not revising the bill not change of tariff

implementation and deliberately harassing the consumer , but still the complainant is not doing or applying for defamation case against respondent .And asking for compensation to this forum

ORDER

- 1 ) M/s. MSEDCL & GTL both are directed jointly and severally to follow Strictly rules and regulations of MERC and Indian Electricity Act 2003 & the agreement made between licensee and franchise and comply this order.
- 2 ) M/s. GTL is directed to issue the revise bill with six equal instalments within fifteen ( 15 days ) days.
- 3 ) M/s. GTL is directed to pay the compensation as per the SOP from date of application to the issue of final bill to the complainant

Sd/-  
V.C. Kabra  
Member

Sd/-  
S.S. Gaulkar  
Member / Secretary