

CONSUMER GRIEVANCE REDRESSAL FORUM
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD.

Old Power House Premises, Dr. Ambedkar Road, Aurangabad. Phone: 0240 - 2336172

No:- CGRF/AZ/AUR/U/ 439 / 2013 /23 /

Date :-

To,
01) The Executive Engineer (Administration)
Nodal Office, O/O Superintending Engineer ,
O&M Urban Circle, M.S.E.D.C.L.,
Aurangabad.

02) The Dy.General Manager(Planning)
GTL Co .Ltd. Franchise of MSEDCL,
Chikalthana, Aurangabad.

Sub:- Forwarding of grievance in respect of Shri Ramesh R. Kapadia,
23, Shantiniketan Colony, Aurangabad.
(Consumer No. 4900 1160 3600)

Dear Sir,

Please find enclosed herewith a copy of the grievance application received by the Forum, in respect of Shri Ramesh R .Kapadia, 23, Shantiniketan Colony, .Aurangabad.

You are requested to Redress the grievance or submit your para wise reply at the time of hearing. The hearing in the matter will be held on 04.06.2013 at 11.30 Hours.

Encl: As above

Member/Secretary
CGRF(AZ) MSEDCL
Aurangabad

Copy to:-

Shri Ramesh R. Kapadia,
23, Shantiniketan Colony,
Aurangabad.

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM,
AURANGABAD.

Case No. CGRF/AZ/AUR/U/439/2013/23.

Date of Filing 14.05.2013

Date of Decision 13.08.2013

Complainant.

Shri Ramesh R. Kapadia,
23, Shantiniketan Colon
Aurangabad.

VERSUS.

Respondents.

The Nodal Officer,
MSEDCL, Urban Circle,
Aurangabad.

M/s GTL Limited,
Franchise of MSDCL.
CIDCO, Aurangabad.

CORAM:

Shri. V.B.Mantri. Chairperson.

Shri S.K. Narwade Member/Scretery

Shri V.S. Kabra, Member.

REDRESSAL - DECISION.

The complainant has submitted his grievance against the wrong electricity bill.

The respondent GTL.has considered the grievance and issued revised bill today.i.e.13/08/2013. The copy of revised bill is given to the complainant. The complainant is satisfied with the revised bill and submitted that his grievance is redressed. The forum therefore proceeds to pass following order.

ORDER

1. The grievance is redressed.
2. The matter is disposed off.
3. No order of costs.

Sd/-
(S.K.Narwade.)
Member/Secretary

Sd/-
(V.S. Kabra.)
Member

Sd/-
(V.B.Mantri.)
Chairperson.

CONSUMER GRIEVANCE REDRESSAL FORUM
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD.
AURANGABAD ZONE AURANGABAD.

Old Power House Premises, Dr.Ambedkar Road, Aurangabad. Phone No.2336172

No. CGRF/ AZ /AUR/U/439/2013/23

Date

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To,

- 01) The Executive Engineer (Administration)
Nodal Office, O/O Superintending Engineer ,
O&M Urban Circle, M.S.E.D.C.L.,
Aurangabad.
- 02) The Dy. General Manager(Planning)
GTL Ltd., T-9 Software Technology Park,
MIDC Chikalthana, Opp: ESI Hospital,
Aurangabad.
- 03) Shri Ramesh R. Kapadia,
23, Shantiniketan Colon
Aurangabad.
(Consumer No. 4900 1160 3600)

Sub:- Grievance in Case No. CGRF/ AZ /AUR/U/439/2013/23

Please find enclosed herewith a copy of the order passed by the Forum in the case mentioned above. The consumer, if not satisfied with the decision of the Forum, is at liberty to make a representation to the Electricity Ombudsman, the contact details of whom is as under, within a period of 60 days from the date of this order.

Encl: As above

Member/Secretary,
CGRF(AZ) MSEDCL,
Aurangabad

Copy submitted with respect to:-

The Chief Engineer(AZ)
MSEDCL, Aurangabad.

Contact details of:

The Electricity Ombudsman,
Plot No.12, Shrikrupa, Vijay agar, Chhaoni, Nagpur – 440 013
Phone No.(Office) (0712) 20 22 198 (E-mail – cgrfnz@gmail.in)