

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
AURANGABAD ZONE, AURANGABAD.

Case No. CGRF / AZ / U/ 502 / 2014 / 23

Date of Admission 15.05.2014
Date of Decision 31.07.2014

Shri A.K. Nagori , Flat No. 1 ,
Chetan Sankul 55, Ulka Nagari,
Aurangabad.

COMPLAINANT.

VERSUS.

1. Executive Engineer,(Adm.)
Nodal Office,
O&M Urban Circle,
MSEDCL, AURANGABAD.

RESPONDENT.

2. The Dy .General Manager(Planning)
GTL Ltd., MIDC, Chikalthana,
Aurangabad.

CORAM:

Shri S.S. Gaulkar Member/Secretary

Shri V.S.Kabra Member.

Complainant complaints & prayers as under :-

Main complaint is about the shifting of 16 Nos. of electric meters belonging to the shops owner in Chetan Sankul, 55 , UlkaNagri, Aurangabad as they are illegally installed by MSEDCL previously and now the franchise M/s. GTL and also installed in parking area which is hazardous for children's of residential flat owners 1 to 5 in the same building and also very dangerous so to be shifted

to elsewhere. The complainant is a senior citizen and very much aware towards electrical accidents which may occur due this wrongful installation.

Respondant No. 1 MSEDCL Principal licensee

In his letter addressed to M/s. GTL No. 443 dt. 04.03.2013 and another No. 1311 dt. 10.07.2013 regarding this complaint to resolve the same issue at an earliest with the help of police and in corporation with flat owners and shop owners as it is the whole sole responsibility of the D.F. for shifting of the 16 Nos. of meters installed by MSEDCL but now it is belonging to the D.F. as per the agreement made between each other and the clause No. 5.6.7 (B) & 5.7 compels D.F. to shift the meters under the wrongful installation . So to be shifted as per MERC / MSEDCL / Rules and regulation etc.

Respondant No. 2 M/s.GTL Distribution Franchies Says that

The installations were prior to the take over by them and also the shop owners when contacted refused to co-operate and shifting of the meters when asked for the charges to be paid by them. The question of cost for shifting is raised by M/s. GTL. It is observed that when the members of Forum with complainant and the respondent No. I & II visited at sight for inspection no one from shop owners has opposed for shifting of the meters to elsewhere from the existing place.

M/s. GTL is itself raising the issue of cost of shifting of meters which is required . Also it is observed that the complaint is raised after a period of 4 to 5 years after installation of the meters, which means that it was not hazardous prior to the complaint for both parties dangerous. Also as per the clause 5.6.7 (B) & 5.7 the responsibility is of licensee and then the D.F. to bear the cost of shifting which is required for shifting work. So the payment by the complainant is not in question.

ORDER

- 1) It is directed to M/s. GTL the Distribution Franchise to shift the meters within 30 days as per the agreement made between principal licensee and Distribution Franchise.
- 2) Jointly and severally both the opponents are directed to comply this order within 30 days.
- 3) For mental agony and harassment both M/s. MSEDCL and M/s. GTL jointly and severally pay Rs. 1000/- as a cost to complainant.

Sd/-
V.C. Kabra
Member

Sd/-
S.S. Gaulkar
Member / Secretary