

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
AURANGABAD ZONE AURANGABAD

Case No. CGRF/AZ/Aur/U/499/2014/20

Date of Filing 11.04.2014

Date of Decision 11.06.2014

Shri Mirkhan S. Pathan,
A-1, Takalkar Housing Society,
Roshan Gate,
Aurangabad
(Consumer No. 490010683103)

Complainant

V/s

- 1) The Executive Engineer (Administration)
Nodal Office, O/O Superintending Engineer ,
O&M Urban Circle, M.S.E.D.C.L.,
Aurangabad. ----- Respondent No. 1
- 2) The Dy. General Manager(Planning)
GTL Ltd., T-9 Software Technology Park,
MIDC Chikalthana, Opp: ESI Hospital,
Aurangabad. ----- Respondent No. 2

**Sub: - Grievance under the Maharashtra Electricity Regulatory
Commission, (Consumer Grievance Redressal Forum
and Ombudsman) Regulations 2006**

CORAM

Shri V.S. Kabra
Shri C.R. Mishra ,

Member
Member/Secretary.

COMPLAINT SUBMIT THAT: -

- 1) Complainant has a single phase residential electric connection from 16/12/1988. The meter no. is 7610047154. The average consumption is 80 to 100 units.
- 2) The bill of October 2011 was excess with 271 units. Complaint was given to M/s. GTL.
- 3) The bills of December-2011 to March-2012 are again with wrong reading.
- 4) Complaint was given to IGRC cell of GTL. Hearing was held on 03/10/2013 &
- 5) GTL has not revised the bills as per IGRC decision.
the decision was given on 08/11/2013.
- 6) It is requested to cancel the bill for the period Oct-2011 to March-2012 & issue new bill without interest.

(OPPONENT NO. 1, Submitts that)

- 01) M/s. MSEDCL in its say has mentioned that the area of Aurangabad (Urban) Circle has been handed over to M/s. GTL w.e.f. 01/05/2011 & M/s. GTL will submit the say for the grievance.

(OPPONENT NO. 2, Submitts that)

- 01) The order of IGRC is implemented & credit of Rs. 1413.16 is given in the month of December 2013. The proportionate interest will be reduced in next bill.
- 02) The bill of March 2012 is being corrected & Rs. 461 will be reduced in next bill.
- 03) The complainant has not paid any amount after 08/09/2011 & is not a regular payer.

- 04) GTL in its additional say has submitted that the total B80 amount to be given is Rs. 2360.98 whereas the credit given is Rs. 3291.23. Hence Rs. 930.25 is recoverable from complainant.

OBSERVATION

The complainant has filed complaint regarding high bill for the period Oct-2011 to Feb-2012. The dispute of March-2012 bill is further added.

The IGRC of GTL had given decision for revising the bill of the period Oct-2011 to Feb-2012 at 80 units per month. It was also instructed to charge this bill without interest & DPC.

GTL has given the credit of Rs. 1413.16 for electricity bill in the month of December-2013. This credit was given without withdrawing the interest & DPC which GTL has given in March-2014. The B80 credit given in March-2014 seems to be wrong which is also stated by GTL.

The complainant has paid the bill on 08/09/2011 & then on 08/11/2013.

The applicant has submitted complaint to GTL on 22/01/2011 & 08/10/2013. The complaint of 22/01/2011 seems to have mistake in date since GTL was handed over the area as franchisee on 01/05/2011. Hence the date is taken as 22/01/2012. Cognizance of this complaint was not taken by GTL.

It was the duty of GTL to revise the bill completely as per order of IGRC in time which they have not done.

Hence this forum is directed opponents to follow following order :-

ORDER

- 1) The bills for the period of October-2011 to February-2012 should be revised at 80 units per month.
- 2) The bill of March 2013 should be prepared by deducting the adjustment 80 units.
- 3) The 100% interest & 100% DPC of all bills from October 2011 should be withdrawn till date of issuing of correct bill as per order.
- 4) The case is dismissed without cost.

Sd/-
(V.S. Kabra)
Member

Sd/-
(C.R. Mishra)
Member/Secretary

