

CONSUMER GRIEVANCE REDRESSAL FORUM
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD.

Old Power House Premises, Dr. Ambedkar Road, Aurangabad. Phone: 0240 - 2336172

No:- CGRF/AZ/AUR/U/ 417 / 2013 /01 /

Date :-

To,
01) The Executive Engineer (Administration)
Nodal Office, O/O Superintending Engineer ,
O&M Urban Circle, M.S.E.D.C.L.,
Aurangabad.

02) The Dy. General Manager(Planning)
GTL Ltd., T-9 Software Technology Park,
MIDC Chikalthana, Opp: ESI Hospital,
Aurangabad.

Sub:- Forwarding of grievance in respect of Shri Prakash Baburao Kale,
Plot No.01, New Osmanpura, Aurangabad
Consumer No. 490019042910

Dear Sir,

Please find enclosed herewith a copy of the grievance application received by the Forum, in respect of Shri Prakash Baburao Kale, Plot No.01, New Osmanpura, Aurangabad

You are requested to submit your para wise reply on the grievance at the time of hearing. The hearing in the matter will be held on 22.01.2013 at 11.30 Hours.

Member/Secretary
CGRF(AZ) MSEDCL

Encl: As above

Copy to:-

Shri Prakash Baburao Kale,
Plot No.01, New Osmanpura,
Aurangabad

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
AURANGABAD ZONE, M.S.E.D.C.L., AURANGABAD.

(Case No: CGRF/ AZ /AUR/U/ 417 / 2012 /01)

Date of Filing: 08.01.2013

Date of decision 05.03.2013

01) Shri Prakash Baburao Kale,
Plot No.01, New Osmanpura, Complainant.
Aurangabad.
(Consumer No.490019042910)

V/s

02) The Executive Engineer (Admn.) Respondents .
Nodal Office, O/O The Superintending Engineer,
O&M Urban Circle, MSEDCL,
Aurangabad.

03) The Dy .General Manager(Planning)
GTL Ltd., MIDC, Chikalthana,
Aurangabad.

Coram:

Shri V.B. Mantri President

Shri V.S. Kabra Member

Shri S.K.Narwade, Member/Secretary

REDRESSAL

01) The grievance of the complainant is that the respondent has issued the bill or 400 units and also for 500 units without any consumption of energy. The bill of such units be deducted and interest and D.P.C. as levied be exempted from the bills.

02) The case of the complainant in brief is that, the complainant is the consumer bearing consumer No. 490019042910. He has taken Electricity connection for 100KVA.

03) It is the case of the complainant that, the premises to which the connection was taken, was closed from December 2010 till 30.12.2012. There was no consumption of any electricity during such period. It is however noticed to the complainant that the respondent has wrongly levied bill for 400 units in the bill of Nov. 2011 and pointed out during arguments that such bill is again levied in the month of Dec.2011 for 500 units. The complainant has submitted an application to the respondent to reduce contract demand from 100 KVA to 40 KVA but such request is also not considered. It is therefore prayed that, revised bill may be directed to be issued by deducting the energy charges for 400 units and 500 units respectively. The bill be revised as per contract demand of 40 KVA. It is further prayed that interest and DPC may not be directed to be charged. The complainant has further prayed for compensation as per MERC rules and also compensation for mental torture. Hence the complaint.

04) The Nodal Officer for MSEDCL has submitted reply and thereby pleaded that the dispute is regarding the period of GTL Ltd. hence it be decided as per available record.

05) The Nodal Officer for GTL Ltd. has submitted the reply and thereby pleaded that, the bill for 400 Units and for 500 Units have been charged on average basis, as the premises was locked. Assessment of bills for 2834 units has been

made on the basis of actual consumption, as the meter was burnt. The complaint may be therefore dismissed.

06) This Forum has heard submissions of Mr. Kapadiya for the complainant. Mr. Bangale represented MSEDCL Mr. Ashtikar argued for GTL Ltd.

07) We have perused the C.P.L. It is noticed that there is no consumption of electricity during the period of Nov.2011 to Feb. 2012. The meter reading 220719 remained the same. The grievance of the complainant therefore appears to be bonafide. There appears no basis for charging bills for 400 units as well as for 500 units. On pointing out this fact to the Nodal Officer, he conceded this fact. It is therefore clear that the bill for 400 units as well as 500 units should be set aside. It further appears from CPL that the sum of Rs.2,51,264 has already deducted as an adjustment amount in the month of March 2010. In this circumstance, this Forum is not inclined to grant compensation as prayed. The interest if any and DPC if any charged on such bill is required to be set aside. The respondents should be directed to consider the application of the complainant for reduction of contract demand from 100 KVA to 40 KVA. The grievance as such is redressed. The Forum therefore proceeds to pass following order.

ORDER

The grievance of the complainant is hereby allowed as follows.

A) The respondents shall issue revised bill to the complainant by deducting the bill of 400 Units as levied in the month of Nov.2011 and by deducting the bill of 500 Units as levied in the month of Feb.2012.

- B) The respondents shall further deduct amount of interest and amount of DPC if charged on the bill of such 400 units and on the bill of 500 units.
- C) The respondents shall consider the prayer of the complainant for reduction of contract demand from 10 KVA to 40 KVA as applied for, immediately on payment of revised bills.

Sd/-
(V.S.Kabra)
Member

Sd/-
(V.B.Mantri)
Chairperson

CONSUMER GRIEVANCE REDRESSAL FORUM
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD.
AURANGABAD ZONE AURANGABAD.

Old Power House Premises, Dr. Ambedkar Road, Aurangabad. Phone No.23361720

No. CGRF/AZ/Aur/U/417/2013/01

Date :-

To,

- 01) The Executive Engineer (Administration)
Nodal Office, O/O Superintending Engineer ,
O&M Urban Circle, M.S.E.D.C.L.,
Aurangabad.
- 02) The Dy .General Manager(Planning)
GTL Ltd., MIDC, Chikalhana,
Aurangabad.
- 03) Shri Prakash Baburao Kale,
Plot No.01, New Osmanpura,
Aurangabad.
(Consumer No.490019042910)

Sub:- Grievance in Case No. CGRF/AZ/Aur/U/ 417 /2012/01

Please find enclosed herewith a copy of the order passed by the Forum in the case mentioned above. The consumer, if not satisfied with the decision of the Forum, is at liberty to make a representation to the Electricity Ombudsman, the contact details of whom is as under, within a period of 60 days from the date of this order.

Encl: As above

Member/Secretary,
CGRF (AZ) MSEDCL,
Aurangabad

Copy submitted with respect to:-

The Chief Engineer(AZ)
MSEDCL, Aurangabad.

Contact details of:

The Electricity Ombudsman,
Plot No.12, Shrikrupa, Vijaynagar, Chhaoni, Nagpur – 440 013
Phone No.(Office) (0712) 20 22 198 (E-mail – cgrfnz@gmail.in)

