

Date of Admission. 06.03.2014.  
Date of decision. 10. 04 .2014.

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM  
AURANGABAD ZONE, AURANGABAD.  
Case No. CGRF /AZ/U/493/2014/14

To,

Shri Raju Sawlaram Bachkar,  
Gut No 3, Plot No 5,  
Sadanandnagar, Satara parisar,  
Aurangabad.

**COMPLAINANT.**

VERSUS.

1. Executive Engineer,( Adm.)  
Nodal Officer,  
O&M Urban Circle,  
MSEDCL, AURANGABAD.

**RESPONDENT.**

2. M/s GTL LTD.T-9 IT Park,  
MIDC, Chikalthana,  
Aurangabad.

**CORAM:**

Shri S. K. Narwade Member/Secretary

Shri V. S. Kabra Member.

**REDRESSAL - DECISION.**

The complainant is consumer of respondent MSEDCL and GTL since 21/11/2000. The power supply is being used for domestic purpose having con.no.490011515522. The respondent GTL replaced meter in Mar2013 and again in the month of Sep2013. The complainant has paid all electricity bills issued by respondent up to Sep2013. In the month of Oct2013 the respondent GTL has issued bill for Rs.12961.77/- of 1203 units. The complainant submitted his complaint to officers /employees of respondent in oral as well as in writing. The respondent has not taken any

cognizance of complaint and issued bill for Nov 2013 showing reading 946 of Rs.13221.5/- .The respondent GTL again issued wrong bill in the month of Dec 2013 for 695 units. The respondent then asked to test the meter accordingly complainant has paid meter testing charges of Rs.150/-The meter is tested and found O.K.in the report dt.10/12/2013.and reading is shown 2805. The reading shown is only for four months Sep 2013 to Dec2013. The complainant submitted that the average consumption is about 100 to150 units since from dt. of connection and prayed to quash the bill and to issue revise bill as per average consumption of previous meter.

The respondent GTL submitted in reply that the bills issued are as per meter readings. The complainant has also filed the grievance before IGRC and the same is dismissed since bills are as per meter readings.GTL submitted the CPL and photographs of meter.

The forum heard both respondent and complainant. The forum pursued the CPL meter testing report and photographs of meter it is seen that, the meter reading is 2805 i.e. progressive. The forum during the hearing on 25/03/2013, directed respondent to carryout inspection of meter in presence of complainant. Accordingly the spot is inspected and the connected load found is 2255watts and reading on meter is 3017.The inspection report is signed by both. Therefore the forum is the opinion that meter is in good condition and recording correct consumption as per connected load. Therefore the complaint is to be dismissed.

## ORDER

The complaint is dismissed with no cost.

Sd/-  
( S.K.Narwade. )  
Member/Secretary

Sd/-  
( V.S. Kabra. )  
Member

