

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
AURANGABAD ZONE, AURANGABAD.

Case No. CGRF /AZ/R/492/2014/13

Date of Admission 06/03/2014

Date of Decision 05/05/2014

Shri Rajesh Dinanath Roy,
A- 518 S.No. 104, Sharmik vihar,
Jayhindnagar, Pisadevi.
Aurangabad.

COMPLAINANT.

VERSUS.

1. Executive Engineer,(Adm.)
Nodal Officer,
O&M Rural Circle,
MSEDCL, AURANGABAD.

RESPONDENT.

CORAM:

Shri S.K.Narwade Member/Secretary

Shri V.S.Kabr Member.

REDRESSAL - DECISION.

The Complainant is consumer of respondent MSEDCL having cons.NO.49040362626 and using electricity for domestic purpose. The respondent has issued abnormal bill for 5510 accumulated units in the month of May 2013.The complainant has submitted complaint to respondent however the respondent has not given correct bill since Dec2013 and issued bill of Rs.48970/-.The complainant has requested to revise bill by dividing 5510 units in 42 months.

The complainant has filed the grievance before IGRC and IGRC has issued order on 21/02/2014.The respondent has not revised bill as IGRC order

and IGRC order is also not acceptable to complainant. There the complaint is filed before this forum for redressal of grievance.

The respondent submitted in reply that, in the month of May 2013 the units shown are 5536 of old replaced meter and 154 of new meter as per consumption. The total units 5510 are bifurcated in 9 months by system itself due in access reading status. In view of applications dtd.27/09/2013 and 22/07/2013 of complainant, bill is revised after spot inspection by bifurcating 5510 units in 24 months and issued to consumer. During the hearing respondent submitted that complainant is not paying current bill also. The complainant has agreed to pay current bill and accordingly paid the current bill of Rs.3370/- dt.09/04/2014. The respondent has also submitted that the meter is replaced in July 2010 and previous meter is having consumption of 943 units which can be divided in 9 months. Therefore accumulated units 5510 are to be divided in 35 months. Accordingly the respondent has revised the bill for Rs.34357/- out of which complainant has paid Rs.3370/- and complainant to pay Rs.30987/- The grievance in complaint is redressed hence to be disposed of.

ORDER

The complaint is disposed of with no cost.

Sd/-
(S.K.Narwade.)
Member/Secretary

Sd/-
(V.S. Kabra.)
Member