

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM  
AURANGABAD ZONE AURANGABAD

Case No. CGRF/AZ/Aur/U/389/2012/22

Date of Filing 15.05.2012  
Date of Decision 29.06.2012

Smt. Sangeeta Arjun Bansode,  
Duplex.No.2, Pararthana, Sara Siddhi,  
Beed Bypass Road, Opp. Aditya Hotel,  
Shivajinagar Parisar,  
Aurangabad.  
(Consumer No. 490011720436 )

Complainant

**V/s**

- 01) The Executive Engineer(Admn),  
Nodal Officer, Urban Circle, M.S.E.D.C.L.,  
Aurangabad. Respondents No.1
- 02) The Dy. General Manager,(Planning)  
GTL Ltd.“Vithalachi Daya,1<sup>st</sup> floor, Plot No.4-A,  
Cannaught Place, Town Center, CIDCO,  
Aurangabad – 431 003 Respondents No.2

Claim: - Grievance about wrong reading and excess billing.

CORAM

Shri V.B.Mantri

Chairperson

Shri V.S.Kabra

Member

Shri S.K.Narwade,

Tech. Member

JUDGEMENT

- 01) The consumer submits her grievance against the bill issued in the month of November 2009 for 2828 units amounting to Rs.24,890/-
- 02) The case of the complainant in brief is that. She is consumer bearing consumer No.490011720436. She received bill for the month of November for 2828 units amounting to Rs.24,890/-. The said bill is wrong, excessive & incorrect bill. She met to Officers of the respondents but they told that the bill is required to be paid. The Officers then taken

away the meter without any intimation. The bill for 2828 units has been issued for one month consumption. It is submitted that, on changing meter, the reading is expected to be “0”, but old meter reading came to be continued. Residential consumption can not be 2828 units for one month. The bill may be therefore corrected. The copy of the bill is filed.

- 03) The Nodal Officer has submitted reply dated 30.05.2012 and submitted that, the respondent No.1 MSEDCL has already informed respondent No.2 vide letter No.4429 dated 29.12.2011 to deduct the bill amount. The respondent No.2 GTL has accordingly deducted the sum of Rs.8325.26 in the month of January 2012. The copy of C.P.L. is enclosed with reply.
- 04) The GTL has submitted reply and thereby submitted that, the consumer is billed as per actual meter reading. The GTL has given slab benefit as per the letter of respondent No.1 dated 29.12.2011 and thereby the bill for the sum of Rs.8,325.76 has been reduced. The GTL has further more deducted the sum of Rs.3,106.16 paisa as per letter of respondent No.1 dated 05.06.2012. The data punching has been corrected. Such correction would be carried out in next billing cycle. The total deductions as such would be for the sum of Rs.33,821.17 paisa.
- 05) We have perused C.P.L. It is noticed that, the consumption of energy in the month of November 2009 has been shown for 2828 units. The bill in the month of 2009 November has been issued for Rs.24,886.10 paisa. The C.P.L. further speaks that, the sum of Rs.8,325.76 has been deducted in the month of January 2012. It further revealed that the bills are being issued as per meter reading w.e.f. July 2011. The consumption vary from 107 units to 157 units. The arrears of Rs.34,886.45 has been shown in the month of January 2012 out of which the sum of Rs.8,325.76paisa has been deducted towards D.P.C. waiver. The respondent No.2 further going to deduct sum of Rs.3,106.16 paisa in next billing cycle. The consumer as such is getting benefit of deduction of sRs.33,821.17 paisa in total. The grievance of the consumer as such is redressed. Hence in view of this, we think, there should not be any order regarding costs or compensation. This Forum, therefore proceed to pass following order.

**ORDER**

- 01) The grievance of the consumer is redressed during hearing of the complaint.
- 02) The matter is disposed of and closed.
- 03) No order as to costs and compensation.

Sd/-  
(V.S.Kabra)  
Member

Sd/-  
(S.K.Narwade)  
Member/Secretary

Sd/-  
(V.B.Mantri)  
Chairperson

