

ग्राहक गा-हाणे निवारण मंच
महाराष्ट्र राज्य विद्युत वितरण कंपनी मर्यादित
औरंगाबाद परिमंडळ,औरंगाबाद.

Old Power House Premises, Dr.Ambedkar Road, Aurangabad. Phone: 0240 - 2336172

No,CGRF/AZ/U / 227 / 2009 /61 /

Date :-

To,
The Executive Engineer (Administration)
O/O Superintending Engineer ,
O&M UrbanCircle , M.S.E.D.C.L.,
Aurangabad.

Sub:- Forwarding of grievance in respect Smt.Padmarani Ramprasad
Mehta, House No.5-1-47,Osmanpura, Aurangabad.
(Consumer no. 490010020805)

Dear Sir,

Please find enclosed herewith a copy of the grievance application received by the Forum from Forwarding of grievance in respect Smt.Padmarani Ramprasad Mehta, House No.5-1-47, Osmanpura, Aurangabad.

The consumer has requested for passing an interim order for not to disconnect his supply on account of incorrect bill issued by Distribution Licensee.

You are requested to submit your para wise reply on the grievance at the time of hearing. The hearing in the matter will be held on 14.07.2009 at 11=30 Hrs.onwards.

Encl: As above

Member/Secretary
CGRF(AZ) MSEDCL
Aurangabad.

Copy to:-
Smt.Padmarani Ramprasad Mehta,
House No.5-1-47,
Osmanpura,
Aurangabad.

**BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM ,
AURANGABAD ZONE, AURANGABAD**

Case No. CGRF/AZ/AUR/U /227/ 2009/61

Date of Filing: 02.07.2009

Date of Decision: 15.07.2009

**Smt. Padmarani R Mehta
H.No.5-1-47, Osmanpura
Aurangabad.**

Consumer Complainant.

V/s

**Maharashtra State Electricity Distribution Co.Ltd.
Urban Circle, Aurangabad.**

Corum:	Shri V.A.Hambire	President
	Shri H.A.Kapadia	Member
	Shri P.A.Sagne	Member/Secretary

**Sub: Grievance under the Maharashtra Electricity
Regulatory Commission, (Consumer Grievance
Redressal Forum and Ombudsman) Regulations 2006.**

The consumer complainant has filed this grievance in Annexure "A" before this Forum on **02.07.09** under Regulation No. 6.10 of the Regulations 2006. The grievance of the consumer was registered in this office at Sr.No. 227/2009/61 and was forwarded to the Nodal Officer, (Adm.) in the office of the Superintending Engineer, O&M Urban Circle, Aurangabad and hearing in the matter was kept on 14.07.09

The grievance of the consumer, in brief, as per consumer, is as stated below..

1. The Consumer complainant is tenant at the above mentioned premises and she is user of electricity. The Distribution Licensee has released the connection in the name of Sardar Deelipsing. The consumer contended that she is residing in the said house since last 50 years and is paying electricity bills regularly. The consumer contended that the said premises purchased by one Shri Vishnu Shinde who is trying to force her to vacate the house. The D.L. on the application of Shri Shinde disconnected her electricity supply without giving any intimation. The consumer further contended that she has already filed civil suit in the civil court and the Hon'ble court has also passed stay order in this matter. She therefore requested the Forum to direct the D.L. not to disconnect her electricity supply till disposal of the matter filed before civil court.
2. On 14.07.09, consumer representative Shri Harishchandra Mehta was present. Nodal officer Shri G.S. Rathore was present on behalf of D.L. He filed his reply on the grievance and stated that on the application of Shri Vishnu Shinde who is new owner, the supply of the consumer was disconnected on 4.2.09 and at the request of consumer the same was reconnected on 25.5.09. The Nodal officer further stated that consumer has not produced NOC from new owner. The consumer representative stated that electricity supply was not disconnected and he has paid bill in the month of March 2009 for Rs. 1526/. He also filed copy of stay order issued by the Hon'ble civil court in this matter. On hearing both parties at length the matter was kept for decision.
3. We have gone through the documents filed by the consumer and Nodal officer. On going through the documents we observed that there is dispute between said new owner and the consumer complainant. The consumer complainant has filed civil suit bearing No.RCS 720/2008 in the Hon'ble court of Civil Judge, Sr. Division, Aurangabad and stay order has been passed in the said matter. We further observed that the CPL of the consumer discloses that since Feb.09, there is no consumption of electricity and supply has been disconnected permanently. The Nodal officer in his reply stated that the supply of the consumer was reconnected on 25.5.09. The Forum is surprised to note that even after supply was disconnected on 4.2.09 and reconnected on 25.5.09, the hand written bill issued for the month of Feb / March 2009 shows consumption 279 units. The consumer has paid Rs. 1528/ towards the said bill. The Forum is also

surprised to note that the CPL does not reflect the above payment made by the consumer.

In view of above observations, we are of the opinion that since the matter is already subjudice in the Hon'ble Civil court, the electricity supply of the consumer shall not be disconnected till decision in the matter is passed.

Hence following order.

ORDER

1. The electricity supply of the consumer complainant shall not be disconnected till the matter filed in civil court is decided.

The D.L. and the consumer shall comply with the above order and report compliance to the Forum.

Inform the parties and close the case.

(H.A.Kapadia)
Member

(P.A.Sagane)
Member/Secretary

(V.A.Hambire)
Chairman

Case No.227/61

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औरंगाबाद परिमंडळ, औरंगाबाद.

जुने पावर हाऊस परिसर.डॉ.बाबासाहेब आंबेडकर रोड, मिल कॉर्नर, औरंगाबाद. - ४३१ ००१, दुरध्वनी व फॅक्स -०२४० - २३३६१७२.

Case No. CGRF/AZ/AUR/U /227/ 2009/ 61

Date:-

To,

- 1. The Executive Engineer (Adm.)
O/O Superintending Engineer
O & M , Urban Circle, M.S.E.D.C.L.
Aurangabad.*
- 2. Smt.Padmarani R.Mehta,
House No.5-1-47, Osmanpura,
Aurangabad.
(Consumer No.490010020805)*

Sub: Grievance in case No. CGRF/AZ/AUR/U/227/2009/61

*Please find enclosed herewith a copy of order passed by
the Forum in the case mentioned above.*

*The consumer, if not satisfied with the decision of the Forum , is
at liberty to make a representation to the Electricity Ombudsman,
the contact details of whom is as under, within a period of 60 days
from the date of this order.*

Yours Faithfully,

Encl: A/A

*Copy sub mitted w.r.to:-
The Chief Engineer(AZ)
MSEDCL,Aurangabad.*

*Contact Details of Electricity Ombudsman:
The Electricity Ombudsman
Maharashtra Electricity Regulatory Commission
606-608, Keshava Building
Bandra-Kurla Complex, Mumbai 400 051
Tel.No. 022-26590339*

