

ग्राहक गा-हाणे निवारण मंच
महाराष्ट्र राज्य विद्युत वितरण कंपनी मर्यादित
औरंगाबाद परिमंडळ,औरंगाबाद.

Old Power House Premises, Dr.Ambedkar Road, Aurangabad. Phone: 0240 - 2336172

No,CGRF/AZ/AUR/ U / 229 / 2009 /63 /

Date :-

To,
The Executive Engineer (Administration)
O/O Superintending Engineer ,
O&M Urban Circle , M.S.E.D.C.L.,
Aurangabad.

Sub:- Forwarding of grievance in respect of RGM Enterprises,
C/o R.G.Baklowal, 3 Pannalal Nagar, Near Lananda High
School,,Aurangabad. (Con.no(1). 490010161131 3 Phase)
& 49010264721 1 Phase

Dear Sir,

Please find enclosed herewith a copy of the grievance
application received by the Forum from Forwarding of grievance in
respect of RGM Enterprises, C/o R.G.Baklowal, 3 Pannalal Nagar,
Near Lananda High School,,Aurangabad.

You are requested to submit your para wise reply on the grievance
at the time of hearing. The hearing in the matter will be held on
21.07.2009 at 11= 30 Hrs. onwards.

Encl: As above

Member/Secretary
CGRF(AZ) MSEDCL
Aurangabad.

Copy to:-

RGM Enterprises,
C/o R.G.Baklowal,
3 Pannalal Nagar,
Near Lananda High School,
Aurangabad.

**BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM ,
AURANGABAD ZONE, AURANGABAD**

Case No. CGRF/AZ/AUR/U /229/ 2009/63

Date of Filing: 06.07.2009

Date of Decision: 31.07.2009

M/S RGB Enterprises
3, Pannalal Nagar
Aurangabad.

Consumer Complainant.

V/s

Maharashtra State Electricity Distribution Co.Ltd.
Urban Circle, Aurangabad.

Corum:	Shri V.A.Hambire	President
	Shri H.A.Kapadia	Member
	Shri P.A.Sagne	Member/Secretary

Sub: Grievance under the Maharashtra Electricity
Regulatory Commission, (Consumer Grievance
Redressal Forum and Ombudsman) Regulations 2006.

The consumer complainant has filed this grievance through its president in Annexure "A" before this Forum on **06.07.09** under Regulation No. 6.10 of the Regulations 2006. The grievance of the consumer was registered in this office at Sr.No. 229/2009/63 and was forwarded to the Nodal Officer, (Adm.) in the office of the Superintending Engineer, O&M Urban Circle, Aurangabad and hearing in the matter was kept on 24.07.09

The grievance of the consumer, in brief, is as stated below..

1. The consumer had small scale unit situated at plot No. B-2, MIDC, Aurangabad and was having two connection. One for 25 HP motive power and other for lighting purpose. The consumer numbers allotted were 490010161131 & 490010264721 respectively. The consumer contended that he has closed his factory in the year 1989-90 and has paid the electricity bills due at that time. In spite of above , he has received bill of Rs. 7498=91 for motive power and Rs. 15126-63 for lighting meter in the month of April 2009. He therefore contacted the Chavani office of the D.L. but since no cognizance of his complaint was taken, he filed his grievance in the Forum and requested the Forum to direct the D.L. cancelled the above bills and to refund the security deposit paid by him.
2. On 21.07.09, i.e. on the first date of hearing, consumer Shri Bakliwal was present. Nodal officer filed application file grant of extension of time for filing his reply. The next date of hearing was therefore kept on 24.07.09. Consumer filed copy of letter dt.3.7.09 received from Executive Engineer Urban division.
3. On 24.07.09, consumer and Nodal officer Shri G.S.Rathore were present. Nodal officer stated that he has not received documents from concerned sub division and asked time to file the documents. Granting the request of Nodal officer the hearing was kept on 28.07.09.
4. On 28.07.09, both parties were present. Nodal officer filed CPL of the consumer for period 1998 onwards. Since the consumer has closed his factory in 1989-90, Nodal officer was directed to file CPL pertaining to that period before 30.07.09 and the matter was kept for decision.
5. On going through the records placed before us by both the parties, we observed that the electricity supply of the consumer was disconnected prior to the period 1989 . Since the Nodal officer did not submitted CPL of the consumer prior to period 1989, correct date of disconnection of supply and the arrears amount cannot be ascertained. The Executive Engineer , in its letter dated 3.7.09 addressed to Deputy Ex. Engineer , Chavani Sub Division also directed him to send write off proposal as per department circular No. 183 & 190 .

In view of above observations, we are of the opinion that both the bills issued to the consumer are required to be quashed.

Hence following order.

ORDER

1. The bills issued by the Distribution Licensee to the consumer for Rs. 15126=83 (for consumer No. 490010264721) and for Rs. 7498=91 (for consumer No. 490010161131) are quashed.

The D.L.& the consumer shall comply with the above order and report compliance to the Forum.

Inform the parties and close the case.

(H.A.Kapdia)
Member

(P.A.Sagne)
Member Secretary

V.A.Hambire
President

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औरंगाबाद परिमंडळ औरंगाबाद.

जुने पावर हाऊस, पोलीस आयुक्तालयासमोर, डॉ.बाबासाहेब आंबेडकर रोड, औरंगाबाद.-

No. Case No. CGRF/AZ/AUR/R /229/ 2009/63

Date:-

To,

- 1. M/S RGB Enterprises .
3, Pannalal Nagar
Nr.Lananda High School
Aurangabad.*
- 2. The Executive Engineer (Adm.)
O/O Superintending Engineer
O & M , Urabn Circle, M.S.E.D.C.L.
Aurangabad.*

Subject :- Grievance Case No.CGRF/AZ/AUR/R/229/2009/63

Dear Sir,

Find enclosed herewith a copy of order passed by the Forum in the case mentioned above.

The consumer, if not satisfied with the decision of the Forum , is at liberty to make a representation to the Electricity Ombudsman, the contact details of whom is as under, within a period of 60 days from the date of this order.

Encl: As above

*Copy to:-
The Chief Engineer(AZ)
MSEDCL,Aurangabad.*

*Member/Secretary,
CGRF(AZ) MSEDCL,
Aurangabad.*

***Contact Details of Electricity Ombudsman:
The Electricity Ombudsman
Maharashtra Electricity Regulatory Commission
606-608, Keshava Building Bandra-Kurla Complex,
Mumbai 400 051 (Tel.No. 022-26590339)***