

ग्राहक गा-हाणे निवारण मंच
महाराष्ट्र राज्य विद्युत वितरण कंपनी मर्यादित
औरंगाबाद परिमंडळ,औरंगाबाद.

Old Power House Premises, Dr.Ambedkar Road, Aurangabad. Phone: 0240 - 2336172

No,CGRF/AZ/R / 209 / 2009 / 43 /

Date :-

To,
The Executive Engineer (Administration)
O/O Superintending Engineer ,
O&M Rural Circle , M.S.E.D.C.L.,
Aurangabad.

Sub:- Forwarding of grievance in respect M/s Devgiri Forgings Pvt.Ltd.,
Gat No.64, Narayanpur (BK) 14th KM Stone, Pune Road,
Tq.Gangapur ,Dist.Aurangabad.(**Consumer No. 490019008573**)

Dear Sir,

Please find enclosed herewith a copy of the grievance application received by the Forum from M/s Devgiri Forgings Pvt.Ltd.,Gat No.64, Narayanpur (BK) 14th KM Stone, Pune Road, Tq.Gangapur Dist.Aurangabad.

You are requested to submit your para wise reply on the grievance at the time of hearing. **The hearing in the matter will be held on 12.05.2009 at 11=30 Hrs.**

Encl: As above

Member/Secretary
CGRF(AZ) MSEDCL
Aurangabad.

Copy to:-

M/s Devgiri Forgings Pvt.Ltd.,
Gat No.64, Narayanpur (BK)
14th KM Stone, Pune Road,
Tq.Gangapur,
Dist. Aurangabad.

**BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM,
AURANGABAD ZONE, AURANGABAD**

Case No. CGRF/AZ/AUR/U /209/ 2009/43

Date of Filing: 28.04.2009

Date of Decision: 30.05.2009

**M/s Deogiri Forging Pvt.Ltd.
Gut No. 64, Narayanpur (BK)
Pune Road, Tal.Gangapur
Aurangabad.**

Consumer Complainant.

V/s

**Maharashtra State Electricity Distribution Co.Ltd.
Rural Circle, Aurangabad.**

Corum:	Shri V.A.Hambire	President
	Shri H.A.Kapadia	Member
	Shri P.A.Sagne	Member/Secretary

**Sub: Grievance under the Maharashtra Electricity
Regulatory Commission, (Consumer Grievance
Redressal Forum and Ombudsman) Regulations 2006.**

The consumer complainant through its representative Shri N.B.Shaikh , has filed this grievance in Annexure "A" before this Forum on **28.04.09**, under Regulation No. 6.10 of the Regulations 2006. The grievance of the consumer was registered in this office at Sr.No. 209/2009/43 and was forwarded to the Nodal Officer, (Adm.) in the office of the Superintending Engineer, O&M Urban Circle, Aurangabad and hearing in the matter was kept on 28/04/2009

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“2”

The grievance of the consumer, in brief, as per consumer, is as stated below..

1. The consumer has taken 11kv supply from Distribution Licensee for his factory situated at above mentioned address. He has installed sophisticated & computerized machineries and is engaged in manufacturing of machinery components. The consumer contended that due to overloading on 11kv feeder supplying power to his factory he is receiving low voltage at his end and therefore unable to run his sophisticated machineries. He also stated that the feeder gets tripped many times in a day and therefore he has to spend heavy amount on diesel for Diesel Generating sets installed at his factory. He has contacted substation in charge of Waluj 33kv substation and also submitted his complaint with the concerned authority of D.L., however since there is no improvement in the system, he filed this grievance in the Forum and requested the Forum to direct the D.L. to supply regular and quality power for his factory.
2. On 28.04.2009, consumer representative Shri N.B.Shaikh was present. Nodal officers' authorized representative Shri M.V.Oval Asst.Engineer, Gangapur was present on behalf of D.L. He filed his reply on the grievance of the consumer and stated that at present there are two Nos. of 33kv/11kv transformers having capacity of 5 MVA and 3.15 KVA respectively installed at waluj substation. There are four Nos. of outgoing 11kv feeders from 5 MVA transformers. Out of this four feeders consumer is fed from 11kv Deogiri feeder and contended that the said feeder is not overloaded and load shedding except staggering day is not carried out on the said feeder. He further stated that due to fault on other three feeders from which supply has been given to rural areas , many time tripping occurs on feeder and incomer breaker which results in interruption to the consumer. He further assured the Forum that the CTS of incoming feeder will be replaced and carrying out maintenance of breaker this problem will be resolved.
3. On going through the documents placed before us, we observed that, the consumer is fed from 11kv Deogiri feeder and on the same feeder . some transformers for providing LT supply are also installed by the D.L. In order to implement the load shedding to LT consumers , many times hand tripping is required to be taken. Moreover due to problems in incomer breaker of 5 MVA transformer , the consumer has to face interruption. The Nodal

officers representative assured the Forum that 11kv AB switches will be installed on each transformers from where supply is fed to LT Residential & other consumers in order to minimize the hand tripping on the feeder. He also assured the Forum about carrying out through maintenance of the incomer breaker and will reduce the interruption on feeder supplying power to consumer.

In view of above observation and assurance given by Nodal officer before the Forum, we are of the opinion that D.L. shall be given two months period to improve that power present position, to install the 11kv AB switch and to carryout the maintenance works etc. The consumer is free to approach the Forum for compensation if the interruption are not reduced within two months.

The D.L. and the consumer shall comply with the above order and report compliance to the Forum.

Inform the parties and close the case.

(H.A.Kapadia)
Member

(P.A.Sagane)
Member/Secretary

(V.A.Hambire)
Chairman

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ग्राहक गा-हाणे निवारण मंच
महाराष्ट्र राज्य विद्युत वितरण कंपनी मर्यादित
औरंगाबाद परिमंडळ औरंगाबाद.

जुने पावर हाऊस, पोलीस आयुक्तालयासमोर, डॉ.बाबासाहेब आंबेडकर रोड, औरंगाबाद.-

No. Case No. CGRF/AZ/AUR/U /209/ 2009/ 43/

Date:-

To,

1. The Executive Engineer (Adm.)
O/O Superintending Engineer
O & M , Rural Circle, M.S.E.D.C.L.
Aurangabad.
2. M/s Deogiri Forging Pvt.Ltd.,
Gut No.64, Narayanpur (BK),
Pune Road, Tq.Gangapur, Aurangabad
(Consumer No. 490019008573)

Subject :- Grievance Case No.CGRF/AZ/AUR/U/209/2009/43

Please find enclosed herewith a copy of order passed by the Forum in the case mentioned above.

The consumer, if not satisfied with the decision of the Forum , is at liberty to make a representation to the Electricity Ombudsman, the contact details of whom is as under, within a period of 60 days from the date of this order.

Encl: As above

**Copy submitted w.r.to:-
The Chief Engineer(AZ)
MSEDCL,Aurangabad.**

**Member/Secretary,
CGRF(AZ) MSEDCL,
Aurangabad.**

Contact Details of Electricity Ombudsman:
**The Electricity Ombudsman
Maharashtra Electricity Regulatory Commission
606-608, Keshava Building Bandra-Kurla Complex,
Mumbai 400 051
(Tel.No. 022-26590339)**