

ग्राहक गा-हाणे निवारण मंच
महाराष्ट्र राज्य विद्युत वितरण कंपनी मर्यादित
औरंगाबाद परिमंडळ, औरंगाबाद.

Old Power House Premises, Dr.Ambedkar Road, Aurangabad. Phone: 0240 - 2336172

No,CGRF/AZ/U / 203 / 2009 / 37 /

Date :-

To,
The Executive Engineer (Administration)
O/O Superintending Engineer ,
O&M Urban Circle , M.S.E.D.C.L.,
Aurangabad.

Sub:- Forwarding of grievance in respect M/s Birla Perucchini Ltd.,
B-15/3/2, MIDC, Waluj, Aurangabad.
(Consumer no. 490019009189)

Dear Sir,

Please find enclosed herewith a copy of the grievance application received by the Forum from Forwarding of grievance in respect M/s Birla Perucchini Ltd., B-15/3/2, MIDC, Waluj, Aurangabad.

You are requested to submit your para wise reply on the grievance within 15 days from the date of receipt of this letter along with related documents.

The hearing in this matter is kept on **21/04/2009 at 12=30 Hrs.**

Encl: As above

Member/Secretary
CGRF(AZ) MSEDCL
Aurangabad.

Copy to:-
M/s Birla Perucchini Ltd.,
B-15/3/2, MIDC, Waluj,
Aurangabad.

**BEFORE THE CONSUMER GRIEVANCE REDRESSAL
FORUM
AURANGABAD ZONE, AURANGABAD**

(Case No: CGRF/ AZ / U / 203 / 2009 / 37)

Date of Filing: 06.04.2009

Date of Decision: 25.04.2009

**M/S Birla Perucchini Ltd.
Plot No. B-15/3/2/ MIDC, Waluj
Aurangabad
(Consumer No. 490019009189)**

Consumer Complainant.

V/s

**Maharashtra State Electricity Distribution Co.Ltd.
Urban Circle Aurangabad.**

The Distribution Licensee.

Coram:

Shri V.A.Hambire **President**

Shri H.A.Kapadia **Member**

Shri P.A.Sagane **Member secretary**

Sub:- Grievance under the Maharashtra Electricity Regulatory Commission, (Consumer Grievance Redressal Forum and Ombudsman) Regulations 2006.

The consumer complainant M/s Birla Perucchini Ltd.,Plot No.B-15/3/2, MIDC,Waluj, Aurangabad. has filed his grievance in Annexure "A" before this Forum on **06.04.2009**, under Regulation No. 6.10 of the Regulations 2006. The grievance of the consumer is registered in this office at Sr.No.203/2009/37 and copy of same was forwarded to the Nodal Officer, (Adm.) in the office of the Superintending Engineer, O&M Urban Circle, Aurangabad and hearing in the matter was kept on **21.04.2009**

Case No. 203 / 37

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The grievance of the consumer, as per consumer, is as stated below :-

1. The consumer has taken high tension electricity supply for industrial purpose and has paid Rs. 33,56,780/ towards security deposit. Since his last eleven months average bill amount is below the amount of security deposit paid by him, he submitted application for refund of excess security deposit on 3.2.2009 to the Superintending Engineer Urban Circle, Aurangabad. However since no cognizance of his request was taken by the Distribution Licensee (hereinafter referred to as D.L.), he filed this grievance in the Forum and requested the Forum to direct the D.L. to either refund or adjust the additional security amount in the next bill due to be issued.
2. On 21.04.2009, consumer representative Shri L.K.Sing along with V.K.Patil were present. Nodal officer Shri G.S.Rathore was present on behalf of D.L. Nodal Officer filed his reply on the grievance of the consumer and stated that additional security deposit amount of Rs. 6,75,854/ can be refunded or adjusted in the bill subject to submission of original payment receipt bearing No. 0039310 dt. 27.08.07 for Rs. 9,08,500/
3. Since the Nodal officer has agreed to refund / adjust the excess security deposit of Rs. 6,75,854/ in the future bill of the consumer on submission of original payment receipt by the consumer, the grievance filed by the consumer stands redressed

ORDER

The Distribution Licensee is directed to adjust the excess security deposit of Rs. 6,75,854/ in the next bill due to be issued after receipt of original payment receipt ..

The D.L.& the consumer shall comply with the above order and report compliance to the Forum.

Inform the parties and close the case.

(H.A.Kapdia)
Member

(P.A.Sagne)
Member Secretary

V.A.Hambire
President

ग्राहक गा-हाणे निवारण मंच
महाराष्ट्र राज्य विद्युत वितरण कंपनी मर्यादित
औरंगाबाद परिमंडळ.

जुने पावर हाऊस, पोलीस आयुक्तालयासमोर, डॉ.बाबासाहेब आंबेडकर रोड, औरंगाबाद.- ४३१ ००१

Case No. CGRF/AZ/AUR/U /203/ 2009/ 37/

Date:-

To,

- 1. The Executive Engineer (Adm.)
O/O Superintending Engineer
O & M , Urban Circle, M.S.E.D.C.L.
Aurangabad.**
- 2. M/s Birla Perucchini Ltd.,
Plot No. B-15/3/2 MIDC Waluj.
Aurangabad.**

Subject :- Grievance Case No.CGRF/AZ/AUR/U/203/2009/37

Please find enclosed herewith a copy of order passed by the Forum in the case mentioned above.

The consumer, if not satisfied with the decision of the Forum ,
**is at liberty to make a representation to the Electricity Ombudsman,
the contact details of whom is as under, within a period of 60 days
from the date of this order.**

Encl: As above

**Copy submitted w.r.to:-
The Chief Engineer(AZ)
MSEDCL,Aurangabad.**

Contact Details of Electricity Ombudsman:
**The Electricity Ombudsman
Maharashtra Electricity Regulatory Commission
606-608, Keshava Building Bandra-Kurla Complex,
Mumbai 400 051
Tel.No. 022-26590339**

