

**ग्राहक गा-हाणे निवारण मंच**  
**महाराष्ट्र राज्य विद्युत वितरण कंपनी मर्यादित**  
**औरंगाबाद परिमंडळ,औरंगाबाद.**

---

Old Power House Premises, Dr.Ambedkar Road, Aurangabad. Phone: 0240 - 2336172

---

**No: CGRF / AZ / U / 200 / 2009 / 34**

**Date :-**

To,  
The Executive Engineer ( Administration)  
O/O Superintending Engineer ,  
O&M Urban Circle , M.S.E.D.C.L.,  
Aurangabad.

Sub:- Forwarding of grievance submitted by Shri G.G.Patel, "Asiana"  
New Gulmandi Road, Aurangabad.  
(Consumer No.490010015291)

Dear Sir,

Please find enclosed herewith a copy of the grievance application received by the Forum from Shri G.G.Patel, "Asiana" New Gulmandi Road, Aurangabad.

You are requested to submit your reply on the grievance at the time of hearing..

The hearing in this matter is kept on **21.04.2009 at 11=30 Hrs.**

Encl: As above

**Member/Secretary**  
**CGRF(AZ) MSEDCL**  
**Aurangabad.**

**Copy to:-**  
Shri G.G.Patel  
"Asiana" New Gulmandi Road  
Aurangabad.

**BEFORE THE CONSUMER GRIEVANCE  
REDRESSAL FORUM  
AURANGABAD ZONE, AURANGABAD**

( Case No: CGRF/ AZ / U / 200 / 2009 / 34 )

**Date of Filing:** 06.04.2009

**Date of Decision:** 05.06.2009

Shri G.G.Patel  
“ Ashiyana” New Gulmandi Road.  
Aurangabad.,

**Consumer Complainant.**

V/s

**Maharashtra State Electricity Distribution Co.Ltd.**  
Urban Circle Aurangabad.

**The Distribution Licensee.**

**Coram:**

**Shri V.A.Hambire** **President**

**Shri H.A.Kapadia** **Member**

**Shri P.A.Sagane** **Member secretary**

Sub:- Grievance under the Maharashtra Electricity Regulatory Commission, (Consumer Grievance Redressal Forum and Ombudsman) Regulations 2006.

The consumer complainant, Shri G.G.Patel. r/o “ Ashiyana” New Gulmandi Road, Aurangabad.has filed this grievance in Annexure “A” before this Forum on 06.04.09, under Regulation No. 6.10 of the Regulations 2006. The grievance of the consumer was registered at in this office at Sr.No. 200/2009/34 and the same was forwarded to the Nodal Officer, (Adm.) in the office of the Superintending Engineer, O&M Urban Circle, Aurangabad and hearing in the matter was kept on 21/04/2009

The grievances of the consumer , as per consumer, is as under

1. The consumer complainant Shri Navnitbhai G.Patel is user of electricity and the meter stands in the name of his late father Govardhandas G.Patel. The Distribution Licensee ( hereinafter referred to as D.L.) has given electricity supply for commercial purpose. The consumer contended that since the premises is under non use , there was no use of electricity since 1.8.2003. He has paid the minimum bill in the month of Oct.2003. He also stated that he has applied for temporary disconnection of supply since the meter was in non use on 1.8.2004. Accordingly his supply was disconnected by the D.L. and the reading on the meter at the time of disconnection shows 20490. The D.L., in the month of March 2009, issued a bill for Rs. 43100/ to the consumer. The consumer therefore filed his grievance before the Forum and requested the Forum to direct the D.L. to issue bill for minimum charges.
2. On 21.04.2009, consumer complainant Shri Navnitbhai G. Patel present. Nodal officer Shri G.S.Rathore present on behalf of D.L. He filed his reply on the grievance and stated that the after inspection of premises, it is observed that there was no use of electricity supply and therefore the bill of the consumer was revised and credit of Rs. 20058=95 and interest amount of Rs.9026/ was given to the consumer. On hearing both parties at length, the matter was kept for decision..
2. On going through the documents filed by both parties, we observed that due to non use of supply the consumer applied for temporary disconnection of power..The reading shown on the meter at the time of disconnection is 20490. The spot inspection report dt.27.12.2008 discloses that the reading on the meter is one and the same as 20490. The Jr.Engineer has also mentioned that there is no use of power. The Nodal officer has also submitted his reply and shown his willingness to revise the bill and agreed to give credit of Rs. 20058=95 + 9026/.
3. On going through the CPL of the consumer, we observed that Nodal officer has not considered the average bill of 473 units issued in the month of December 2005 and therefore the proposal submitted by Nodal officer for bill revision cannot be accepted.
4. In view of above observations , we are of the opinion that consumer shall be issued bill based on fixed charges only as the supply of the consumer was temporarily disconnected from 15.10.03.

## **ORDER**

- 1. The bill for the month of March 2009 for Rs. 43100/ is quashed.**
- 2. The Distribution Licensee is directed to issue revise bill for fixed charges only from the period 15.10.03 till date.**
- 3. No interest & DPC shall be levied in the revise bill.**
- 4. Amount paid by the consumer shall be given setoff while issuing revise bill.**
- 5. The consumer is directed to get the meter changed in his name by making application with the concerned authority of the Distribution Licensee.**

**(H.A.Kapdia)**  
Member

**( P.A.Sagne)**  
Member Secretary

**(V.A.Hambire)**  
President

2009/ 200  
Page No.03/03

**ग्राहक गा-हाणे निवारण मंच**  
**महाराष्ट्र राज्य विद्युत वितरण कंपनी मर्यादित**  
**औरंगाबाद परिमंडळ, औरंगाबाद.**

जुने पावर हाऊस परिसर.डॉ.बाबासाहेब आंबेडकर रोड, मिल कॉर्नर, औरंगाबाद. - ४३१ ००१, दुरध्वनी व फॅक्स -०२४० - २३३६१७२.

**Case No: CGRF/AZ/U/200/2009/34/**

**Date:-**

**To,**

1. **The Executive Engineer (Adm.)**  
**O/O Superintending Engineer**  
**O & M , Urban Circle, M.S.E.D.C.L.**  
**Aurangabad.**
2. Shri G.G.Patel,  
"Ashiyana" New Gulmandi Road,  
**Aurangabad**

---

**Sub: Grievance incase No. ( Case No:CGRF/ AZ/ U/200/2009 /34 )**

---

Please find enclosed herewith a copy of order passed by the Forum in the case mentioned above.

The consumer, if not satisfied with the decision of the Forum , is at liberty to make a representation to the Electricity Ombudsman, the contact details of whom is as under, within a period of 60 days from the date of this order.

Encl: A/A

Contact Details of Electricity Ombudsman:  
**The Electricity Ombudsman**  
Maharashtra Electricity Regulatory Commission  
606-608, Keshava Building  
Bandra-Kurla Complex, Mumbai 400 051  
Tel.No. 022-26590339

**Copy submitted with respect to:-**  
**The Chief Engineer(AZ)**  
**MSEDCL, Aurangabad.**

