

**CONSUMER GRIEVANCE REDRESSAL FORUM,  
AMRAVATI ZONE, AKOLA.**

*“ Vidyut Bhavan” Ratanlal Plots, Akola : 444001 Tel No 0724 .2434476*

Dt.23/07/2015

**Complaint No.12 / 2015**

In the matter of grievance pertaining to disconnection notice and other reliefs,  
etc.

**Quorum :**

Shri T.M.Mantri, Chairman

Shri D.M.Deshpande, Member

Shri. R.A.Ramteke, Member/ Secretary

Shri Jainendra Jawaharlal Lunkad  
Flat No.403, Navjeevan Taress,  
Jatharpeth, Akola

..... Complaint No.12/2015  
Complainant

.....Vrs.....

The Executive Engineer (Urban.)Div. Akola

..... Respondent

**Appearances :**

Complainant Representative : Absent

Respondent Representative : Shri. Chandrakant Damse, Executive Engineer

1. The complainant approached this Forum in respect of grievance pertaining to issue of notice of dis-connection alleged to be patently illegal. The complainant's case in brief is that in view of deal of the Flat wherein he is residing, and is in occupation of the premises since the year 2013. It is alleged that the owner has delayed the execution of agreement of Sale on one or the

other pretext. The electric connection of the premises was disconnected on 29-4-2015 and upon enquiry it was learnt it was removed by the N.A. After making representation the Electric supply was restored. However, threat has been given by the Lineman about dis-connection. Then allegations has been made about the issue of notice dated 31-5-2015 calling upon the complainant to submit certain documents, else the supply shall be dis-connected. After this, averments have been made in respect of dispute between the complainant and the owner. The complainant has sought some other reliefs, however, in respect of dis-connection of supply of the premises so also sought other reliefs looking to the nature thereof it is not necessary to go into the details as they are not within the jurisdiction of this Forum, except matter of dis-connection.

2. Notice was issued calling upon the N.A. to file reply. The reply came to be filed stating therein about the alleged dispute of the consumer and alleged him to be unlawful occupier of the premises. So also reference has been made about the application filed by the Owner for dis-connection. It has been stated that in view thereof the supply was dis-connected on 29-4-2015. However, in view of the objection by the complainant, chance has been given to him to produce documents. Instead of approaching the competent authority i.e. Civil Court, the complainant approached this Forum. It is stated that as the complainant failed to

produce documents of ownership / occupier, he is not entitled for any relief. He is not consumer, hence this Forum has no jurisdiction to entertain the complaint. Lastly pressed for dismissal of the complaint.

3. On the adjourned date, time has been sought on behalf of the N.A. for resubmission of reply. The time was accordingly granted and later on the date of hearing, reply came to be filed stating that the notice of dis-connection is hereby cancelled with immediate effect and there will be no dis-connection. The copy thereof was given to the complainant on 15-7-2015. On the date of hearing the complainant chosen to remain absent. In view of submission of additional reply dated 15-7-2015 by the N.A. about cancellation of notice of dis-connection issued to the complainant and making oral submission in that respect. It is apparent that the apprehension of the complainant about the dis-connection on the basis of alleged notice does not survive, now It has been categorically stated on behalf of the N.A. that there will be no dis-connection. In view thereof nothing remains to be decided within the scope of jurisdiction of this Forum.

4. As already observed above, the complainant has sought other reliefs also which are not within the ambit of jurisdiction of this Forum, hence the same cannot be looked into. Here it needs to be mentioned that action on the part of N.A. of issuing of letter of dis-connection and further action is beyond the

powers and jurisdiction vested with it which was not at all proper. It is none of the business of the officer / staff of the N.A. to go into the dispute / controversy between the other parties and to get involved therein. They have to act as per the Rules and Regulations. The reply originally filed, clearly shows that without considering the scope of duties and powers, action has been taken. Henceforth this should be kept In mind it is none of the business of the officers and staff of N.A. to involve themselves in the dispute / controversy of others. With such observations, this Forum proceeds to pass the following unanimous order:

ORDER

1. That the complaint No.12 / 2015 is hereby disposed off, as the alleged notice of disconnection is already cancelled.
2. In the circumstances, no order as to cost.

Sd/-  
( R.A.Ramteke)  
Member/ Secretary

Sd/-  
(D.M.Deshpande)  
Member

Sd/-  
(T.M.Mantri)  
Chairman

No.CGRF / AMZ/ Akola/ 761

Dt. 28 /07/2015

To  
The Nodal Officer / Executive Engineer,  
MSEDCL,  
Urban Division,

Akola

The order passed on 23-07-2015 in the Complaint No. 12/2015, is enclosed herewith for further compliance and necessary action.

Secretary,  
Consumer Grievance Redressal Forum,  
MSEDCL, Amravati Zone, Akola

**Copy to:**

Shri Jainendra Jawaharlal Lunkad, Flat No.403, Navjeevan Taress,  
Jatharpeth, Akola-444005

**Copy s.w.r.to:-**

The Superintending Engineer, O & M Circle Office Akola.