

Monthly Report on Consumer Grievances handled by the CGRF
A. Summary of Grievance Redressal during the Month of October 2017

	Name of Forum	No. of Grievances pending on start date	No. of Grievances received during the Month	Total No. of Grievances during the Month	No. of Grievances not admitted or withdrawn during the period	Total No. of Grievances Actionable during the Month	No. of Grievances		Total No. of Grievances redressed during the Month	Total No. of pending at end of Month	No. of Grievances	
							Within 60 days	Beyond 60 days			in favour of Consumer	in favour of Licensee
		A	B	C (=A+B)	D	E(=C-D)	F	G	H (=F+G)	I=(E-H)	J	K (=H-J)
1	Bhandup	16	4	20	0	20	0	6	6	14	4	2
2	Kalyan	40	14	54	0	54	4	10	14	40	9	5
3	Ratnagiri	6	4	10	0	10	0	2	2	8	1	1
4	Kolhapur	22	0	22	0	22	0	6	6	16	5	1
5	Nashik	16	1	17	0	17	0	6	6	11	5	1
6	Jalgaon	1	1	2	0	2	0	0	0	2	0	0
7	Pune	2	5	7	0	7	4	0	4	3	1	3
8	Baramati	7	5	12	0	12	0	4	4	8	4	0
9	Latur	10	0	10	0	10	0	7	7	3	4	3
10	Nanded	1	0	1	0	1	0	1	1	0	1	0
11	Aurangabad	8	2	10	0	10	2	0	2	8	1	1
12	Nagpur	15	8	23	0	23	2	0	2	21	0	2
13	Chandrapur	1	0	1	0	1	0	0	0	1	0	0
14	Gondia	1	0	1	0	1	1	0	1	0	1	0
15	Akola	0	1	1	0	1	0	0	0	1	0	0
16	Amravati	4	0	4	0	4	0	0	0	4	0	0
Grand Total		150	45	195	0	195	13	42	55	140	36	19

Note: The report provided herein is based on the data provided by the field offices which is subjected to subsequent corrections if any.