

**Monthly Report on Consumer Grievances handled by the CGRF**

**A. Summary of Grievance Redressal during the Month of May 2017**

	Name of Forum	No. of Grievances pending on start date	No. of Grievances received during the Month	Total No. of Grievances during the Month	No. of Grievances not admitted or	Total No. of Grievances Actionable during the Month	No. of Grievances		Total No. of Grievances redressed during the	Total No. of pending at end of Month	No. of Grievances	
							Within 60 days	Beyond 60 days			in favour of Consumer	in favour of Licensee
		A	B	C (=A+B)	D	E(=C-D)	F	G	H (=F+G)	I=(E-H)	J	K (=H-J)
1	Bhandup	20	4	24	0	24	2	3	5	19	4	1
2	Kalyan	178	37	215	0	215	2	5	7	208	6	1
3	Ratnagiri	4	2	6	0	6	2	0	2	4	2	0
4	Kolhapur	21	10	31	0	31	4	3	7	24	4	3
5	Nashik	12	0	12	0	12	12	0	12	0	9	3
6	Jalgaon	8	0	8	0	8	8	0	8	0	7	1
7	Pune	3	5	8	0	8	3	0	3	5	1	2
8	Baramati	7	0	7	0	7	1	0	1	6	1	0
9	Latur	8	0	8	0	8	2	1	3	5	3	0
10	Nanded	5	0	5	0	5	0	2	2	3	1	1
11	Aurangabad	8	4	12	0	12	2	2	4	8	3	1
12	Nagpur	14	5	19	0	19	3	0	3	16	1	2
13	Chandrapur	0	0	0	0	0	0	0	0	0	0	0
14	Gondia	0	0	0	0	0	0	0	0	0	0	0
15	Akola	8	6	14	0	14	2	0	2	12	1	1
16	Amravati	2	2	4	0	4	1	0	1	3	1	0
<b>Grand Total</b>		<b>298</b>	<b>75</b>	<b>373</b>	<b>0</b>	<b>373</b>	<b>44</b>	<b>16</b>	<b>60</b>	<b>313</b>	<b>44</b>	<b>16</b>

Note: The report provided herein is based on the data provided by the field offices which is subjected to subsequent corrections if any.