

Monthly Report on Consumer Grievances handled by the CGRF
A. Summary of Grievance Redressal during the Month of March 2017

Sr. No.	Name of Forum	No. of Grievances pending on start date	No. of Grievances received during the Month	Total No. of Grievances during the Month	No. of Grievances not admitted or withdrawn during the period	Total No. of Grievances Actionable during the Month	No. of Grievances redressed		Total No. of Grievances redressed during the Month	Total No. of pending at end of Month	No. of Grievances redressed	
							Within 60 days	Beyond 60 days			in favour of Consumer	in favour of Licensee
		A	B	C (=A+B)	D	E(=C-D)	F	G	H (=F+G)	I=(E-H)	J	K (=H-J)
1	Bhandup	33	5	38	0	38	5	12	17	21	11	6
2	Kalyan	114	72	186	0	186	4	2	6	180	5	1
3	Ratnagiri	1	3	4	0	4	1	0	1	3	1	0
4	Kolhapur	16	15	31	0	31	10	0	10	21	9	1
5	Nashik	15	9	24	0	24	9	0	9	15	5	4
6	Jalgaon	4	7	11	0	11	3	0	3	8	2	1
7	Pune	11	22	33	0	33	29	0	29	4	24	5
8	Baramati	8	5	13	2	11	2	0	2	9	0	2
9	Latur	6	2	8	0	8	0	0	0	8	0	0
10	Nanded	4	0	4	0	4	0	0	0	4	0	0
11	Aurangabad	11	5	16	0	16	6	0	6	10	5	1
12	Nagpur	22	21	43	0	43	19	0	19	24	7	12
13	Chandrapur	3	2	5	0	5	3	0	3	2	0	3
14	Gondia	0	0	0	0	0	0	0	0	0	0	0
15	Akola	6	6	12	0	12	2	1	3	9	2	1
16	Amravati	4	1	5	0	5	4	0	4	1	4	0
Grand Total		258	175	433	2	431	97	15	112	319	75	37

Note: The report provided herein is based on the data provided by the field offices which is subjected to subsequent corrections if any.