

Monthly Report on Consumer Grievances handled by the CGRF

A. Summary of Grievance Redressal during the Month of January 2017

Sr. No.	Name of Forum	No. of Grievances pending on start date	No. of Grievances received during the Month	Total No. of Grievances during the Month	No. of Grievances not admitted or withdrawn during the period	Total No. of Grievances Actionable during the Month	No. of Grievances redressed		Total No. of Grievances redressed during the Month	Total No. of pending at end of Month	No. of Grievances redressed	
							Within 60 days	Beyond 60 days			in favour of Consumer	in favour of Licensee
		A	B	C (=A+B)	D	E(=C-D)	F	G	H (=F+G)	I=(E-H)	J	K (=H-J)
1	Bhandup	24	10	34	0	34	0	11	11	23	2	9
2	Kalyan	143	12	155	0	155	4	31	35	120	27	8
3	Ratnagiri	4	2	6	0	6	5	0	5	1	4	1
4	Kolhapur	10	9	19	1	18	3	0	3	15	3	0
5	Nashik	25	10	35	0	35	23	0	23	12	23	0
6	Jalgaon	6	1	7	0	7	6	0	6	1	4	2
7	Pune	9	9	18	0	18	5	0	5	13	2	3
8	Baramati	2	8	10	0	10	1	0	1	9	1	0
9	Latur	8	4	12	0	12	0	1	1	11	1	0
10	Nanded	1	4	5	0	5	0	0	0	5	0	0
11	Aurangabad	7	6	13	0	13	5	1	6	7	3	3
12	Nagpur	14	15	29	0	29	11	0	11	18	5	6
13	Chandrapur	0	3	3	0	3	0	0	0	3	0	0
14	Gondia	0	1	1	0	1	0	0	0	1	0	0
15	Akola	2	6	8	0	8	1	0	1	7	0	1
16	Amravati	0	4	4	0	4	0	0	0	4	0	0
Grand Total		255	104	359	1	358	64	44	108	250	75	33

Note: The report provided herein is based on the data provided by the field offices which is subjected to subsequent corrections if any.