

Monthly Report on Consumer Grievances handled by the CGRF
A. Summary of Grievance Redressal during the Month of December 2017

	Name of Forum	No. of Grievances pending on start date	No. of Grievances received during the Month	Total No. of Grievances during the Month	No. of Grievances not admitted or withdrawn during the period	Total No. of Grievances Actionable during the Month	No. of Grievances		Total No. of Grievances redressed during the Month	Total No. of pending at end of Month	No. of Grievances	
							Within 60 days	Beyond 60 days			in favour of Consumer	in favour of Licensee
		A	B	C (=A+B)	D	E(=C-D)	F	G	H (=F+G)	I=(E-H)	J	K (=H-J)
1	Bhandup	11	7	18	0	18	5	2	7	11	5	2
2	Kalyan	24	6	30	0	30	10	10	20	10	12	8
3	Ratnagiri	8	0	8	0	8	0	7	7	1	7	0
4	Kolhapur	21	4	25	1	24	7	5	12	12	10	2
5	Nashik	6	7	13	0	13	1	4	5	8	0	5
6	Jalgaon	1	0	1	0	1	1	0	1	0	1	0
7	Pune	5	3	8	0	8	1	1	2	6	0	2
8	Baramati	6	1	7	0	7	2	3	5	2	2	3
9	Latur	1	0	1	0	1	0	1	1	0	1	0
10	Nanded	0	0	0	0	0	0	0	0	0	0	0
11	Aurangabad	6	2	8	1	7	0	0	0	7	0	0
12	Nagpur	22	16	38	0	38	4	6	10	28	6	4
13	Chandrapur	0	0	0	0	0	0	0	0	0	0	0
14	Gondia	0	0	0	0	0	0	0	0	0	0	0
15	Akola	3	2	5	0	5	1	0	1	4	1	0
16	Amravati	4	2	6	0	6	0	4	4	2	3	1
Grand Total		118	50	168	2	166	32	43	75	91	48	27

Note: The report provided herein is based on the data provided by the field offices which is subjected to subsequent corrections if any.