

Monthly Report on Consumer Grievances handled by the CGRF

A. Summary of Grievance Redressal during the Month of August 2016

Sr. No.	Name of Forum	No. of Grievances pending on start date	No. of Grievances received during the Month	Total No. of Grievances during the Month	No. of Grievances not admitted or withdrawn during the period	Total No. of Grievances Actionable during the Month	No. of Grievances redressed		Total No. of Grievances redressed during the Month	Total No. of pending at end of Month	No. of Grievances redressed	
							Within 60 days	Beyond 60 days			in favour of Consumer	in favour of Licensee
		A	B	C (=A+B)	D	E(=C-D)	F	G	H (=F+G)	I=(E-H)	J	K (=H-J)
1	Bhandup	50	25	75	0	75	1	2	3	72	1	2
2	Kalyan	148	4	152	0	152	0	7	7	145	7	0
3	Ratnagiri	0	3	3	0	3	0	0	0	3	0	0
4	Kolhapur	11	3	14	0	14	3	4	7	7	4	3
5	Nashik	5	4	9	0	9	5	0	5	4	2	3
6	Jalgaon	2	6	8	0	8	2	0	2	6	2	0
7	Pune	12	3	15	0	15	4	1	5	10	5	0
8	Baramati	6	3	9	0	9	1	3	4	5	2	2
9	Latur	11	0	11	0	11	0	1	1	10	0	1
10	Nanded	1	1	2	0	2	0	0	0	2	0	0
11	Aurangabad	10	3	13	0	13	8	0	8	5	2	6
12	Nagpur	48	18	66	0	66	28	0	28	38	19	9
13	Chandrapur	0	0	0	0	0	0	0	0	0	0	0
14	Gondia	3	0	3	0	3	2	1	3	0	1	2
15	Akola	6	1	7	0	7	3	3	6	1	6	0
16	Amravati	1	4	5	1	4	0	0	0	4	0	0
Grand Total		314	78	392	1	391	57	22	79	312	51	28

Note: The report provided herein is based on the data provided by the field offices which is subjected to subsequent corrections if any.