

Annexure - 1.1 (2)

Format for "Quality of Service (Standards of Performance) of Distribution Licensees"

Licensee : MSEDCL

Report for FY : 2013-14

1.0 Reliability Indices : As per Regulations no 10 of SOP

1.1 Overall Performance Indices for the Company:

Month (of the FY)	SAIDI (Minutes)	SAIFI (No.)	CAIDI (Minutes)
APR-2013	70.84	4.51	15.72
MAY-2013	79.88	10.08	7.92
JUN-2013	106.21	15.08	7.04
JUL-2013	96.87	13.78	7.03
AUG-2013	87.85	15.39	5.71
SEP-2013	86.07	14.68	5.86
OCT-2013	91.38	18.61	4.91
NOV-2013	69.53	15.61	4.46
DEC-2013	68.07	7.67	8.88
JAN-2014	64.92	7.55	8.60
FEB-2014	84.21	8.33	10.11
MAR-2014	72.58	7.79	9.25
YTD (Apr 2013 to Mar 2014)	82.36	12.05	6.84

Note:-

The Indices provided herein are computed based on the data provided by the field offices which is subjected to subsequent corrections if any.