

Consumer Complaints redressal report

Level of Monitoring: PFC/MoP

Format: D3

Name of State: MAHARASHTRA

date : 23/05/2016

Name of Discom: MSEDCL

Report Month: Apr'16

Period: 1 Month (1st Apr'16 to 30th Apr'16)

S.no	Town Name	Complaints pending from previous period	Complaints registered in current period	Total pending Complaints	Complaints closed	Complaints Pending Period (Average) HH:MM	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complains closed within SERC time limit
1	Achalpur	19	29	48	19	07:09	29	11	8	58
2	Ahmadpur	28	17	45	11	14:13	34	6	5	55
3	Ahmednagar	109	311	420	196	16:22	224	85	111	43
4	Akkalkot	6	6	12	3	21:38	9	0	3	0
5	Akola	3476	5023	8499	4591	15:38	3908	1014	3577	22
6	Akot	85	42	127	34	10:37	93	12	22	35
7	Amalner	117	23	140	1	21:38	139	0	1	0
8	Ambejogai	156	715	871	636	17:35	235	27	609	4
9	Amravati	1522	1680	3202	1978	12:31	1224	930	1048	47
10	Anjangaon	61	12	73	6	19:12	67	2	4	33
11	Arvi	6	1	7	2	21:38	5	2	0	100
12	Ashta	5	4	9	1	21:38	8	0	1	0
13	Ausa	3	14	17	11	10:34	6	6	5	55
14	Balapur	30	2	32	0	21:38	32	0	0	0
15	Ballarpur	49	66	115	33	01:12	82	0	33	0
16	Baramati	27	53	80	41	06:10	39	8	33	20
17	Barshi	21	29	50	27	01:57	23	3	24	11
18	Basmath	19	7	26	8	03:47	18	2	6	25
19	Beed	100	367	467	306	16:32	161	31	275	10
20	Bhadrawati	18	13	31	12	14:18	19	2	10	17
21	Bhandara	151	124	275	122	17:58	153	41	81	34
22	Bhusawal	451	79	530	19	21:38	511	1	18	5
23	Brahmapuri	39	27	66	37	05:32	29	14	23	38
24	Buldhana	129	26	155	40	02:38	115	3	37	8
25	Chalisgaon	100	16	116	4	21:38	112	1	3	25
26	Chandrapur	2277	2620	4897	2605	09:49	2292	397	2208	15
27	Chikhli	60	13	73	14	21:38	59	1	13	7
28	Chiplun	9	20	29	17	08:38	12	11	6	65
29	Chopda	81	10	91	0	21:38	91	0	0	0
30	Dahanu	140	461	601	388	16:21	213	81	307	21
31	Daryapur	29	10	39	6	05:41	33	1	5	17
32	Daund	23	19	42	13	03:31	29	1	12	8

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33	Deglur	12	17	29	10	05:10	19	3	7	30
34	Deolali	18	272	290	250	12:41	40	82	168	33
35	Dharangaon	91	6	97	1	21:38	96	0	1	0
36	Dhule	1599	136	1735	373	06:11	1362	96	277	26
37	Digras	25	11	36	6	21:38	30	1	5	17
38	Dondaicha	34	4	38	5	08:53	33	1	4	20
39	Erandol	23	5	28	1	21:38	27	0	1	0
40	Gadchiroli	10	23	33	11	12:18	22	5	6	45
41	Gangakhed	15	30	45	14	20:53	31	3	11	21
42	Gondia	120	278	398	256	15:01	142	81	175	32
43	Greater Mumbai	21843	14643	36486	16199	01:22	20287	10755	5444	66
44	Hinganghat	14	10	24	13	20:29	11	7	6	54
45	Hingoli	47	15	62	14	21:38	48	4	10	29
46	Ichalkaranji	96	882	978	807	11:25	171	729	78	90
47	Igatpuri	7	10	17	6	21:00	11	4	2	67
48	Jaisingpur	18	108	126	100	05:56	26	85	15	85
49	Jalna	340	186	526	162	07:17	364	34	128	21
50	Jintur	12	2	14	3	07:31	11	2	1	67
51	Kamptee	24	31	55	24	09:41	31	16	8	67
52	Kannad	104	8	112	2	21:38	110	0	2	0
53	Karad	4	6	10	2	07:11	8	2	0	100
54	Karanja	72	156	228	160	22:00	68	72	88	45
55	Katol	9	9	18	11	14:07	7	6	5	55
56	Khamgaon	143	42	185	43	00:28	142	3	40	7
57	Khopoli	54	17	71	18	10:59	53	10	8	56
58	Kolhapur	271	4409	4680	4042	10:34	638	3691	351	91
59	Kopargaon	7	9	16	7	02:24	9	5	2	71
60	Latur	304	1569	1873	1168	15:24	705	498	670	43
61	Lonavala	32	42	74	30	06:38	44	16	14	53
62	Majalgaon	8	41	49	27	16:49	22	1	26	4
63	Malegaon	17	48	65	31	17:39	34	14	17	45
64	Malkapur	85	24	109	19	21:38	90	0	19	0

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65	Manmad	2	19	21	9	22:42	12	1	8	11
66	Mehkar	40	10	50	7	21:38	43	0	7	0
67	Morshi	17	7	24	4	09:55	20	3	1	75
68	Murtijapur	38	9	47	7	09:00	40	2	5	29
69	Nagpur	626	4279	4905	4027	08:34	878	2981	1046	74
70	Nalasopara	1826	1470	3296	1390	14:13	1906	786	604	57
71	Nanded	698	909	1607	998	10:52	609	681	317	68
72	Nandura	33	5	38	8	21:38	30	0	8	0
73	Nandurbar	827	271	1098	235	08:29	863	25	210	11
74	Nashik	324	1789	2113	1468	13:36	645	485	983	33
75	Navi Mumbai	6566	4490	11056	4795	17:53	6261	3264	1531	68
76	Nilanga	3	9	12	6	09:40	6	2	4	33
77	Osmanabad	79	308	387	192	10:49	195	20	172	10
78	Ozar	0	3	3	1	01:39	2	1	0	100
79	Pachora	94	8	102	22	21:38	80	14	8	64
80	Paithan	86	6	92	5	21:38	87	0	5	0
81	Palghar	497	717	1214	478	16:06	736	79	399	17
82	Pandharpur	8	22	30	16	09:25	14	8	8	50
83	Panvel	3598	1692	5290	1800	13:12	3490	1096	704	61
84	Parbhani	126	62	188	46	15:50	142	10	36	22
85	Parli	61	23	84	13	04:36	71	0	13	0
86	Parola	15	6	21	0	21:38	21	0	0	0
87	Pathri	5	2	7	2	21:38	5	1	1	50
88	Pen	73	14	87	28	03:31	59	8	20	29
89	Phaltan	3	4	7	3	07:38	4	3	0	100
90	Pulgaon	1	2	3	1	20:12	2	0	1	0
91	Pune City	7010	31192	38202	26444	17:27	11758	16650	9794	63
92	Purna	37	6	43	5	06:18	38	2	3	40
93	Pusad	144	22	166	15	03:12	151	2	13	13
94	Ratnagiri	16	32	48	31	11:02	17	14	17	45
95	Sailu	50	24	74	13	10:09	61	4	9	31
96	Sangamner	6	36	42	21	12:22	21	6	15	29

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97	Sangli	134	218	352	221	10:59	131	18	203	8
98	Satana	1	4	5	3	11:07	2	1	2	33
99	Satara	49	71	120	48	20:20	72	12	36	25
100	Shahada	127	20	147	16	21:38	131	2	14	12
101	Shegaon	51	5	56	9	21:38	47	0	9	0
102	Shirpur	35	11	46	6	05:05	40	4	2	67
103	Sillod	102	12	114	8	10:53	106	5	3	62
104	Sinnar	5	14	19	10	04:14	9	2	8	20
105	Solapur	130	320	450	225	16:42	225	48	177	21
106	Talegaon	143	73	216	54	17:57	162	7	47	13
107	Tasgaon	4	1	5	2	21:38	3	0	2	0
108	Tuljapur	33	117	150	83	06:30	67	6	77	7
109	Tumsar	14	14	28	15	01:10	13	5	10	33
110	Udgir	37	260	297	157	10:38	140	21	136	13
111	Umarga	27	109	136	60	10:15	76	5	55	8
112	Umardhed	43	6	49	5	05:34	44	1	4	20
113	Umred	17	8	25	10	08:04	15	8	2	80
114	Uran-Islampur	3	16	19	7	13:51	12	1	6	14
115	Vaijapur	99	14	113	4	11:20	109	2	2	50
116	Vasai	201	146	347	66	14:30	281	41	25	62
117	Virar	1299	790	2089	570	19:13	1519	296	274	52
118	Vita	9	9	18	4	21:38	14	0	4	0
119	Wadgaon	19	44	63	45	17:02	18	8	37	18
120	Wai	12	11	23	7	21:38	16	0	7	0
121	Wani	5	22	27	18	12:05	9	3	15	17
122	Wardha	17	44	61	37	10:13	24	14	23	38
123	Warora	10	34	44	18	05:50	26	0	18	0
124	Warud	6	8	14	5	09:53	9	3	2	60
125	Washim	71	39	110	26	03:51	84	1	25	4
126	Yavatmal	112	249	361	249	12:46	112	39	210	16
127	Yawal	9	3	12	2	21:38	10	1	1	50
128	Yeola	0	6	6	3	04:17	3	3	0	100