

Consumer Complaints redressal report

Level of Monitoring: PFC/MoP

Format: D3

Name of State: MAHARASHTRA

date : 23/06/2016

Name of Discom: MSEDCL

Report Month: Jun'16

Period: 1 Month (1st May'16 to 31st May'16)

S.no	Town Name	Complaints pending from previous period	Complaints registered in current period	Total pending Complaints	Complaints closed	Complaints Pending Period (Average) HH:MM	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complains closed within SERC time limit
1	Achalpur	29	55	84	31	13:49	53	9	22	29
2	Ahmadpur	34	26	60	16	8:44	44	9	7	56
3	Ahmednagar	224	500	724	137	7:25	587	37	100	27
4	Akkalkot	9	9	18	4	210:00:00	14	0	4	0
5	Akola	3908	10966	14874	9505	11:19	5369	1015	8490	11
6	Akot	93	96	189	70	7:25	119	11	59	16
7	Amalner	139	30	169	0	210:00:00	169	0	0	0
8	Ambejogai	235	708	943	729	17:29	214	58	671	8
9	Amravati	1224	2628	3852	2514	14:57	1338	872	1642	35
10	Anjangaon	67	10	77	7	2:04	70	4	3	57
11	Arvi	5	8	13	5	210:00:00	8	0	5	0
12	Ashta	8	9	17	8	9:57	9	1	7	12
13	Ausa	6	16	22	13	17:24	9	2	11	15
14	Balapur	32	19	51	9	22:20	42	6	3	67
15	Ballarpur	82	65	147	74	4:59	73	15	59	20
16	Baramati	39	60	99	50	20:58	49	13	37	26
17	Barshi	23	40	63	31	10:34	32	6	25	19
18	Basmath	18	9	27	5	3:00	22	2	3	40
19	Beed	161	512	673	487	13:43	186	76	411	16
20	Bhadrawati	19	39	58	23	14:04	35	2	21	9
21	Bhandara	153	229	382	161	24:24:00	221	12	149	7
22	Bhusawal	511	237	748	2	0:00	746	1	1	50
23	Brahmapuri	29	28	57	13	43:17:00	44	2	11	15
24	Buldhana	115	74	189	68	15:10	121	16	52	24
25	Chalisgaon	112	58	170	27	210:00:00	143	8	19	30
26	Chandrapur	2292	4954	7246	4057	7:40	3189	130	3927	3
27	Chikhli	59	31	90	14	4:19	76	1	13	7
28	Chiplun	12	35	47	16	20:43	31	4	12	25
29	Chopda	91	18	109	2	291:32:00	107	2	0	100
30	Dahanu	213	496	709	411	11:27	298	41	370	10
31	Daryapur	33	38	71	32	11:50	39	17	15	53
32	Daund	29	34	63	16	6:11	47	6	10	38

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33	Deglur	19	15	34	9	4:58	25	5	4	56
34	Deolali	39	395	434	364	9:06	70	75	289	21
35	Dharangaon	96	2	98	0	210:00:00	98	0	0	0
36	Dhule	1362	349	1711	238	15:37	1473	77	161	32
37	Digras	30	12	42	7	11:37	35	0	7	0
38	Dondaicha	33	10	43	3	10:01	40	1	2	33
39	Erandol	27	6	33	0	210:00:00	33	0	0	0
40	Gadchiroli	22	43	65	32	15:24	33	7	25	22
41	Gangakhed	31	26	57	17	2:20	40	0	17	0
42	Gondia	142	265	407	260	13:33	147	45	215	17
43	Greater Mumbai	20289	21493	41782	15938	26:52:00	25844	11300	4638	71
44	Hinganghat	11	50	61	36	12:10	25	12	24	33
45	Hingoli	48	19	67	3	0:25	64	1	2	33
46	Ichalkaranji	171	1144	1315	1054	5:56	261	946	108	90
47	Igatpuri	11	25	36	10	70:30:00	26	4	6	40
48	Jaisingpur	26	140	166	122	6:31	44	113	9	93
49	Jalna	364	343	707	218	7:32	489	36	182	17
50	Jintur	11	8	19	2	2:25	17	1	1	50
51	Kamptee	31	58	89	41	13:57	48	15	26	37
52	Kannad	110	14	124	12	210:00:00	112	0	12	0
53	Karad	8	14	22	4	10:25	18	2	2	50
54	Karanja	68	388	456	350	7:13	106	33	317	9
55	Katol	7	11	18	6	6:53	12	1	5	17
56	Khamgaon	142	82	224	54	57:02:00	170	15	39	28
57	Khopoli	66	35	101	15	36:28:00	86	2	13	13
58	Kolhapur	638	4482	5120	4307	5:10	813	4009	298	93
59	Kopargaon	9	13	22	5	43:47:00	17	2	3	40
60	Latur	705	1668	2373	1864	20:35	509	870	994	47
61	Lonavala	47	105	152	72	14:03	80	34	38	47
62	Majalgaon	22	39	61	46	7:02	15	2	44	4
63	Malegaon	34	80	114	29	20:47	85	3	26	10
64	Malkapur	90	61	151	39	1:48	112	2	37	5

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65	Manmad	12	51	63	33	33:18:00	30	5	28	15
66	Mehkar	43	7	50	5	10:41	45	0	5	0
67	Morshi	20	24	44	21	17:11	23	13	8	62
68	Murtijapur	40	30	70	19	6:18	51	3	16	16
69	Nagpur	878	5541	6419	5142	7:42	1277	4897	245	95
70	Nalasopara	1906	2815	4721	1703	29:04:00	3018	501	1202	29
71	Nanded	616	1118	1734	953	14:02	781	587	366	62
72	Nandura	30	15	45	9	112:32:00	36	2	7	22
73	Nandurbar	863	463	1326	414	10:36	912	73	341	18
74	Nashik	646	3289	3935	2549	14:22	1386	507	2042	20
75	Navi Mumbai	6264	6265	12529	4909	22:18	7620	3224	1685	66
76	Nilanga	6	32	38	26	27:11:00	12	11	15	42
77	Osmanabad	195	460	655	518	19:05	137	89	429	17
78	Ozar	3	8	11	4	1:52	7	1	3	25
79	Pachora	80	11	91	24	38:31:00	67	4	20	17
80	Paithan	87	9	96	1	210:00:00	95	0	1	0
81	Palghar	736	1349	2085	463	6:58	1622	16	447	3
82	Pandharpur	14	32	46	19	13:01	27	9	10	47
83	Panvel	3490	3606	7096	2932	84:51:00	4164	2007	925	68
84	Parbhani	142	130	272	78	48:34:00	194	17	61	22
85	Parli	71	17	88	7	13:35	81	0	7	0
86	Parola	21	6	27	0	210:00:00	27	0	0	0
87	Pathri	5	7	12	1	19:45	11	0	1	0
88	Pen	59	22	81	18	57:29:00	63	1	17	6
89	Phaltan	4	16	20	10	27:08:00	10	3	7	30
90	Pulgaon	2	17	19	11	12:43	8	2	9	18
91	Pune City	11865	42525	54390	39162	20:49	15228	28456	10706	73
92	Purna	38	10	48	2	6:23	46	1	1	50
93	Pusad	151	29	180	15	4:43	165	4	11	27
94	Ratnagiri	17	43	60	29	17:03	31	8	21	28
95	Sailu	61	28	89	7	4:52	82	1	6	14
96	Sangamner	21	34	55	11	32:44:00	44	1	10	9

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97	Sangli	131	320	451	247	8:14	204	42	205	17
98	Satana	2	13	15	7	6:01	8	0	7	0
99	Satara	72	132	204	59	42:16:00	145	17	42	29
100	Shahada	131	31	162	20	1:07	142	2	18	10
101	Shegaon	47	10	57	6	210:00:00	51	0	6	0
102	Shirpur	40	28	68	22	11:35	46	6	16	27
103	Sillod	106	15	121	3	30:06:00	118	3	0	100
104	Sinnar	9	31	40	20	11:57	20	11	9	55
105	Solapur	225	388	613	258	18:03	355	26	232	10
106	Talegaon	162	164	326	155	23:57	171	49	106	32
107	Tasgaon	3	8	11	3	7:34	8	0	3	0
108	Tuljapur	67	145	212	158	12:04	54	17	141	11
109	Tumsar	13	28	41	16	26:37:00	25	1	15	6
110	Udgir	140	249	389	309	26:12:00	80	117	192	38
111	Umarga	76	88	164	105	8:37	59	11	94	10
112	Umardhed	44	21	65	18	7:42	47	1	17	6
113	Umred	15	31	46	26	10:50	20	12	14	46
114	Uran-Islampur	12	24	36	16	1:59	20	1	15	6
115	Vaijapur	109	14	123	5	210:00:00	118	0	5	0
116	Vasai	281	226	507	130	8:05	377	21	109	16
117	Virar	1519	1301	2820	288	72:31:00	2532	113	175	39
118	Vita	14	16	30	13	3:40	17	0	13	0
119	Wadgaon	18	139	157	97	10:30	60	7	90	7
120	Wai	16	15	31	13	13:40	18	3	10	23
121	Wani	9	18	27	8	3:31	19	0	8	0
122	Wardha	24	97	121	78	7:55	43	14	64	18
123	Warora	26	48	74	35	0:04	39	1	34	3
124	Warud	9	22	31	18	16:58	13	7	11	39
125	Washim	84	42	126	18	37:07:00	108	1	17	6
126	Yavatmal	112	433	545	337	16:20	208	52	285	15
127	Yawal	10	4	14	1	210:00:00	13	0	1	0
128	Yeola	3	5	8	6	11:10	2	3	3	50