

Consumer Complaints redressal report

Level of Monitoring: PFC/MoP

Format: D3

Name of State: MAHARASHTRA

Name of Discom: MSEDCL

Report Month: Jan'16

Period: 1 Month (1st Dec'15 to 31st Dec'15)

date : 25/01/2016

S.no	Town Name	Complaints pending from previous period	Complaints registered in current period	Total pending Complaints	Complaints closed	Complaints Pending Period (Average) HH:MM	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complains closed within SERC time limit
1	Achalpur	37	20	57	10	4:02	47	8	2	80
2	Ahmadpur	79	22	101	16	14:11	85	9	7	56
3	Ahmednagar	295	349	644	260	6:42	384	135	125	52
4	Akkalkot	26	4	30	0	23:06	30	0	0	0
5	Akola	3055	2561	5616	2356	13:00	3260	611	1745	26
6	Akot	69	45	114	31	12:25	83	9	22	29
7	Amalner	85	16	101	1	23:06	100	0	1	0
8	Ambejogai	376	598	974	579	10:24	395	15	564	3
9	Amravati	1929	701	2630	766	7:26	1864	446	320	58
10	Anjangaon	42	7	49	1	5:32	48	1	0	100
11	Arvi	4	0	4	0	23:06	4	0	0	0
12	Ashta	12	3	15	5	23:06	10	0	5	0
13	Ausa	20	17	37	14	21:25	23	10	4	71
14	Balapur	22	9	31	3	19:43	28	0	3	0
15	Ballapur	28	12	40	6	23:06	34	1	5	17
16	Baramati	245	49	294	28	3:41	266	3	25	11
17	Barshi	56	10	66	5	23:06	61	0	5	0
18	Basmath	27	8	35	1	23:06	34	0	1	0
19	Beed	301	202	503	295	4:12	208	142	153	48
20	Bhadrawati	9	10	19	6	23:06	13	2	4	33
21	Bhandara	100	64	164	31	23:06	133	14	17	45
22	Bhusawal	401	65	466	24	3:08	442	2	22	8
23	Brahmapuri	30	11	41	15	3:53	26	7	8	47
24	Buldhana	101	14	115	11	23:06	104	0	11	0
25	Chalisgaon	75	11	86	4	1:43	82	2	2	50
26	Chandrapur	2319	1247	3566	1029	8:40	2537	262	767	25
27	Chikhli	41	4	45	1	23:06	44	0	1	0
28	Chiplun	15	3	18	6	23:06	12	4	2	67
29	Chopda	57	5	62	0	23:06	62	0	0	0
30	Dahanu	174	302	476	282	17:55	194	76	206	27
31	Daryapur	44	7	51	13	2:59	38	9	4	69
32	Daund	125	11	136	5	23:06	131	0	5	0
33	Deglur	25	3	28	1	22:54	27	0	1	0
34	Deolali	35	236	271	235	15:19	36	49	186	21
35	Dharangaon	39	2	41	0	23:06	41	0	0	0
36	Dhule	1643	161	1804	102	3:40	1702	24	78	24
37	Digras	27	5	32	9	23:06	23	7	2	78
38	Dondaicha	29	4	33	3	4:02	30	2	1	67
39	Erandol	13	3	16	1	23:06	15	0	1	0
40	Gadchiroli	9	5	14	4	23:06	10	2	2	50
41	Gangakhed	16	7	23	1	14:25	22	0	1	0
42	Gondia	96	89	185	81	12:26	104	18	63	22
43	Greater Mumbai	26737	10627	37364	8403	7:40	28961	5530	2873	66

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44	Hinganghat	23	9	32	9	10:45	23	2	7	22
45	Hingoli	81	20	101	2	23:06	99	0	2	0
46	Ichalkaranji	243	784	1027	710	5:07	317	659	51	93
47	Igatpuri	4	13	17	10	0:26	7	5	5	50
48	Jaisingpur	71	81	152	78	7:05	74	73	5	94
49	Jalna	233	135	368	88	12:08	280	26	62	30
50	Jintur	8	8	16	3	2:18	13	3	0	100
51	Kamptee	50	7	57	3	23:06	54	0	3	0
52	Kannad	70	11	81	1	0:02	80	1	0	100
53	Karad	16	6	22	2	1:59	20	2	0	100
54	Karanja	53	67	120	56	11:34	64	15	41	27
55	Katol	13	5	18	3	23:06	15	1	2	33
56	Khamgaon	83	18	101	4	23:06	97	3	1	75
57	Khopoli	83	13	96	2	0:14	94	1	1	50
58	Kolhapur	819	3381	4200	3365	4:55	835	3145	220	93
59	Kopargaon	20	5	25	19	23:06	6	5	14	26
60	Latur	1236	1357	2593	1194	9:26	1399	749	445	63
61	Lonavala	97	49	146	69	1:59	77	21	48	30
62	Majalgaon	17	24	41	15	8:34	26	1	14	7
63	Malegaon	16	31	47	36	7:04	11	18	18	50
64	Malkapur	59	20	79	5	0:18	74	1	4	20
65	Manmad	19	14	33	28	2:05	5	19	9	68
66	Mehkar	28	1	29	1	23:06	28	0	1	0
67	Morshi	24	4	28	2	0:29	26	2	0	100
68	Murtijapur	20	9	29	0	23:06	29	0	0	0
69	Nagpur	1428	1679	3107	1638	4:03	1469	1423	215	87
70	Nalasopara	2194	1118	3312	1217	6:30	2095	577	640	47
71	Nanded	1065	410	1475	320	9:32	1155	85	235	27
72	Nandura	23	5	28	3	23:06	25	0	3	0
73	Nandurbar	677	204	881	160	3:57	721	22	138	14
74	Nashik	524	1540	2064	1535	14:46	529	475	1060	31
75	Navi Mumbai	7879	3152	11031	2268	7:18	8763	1458	810	64
76	Nilanga	58	6	64	4	10:13	60	3	1	75
77	Osmanabad	243	290	533	243	6:14	290	33	210	14
78	Ozar	1	5	6	5	23:06	1	3	2	60
79	Pachora	71	7	78	0	23:06	78	0	0	0
80	Paithan	61	9	70	5	3:25	65	0	5	0
81	Palghar	532	634	1166	320	1:04	846	40	280	12
82	Pandharpur	16	6	22	3	23:06	19	1	2	33
83	Panvel	4076	1348	5424	830	8:38	4594	557	273	67
84	Parbhani	114	59	173	59	10:29	114	12	47	20
85	Parli	99	10	109	5	5:28	104	0	5	0
86	Parola	14	1	15	2	23:06	13	1	1	50

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87	Pathri	5	0	5	0	23:06	5	0	0	0
88	Pen	100	7	107	1	23:06	106	0	1	0
89	Phaltan	2	2	4	2	23:06	2	1	1	50
90	Pulgaon	2	3	5	2	12:52	3	0	2	0
91	Pune City	13880	20523	34403	19092	11:07	15311	11279	7813	59
92	Purna	20	3	23	0	23:06	23	0	0	0
93	Pusad	126	32	158	21	13:21	137	13	8	62
94	Ratnagiri	22	26	48	24	7:11	24	13	11	54
95	Sailu	57	7	64	0	23:06	64	0	0	0
96	Sangamner	39	15	54	8	23:06	46	2	6	25
97	Sangli	693	137	830	185	0:30	645	7	178	4
98	Satana	5	8	13	10	4:25	3	3	7	30
99	Satara	31	75	106	47	3:10	59	14	33	30
100	Shahada	86	15	101	8	6:30	93	4	4	50
101	Shegaon	48	7	55	8	23:06	47	1	7	12
102	Shirpur	27	8	35	4	1:23	31	3	1	75
103	Sillod	72	8	80	1	23:06	79	0	1	0
104	Sinnar	16	18	34	23	13:36	11	14	9	61
105	Solapur	319	111	430	99	3:16	331	24	75	24
106	Talegaon	129	84	213	37	9:36	176	2	35	5
107	Tasgaon	32	2	34	0	23:06	34	0	0	0
108	Tuljapur	91	70	161	56	7:36	105	11	45	20
109	Tumsar	5	8	13	2	23:06	11	2	0	100
110	Udgir	91	142	233	125	15:50	108	51	74	41
111	Umarga	66	35	101	35	8:40	66	4	31	11
112	Umarkhed	68	15	83	25	15:32	58	9	16	36
113	Umred	33	10	43	1	23:06	42	0	1	0
114	Uran-Islampur	39	13	52	4	23:06	48	0	4	0
115	Vaijapur	69	7	76	1	23:06	75	0	1	0
116	Vasai	158	106	264	55	12:32	209	15	40	27
117	Virar	1329	602	1931	538	19:13	1393	236	302	44
118	Vita	36	5	41	2	23:06	39	0	2	0
119	Wadgaon	75	14	89	28	1:31	61	9	19	32
120	Wai	32	12	44	9	8:57	35	1	8	11
121	Wani	19	5	24	3	23:06	21	1	2	33
122	Wardha	24	17	41	30	8:42	11	13	17	43
123	Warora	7	6	13	9	15:16	4	0	9	0
124	Warud	7	4	11	2	18:47	9	0	2	0
125	Washim	81	15	96	23	10:37	73	16	7	70
126	Yavatmal	245	61	306	136	3:12	170	34	102	25
127	Yawal	10	0	10	2	23:06	8	2	0	100
128	Yeola	5	5	10	7	4:48	3	1	6	14