

Consumer Complaints redressal report

Level of Monitoring: PFC/MoP

Format: D3

Name of State: MAHARASHTRA

Date : 28/04/2017

Name of Discom: MSEDCL

Report Month: Apr'17

Period: 1 Month (1st Mar'17 to 31st Mar'17)

S. No.	Name of town	Complaints pending from previous period	Complaints registered in current period	Total Pending Complaints	Complaints closed by System	Complaints Pending period HH:MM:SS	Complaints yet to be closed	Complaints closed within SERC time limit	closed time limit	% of Complaints closed within SERC time limit
1	ACHALPUR	0	25	25	25	10:52:48	0	22	3	88.00
2	AHMADPUR	0	7	7	7	12:30:00	0	4	3	57.14
3	AHMEDNAGAR	0	247	247	247	15:48:57	0	92	155	37.25
4	AKKALKOT	0	9	9	9	15:10:00	0	2	7	22.22
5	AKOLA	0	3320	3320	3320	14:04:07	0	3198	122	96.33
6	AKOT	0	60	60	60	11:58:30	0	59	1	98.33
7	AMALNER	0	6	6	6	20:50:00	0	2	4	33.33
8	AMBEJOGAI	0	712	712	712	18:59:55	0	251	461	35.25
9	AMRAVATI	0	947	947	947	8:26:37	0	932	15	98.42
10	ANJANGAON	0	9	9	9	5:26:40	0	9	0	100.00
11	ARVI	0	2	2	2	18:15:00	0	1	1	50.00
12	ASHTA	0	4	4	4	18:22:30	0	1	3	25.00
13	AUSA	0	5	5	5	16:24:00	0	3	2	60.00
14	BALAPUR	0	3	3	3	7:50:00	0	1	2	33.33
15	BALLARPUR	0	65	65	65	20:05:05	0	21	44	32.31
16	BARAMATI	0	26	26	26	16:32:18	0	16	10	61.54
17	BARSHI	0	19	19	19	25:52:06	0	8	11	42.11
18	BASMATH	0	9	9	9	15:23:20	0	0	9	0.00
19	BEED	0	423	423	423	16:41:12	0	157	266	37.12
20	BHADRAWATI	0	7	7	7	11:08:34	0	1	6	14.29
21	BHANDARA	0	53	53	53	16:47:33	0	32	21	60.38
22	BHUSAWAL	0	67	67	67	16:14:20	0	38	29	56.72
23	BRAHMAPURI	0	9	9	9	14:53:20	0	9	0	100.00

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24	BULDHANA	0	56	56	56	19:37:30	0	43	13	76.79
25	CHALISGAON	0	7	7	7	16:55:43	0	6	1	85.71
26	CHANDRAPUR	0	1657	1657	1657	13:51:16	0	1006	651	60.71
27	CHIKHLI	0	6	6	6	18:35:00	0	3	3	50.00
28	CHIPLUN	0	24	24	24	18:06:15	0	17	7	70.83
29	CHOPDA	0	4	4	4	14:15:00	0	1	3	25.00
30	DAHANU	0	343	343	343	17:53:00	0	232	111	67.64
31	DARYAPUR	0	1	1	1	11:00:00	0	1	0	99.99
32	DAUND	0	50	50	50	17:47:24	0	21	29	42.00
33	DEGLUR	0	2	2	2	14:30:00	0	2	0	100.00
34	DEOLALI	0	143	143	143	12:19:18	0	143	0	100.00
35	DHARANGAON	0	2	2	2	17:00:00	0	2	0	100.00
36	DHULE	0	92	92	92	16:00:20	0	79	13	85.87
37	DIGRAS	0	8	8	8	10:07:30	0	1	7	12.50
38	DONDAICHA	0	5	5	5	21:18:00	0	4	1	80.00
39	ERANDOL	0	1	1	1	18:30:00	0	0	1	0.00
40	GADCHIROLI	0	11	11	11	15:08:11	0	3	8	27.27
41	GANGAKHED	0	10	10	10	22:09:00	0	9	1	90.00
42	GONDIA	0	69	69	69	16:00:26	0	55	14	79.71
43	GREATER MUMBAI	0	12048	12048	12048	8:57:20	0	11323	725	93.98
44	HINGANGHAT	0	19	19	19	13:58:25	0	16	3	84.21
45	HINGOLI	0	22	22	22	18:58:38	0	3	19	13.64
46	ICHALKARANJI	0	1050	1050	1050	3:30:57	0	1050	0	100.00

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47	IGATPURI	0	2	2	2	6:00:00	0	2	0	100.00
48	JAISINGPUR	0	56	56	56	4:30:32	0	55	1	98.21
49	JALNA	0	130	130	130	18:07:23	0	59	71	45.38
50	JINTUR	0	6	6	6	16:15:00	0	4	2	66.67
51	KAMPTEE	0	11	11	11	20:10:55	0	7	4	63.64
52	KANNAD	0	4	4	4	18:30:00	0	0	4	0.00
53	KARAD	0	5	5	5	11:18:00	0	2	3	40.00
54	KARANJA	0	101	101	101	15:53:46	0	40	61	39.60
55	KATOL	0	7	7	7	19:08:34	0	5	2	71.43
56	KHAMGAON	0	37	37	37	14:10:32	0	3	34	8.11
57	KHOPOLI	0	15	15	15	24:52:00	0	5	10	33.33
58	KOLHAPUR	0	3455	3455	3455	3:37:16	0	3451	4	99.88
59	KOPARGAON	0	6	6	6	17:35:00	0	3	3	50.00
60	LATUR	0	1450	1450	1450	16:52:05	0	630	820	43.45
61	LONAVALA	0	44	44	44	5:09:33	0	44	0	100.00
62	MAJALGAON	0	26	26	26	12:23:05	0	4	22	15.38
63	MALEGAON	0	51	51	51	15:28:14	0	48	3	94.12
64	MALKAPUR	0	10	10	10	12:57:00	0	0	10	0.00
65	MANMAD	0	26	26	26	18:17:18	0	24	2	92.31
66	MEHKAR	0	6	6	6	27:55:00	0	3	3	50.00
67	MORSHI	0	7	7	7	14:51:26	0	7	0	100.00
68	MURTIJAPUR	0	10	10	10	20:09:00	0	10	0	100.00
69	NAGPUR	0	2381	2381	2381	4:23:40	0	2343	38	98.40

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70	NALASOPARA	0	1736	1736	1736	16:22:24	0	176	1560	10.14
71	NANDED	0	538	538	538	13:00:33	0	501	37	93.12
72	NANDURA	0	14	14	14	55:12:51	0	6	8	42.86
73	NANDURBAR	0	154	154	154	17:22:12	0	88	66	57.14
74	NASHIK	0	1516	1516	1516	14:07:57	0	1429	87	94.26
75	NAVI MUMBAI	0	3031	3031	3031	11:38:31	0	2966	65	97.86
76	NILANGA	0	20	20	20	39:31:30	0	7	13	35.00
77	OSMANABAD	0	129	129	129	19:07:27	0	39	90	30.23
78	OZAR	0	3	3	3	6:20:00	0	3	0	100.00
79	PACHORA	0	4	4	4	23:00:00	0	2	2	50.00
80	PAITHAN	0	13	13	13	9:55:23	0	2	11	15.38
81	PALGHAR	0	807	807	807	19:37:26	0	396	411	49.07
82	PANDHARPUR	0	22	22	22	15:30:00	0	18	4	81.82
83	PANVEL	0	1630	1630	1630	11:40:54	0	1613	17	98.96
84	PARBHANI	0	78	78	78	14:50:00	0	70	8	89.74
85	PARLI	0	23	23	23	17:31:18	0	7	16	30.43
86	PAROLA	0	4	4	4	22:30:00	0	4	0	100.00
87	PATHRI	0	3	3	3	8:10:00	0	2	1	66.66
88	PEN	0	12	12	12	15:25:00	0	0	12	0.00
89	PHALTAN	0	14	14	14	16:57:51	0	4	10	28.57
90	PULGAON	0	1	1	1	14:00:00	0	1	0	99.99
91	PUNE CITY	0	28645	28645	28645	6:07:21	0	28498	147	99.49
92	PURNA	0	2	2	2	27:45:00	0	1	1	50.00

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93	PUSAD	0	7	7	7	11:25:43	0	3	4	42.86
94	RATNAGIRI	0	37	37	37	16:47:50	0	32	5	86.49
95	SAILU	0	34	34	34	14:00:00	0	30	4	88.24
96	SANGAMNER	0	22	22	22	18:10:55	0	6	16	27.27
97	SANGLI	0	405	405	405	18:21:24	0	194	211	47.90
98	SATANA	0	5	5	5	12:36:00	0	5	0	100.00
99	SATARA	0	130	130	130	17:46:37	0	23	107	17.69
100	SHAHADA	0	8	8	8	18:52:30	0	4	4	50.00
101	SHEGAON	0	13	13	13	19:20:46	0	2	11	15.38
102	SHIRPUR	0	6	6	6	15:05:00	0	5	1	83.33
103	SILLOD	0	5	5	5	28:24:00	0	3	2	60.00
104	SINNAR	0	19	19	19	13:39:28	0	18	1	94.74
105	SOLAPUR	0	261	261	261	17:27:49	0	37	224	14.18
106	TALEGAON	0	88	88	88	5:59:40	0	88	0	100.00
107	TASGAON	0	10	10	10	15:45:00	0	3	7	30.00
108	TULJAPUR	0	48	48	48	19:33:45	0	17	31	35.42
109	TUMSAR	0	7	7	7	21:55:43	0	0	7	0.00
110	UDGIR	0	132	132	132	20:35:27	0	48	84	36.36
111	UMARGA	0	44	44	44	18:57:57	0	16	28	36.36
112	UMARKHED	0	10	10	10	12:39:00	0	9	1	90.00
113	UMRED	0	12	12	12	19:00:00	0	7	5	58.33
114	URAN-ISLAMPUR	0	11	11	11	22:38:11	0	8	3	72.73
115	VAIJAPUR	0	10	10	10	18:42:00	0	2	8	20.00

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116	VASAI	0	90	90	90	16:25:40	0	2	88	2.22
117	VIRAR	0	456	456	456	18:58:09	0	71	385	15.57
118	VITA	0	4	4	4	21:37:30	0	1	3	25.00
119	WADGAON	0	21	21	21	18:35:43	0	7	14	33.33
120	WAI	0	4	4	4	18:30:00	0	0	4	0.00
121	WANI	0	13	13	13	16:53:05	0	2	11	15.38
122	WARDHA	0	33	33	33	18:52:44	0	18	15	54.55
123	WARORA	0	7	7	7	13:55:43	0	2	5	28.57
124	WARUD	0	4	4	4	15:45:00	0	4	0	100.00
125	WASHIM	0	13	13	13	21:25:23	0	6	7	46.15
126	YAVATMAL	0	199	199	199	18:34:58	0	77	122	38.69
127	YAWAL	0	2	2	2	20:45:00	0	1	1	50.00
128	YEOLA	0	4	4	4	17:52:30	0	3	1	75.00

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