

Consumer Complaints redressal report

Level of Monitoring: PFC/MoP

Format: D3

Name of State: MAHARASHTRA

date : 29/04/2016

Name of Discom: MSEDCL

Report Month: Apr'16

Period: 1 Month (1st Mar'16 to 31st Mar'16)

S.no	Town Name	Complaints pending from previous period	Complaints registered in current period	Total pending Complaints	Complaints closed	Complaints Pending Period (Average) HH:MM	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complains closed within SERC time limit
1	Achalpur	27	22	49	30	4:49	19	12	18	40
2	Ahmadpur	91	23	114	86	2:00	28	61	25	71
3	Ahmednagar	123	309	432	323	8:31	109	171	152	53
4	Akkalkot	2	4	6	0	23:57	6	0	0	0
5	Akola	3290	2979	6269	2793	15:18	3476	1276	1517	46
6	Akot	92	44	136	51	18:53	85	13	38	25
7	Amalner	114	8	122	5	23:57	117	2	3	40
8	Ambejogai	324	915	1239	1083	9:12	156	256	827	24
9	Amravati	1961	1298	3259	1737	11:49	1522	631	1106	36
10	Anjangaon	56	9	65	4	12:40	61	0	4	0
11	Arvi	5	5	10	4	18:47	6	1	3	25
12	Ashta	4	3	7	2	23:57	5	1	1	50
13	Ausa	27	15	42	39	2:16	3	31	8	79
14	Balapur	31	3	34	4	10:02	30	0	4	0
15	Ballapur	41	28	69	20	23:57	49	0	20	0
16	Baramati	101	44	145	118	1:26	27	94	24	80
17	Barshi	5	28	33	12	4:32	21	5	7	42
18	Basmath	35	11	46	27	23:57	19	13	14	48
19	Beed	209	347	556	456	12:43	100	97	359	21
20	Bhadrawati	11	12	23	5	4:01	18	3	2	60
21	Bhandara	137	93	230	79	5:17	151	4	75	5
22	Bhusawal	419	70	489	38	23:57	451	17	21	45
23	Brahmapuri	47	15	62	23	4:07	39	9	14	39
24	Buldhana	100	33	133	4	23:57	129	0	4	0
25	Chalisgaon	91	14	105	5	23:57	100	3	2	60
26	Chandrapur	1525	2377	3902	1625	2:25	2277	301	1324	19
27	Chikhli	46	15	61	1	23:57	60	0	1	0
28	Chiplun	6	14	20	11	7:07	9	4	7	36
29	Chopda	69	14	83	2	23:57	81	0	2	0
30	Dahanu	153	449	602	462	13:06	140	115	347	25

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31	Daryapur	26	15	41	12	15:09	29	7	5	58
32	Daund	117	27	144	121	1:19	23	35	86	29
33	Deglur	19	4	23	12	2:25	11	5	7	42
34	Deolali	34	283	317	299	12:19	18	116	183	39
35	Dharangaon	89	4	93	2	23:57	91	1	1	50
36	Dhule	1642	173	1815	216	6:01	1599	67	149	31
37	Digras	24	4	28	3	23:57	25	2	1	67
38	Dondaicha	36	2	38	4	5:58	34	1	3	25
39	Erandol	18	5	23	0	23:57	23	0	0	0
40	Gadchiroli	6	15	21	11	23:57	10	2	9	18
41	Gangakhed	28	7	35	20	2:52	15	12	8	60
42	Gondia	104	198	302	182	9:07	120	30	152	16
43	Greater Mumbai	28727	13507	42234	20485	5:17	21749	11487	8998	56
44	Hinganghat	27	20	47	33	8:43	14	11	22	33
45	Hingoli	99	11	110	63	3:33	47	28	35	44
46	Ichalkaranji	101	964	1065	969	4:29	96	904	65	93
47	Igatpuri	7	10	17	10	2:43	7	7	3	70
48	Jaisingpur	17	133	150	132	4:20	18	121	11	92
49	Jalna	328	240	568	228	9:32	340	63	165	28
50	Jintur	19	2	21	9	2:20	12	8	1	89
51	Kamptee	53	25	78	54	4:07	24	27	27	50
52	Kannad	92	13	105	1	23:57	104	0	1	0
53	Karad	3	16	19	15	12:43	4	9	6	60
54	Karanja	69	132	201	129	9:50	72	44	85	34
55	Katol	13	15	28	19	11:39	9	13	6	68
56	Khamgaon	116	31	147	4	9:05	143	3	1	75
57	Khopoli	98	26	124	70	2:22	54	38	32	54
58	Kolhapur	320	4018	4338	4067	9:20	271	3782	285	93
59	Kopargaon	5	11	16	9	3:52	7	3	6	33
60	Latur	1413	1668	3081	2777	6:33	304	1660	1117	60

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61	Lonavala	57	61	118	86	5:41	32	50	36	58
62	Majalgaon	14	20	34	26	12:22	8	11	15	42
63	Malegaon	13	61	74	57	11:17	17	23	34	40
64	Malkapur	77	14	91	6	4:52	85	0	6	0
65	Manmad	3	25	28	26	22:27	2	14	12	54
66	Mehkar	35	5	40	0	23:57	40	0	0	0
67	Morshi	25	4	29	12	8:54	17	6	6	50
68	Murtijapur	36	11	47	9	12:27	38	6	3	67
69	Nagpur	1143	2979	4122	3496	4:33	626	3172	324	91
70	Nalasopara	2476	1638	4114	2305	13:07	1809	1061	1244	46
71	Nanded	806	760	1566	875	9:02	691	398	477	45
72	Nandura	25	8	33	0	23:57	33	0	0	0
73	Nandurbar	812	229	1041	214	3:29	827	32	182	15
74	Nashik	381	1913	2294	1970	12:03	324	962	1008	49
75	Navi Mumbai	8202	3794	11996	5430	7:55	6566	2436	2994	45
76	Nilanga	24	16	40	37	7:54	3	25	12	68
77	Osmanabad	67	286	353	274	10:26	79	34	240	12
78	Ozar	6	5	11	11	0:10	0	6	5	55
79	Pachora	90	16	106	13	23:57	93	8	5	62
80	Paithan	80	12	92	6	4:00	86	1	5	17
81	Palghar	364	788	1152	655	3:26	497	80	575	12
82	Pandharpur	3	16	19	11	6:38	8	3	8	27
83	Panvel	4289	1630	5919	2321	6:45	3598	983	1338	42
84	Parbhani	151	66	217	91	7:46	126	60	31	66
85	Parli	142	31	173	112	1:24	61	51	61	46
86	Parola	15	1	16	1	23:57	15	0	1	0
87	Pathri	6	2	8	3	23:57	5	1	2	33
88	Pen	98	16	114	41	1:06	73	21	20	51
89	Phaltan	0	8	8	5	11:04	3	2	3	40
90	Pulgaon	2	0	2	1	23:57	1	0	1	0

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91	Pune City	11533	30832	42365	35626	7:24	6739	26209	9417	74
92	Purna	30	16	46	9	1:33	37	9	0	100
93	Pusad	132	40	172	28	13:31	144	5	23	18
94	Ratnagiri	12	34	46	30	18:22	16	13	17	43
95	Sailu	73	20	93	43	3:47	50	31	12	72
96	Sangamner	9	19	28	22	3:22	6	7	15	32
97	Sangli	83	298	381	247	11:32	134	106	141	43
98	Satana	2	1	3	2	12:30	1	1	1	50
99	Satara	39	56	95	46	17:43	49	12	34	26
100	Shahada	116	13	129	2	23:57	127	1	1	50
101	Shegaon	45	6	51	0	23:57	51	0	0	0
102	Shirpur	33	10	43	8	4:22	35	3	5	38
103	Sillod	90	14	104	2	1:59	102	1	1	50
104	Sinnar	4	23	27	22	6:18	5	10	12	45
105	Solapur	86	244	330	200	8:40	130	61	139	30
106	Talegaon	259	107	366	223	4:12	143	107	116	48
107	Tasgaon	5	4	9	5	3:26	4	3	2	60
108	Tuljapur	40	136	176	143	11:37	33	22	121	15
109	Tumsar	15	12	27	13	0:23	14	6	7	46
110	Udgir	126	170	296	259	8:29	37	149	110	58
111	Umarga	35	90	125	98	9:25	27	11	87	11
112	Umardhed	44	14	58	15	8:04	43	5	10	33
113	Umred	30	18	48	31	6:45	17	13	18	42
114	Uran-Islampur	45	3	48	45	23:57	3	19	26	42
115	Vaijapur	96	22	118	19	0:02	99	7	12	37
116	Vasai	249	90	339	101	7:02	238	31	70	31
117	Virar	1614	599	2213	915	6:52	1298	344	571	38
118	Vita	5	5	10	1	23:57	9	0	1	0
119	Wadgaon	22	43	65	46	10:56	19	6	40	13
120	Wai	24	14	38	26	2:04	12	9	17	35

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121	Wani	9	6	15	10	0:30	5	3	7	30
122	Wardha	17	25	42	25	11:54	17	7	18	28
123	Warora	1	10	11	1	23:57	10	0	1	0
124	Warud	3	10	13	7	13:14	6	6	1	86
125	Washim	70	11	81	10	23:57	71	3	7	30
126	Yavatmal	94	223	317	205	9:53	112	46	159	22
127	Yawal	7	2	9	0	23:57	9	0	0	0
128	Yeola	1	10	11	11	14:05	0	5	6	45