

Prebid Response

Tender Name: Appointment of Network Bandwidth Service Providers for provisioning of MPLS, Point to Point & Internet Leased Lines at MSEDCL Corporate Office, Training Center Nashik & SLDC Kalwa Locations for period of 3 years.

Tender No. : CGM/IT/Leased Lines/22-23/4

Sr. No.	Tender Section No. & Clause No.	Page No.	Clarification Required by Bidder	MSEDCL Response
1	C. Pre Qualification Criteria: Bidder should be a National Long Distance Service Provider or IP VPN service provider/Basic Service Operator having own Internet leased line network under license from GoI. This License should be valid during the contract period.	9	As per Dot Guideline only NLD Service provider can offer/provide MPLS services. Therefore request you to please remove the remaining clause.	Please refer corrigendum & revised RFP
2	Mandatory Technical Requirement: The bidder should be capable of providing browser based tool to MSEDCL for checking of MPLS & Internet Bandwidth Utilization / Performance on Real Time, Hourly, Daily, Weekly basis and lodging complaints.	11	We can provide online browser based tool however online complaint lodging is not possible. Request you to kindly remove online complain booking clause. We can log the complaints through mail, phone call, whatsapp, misscall, tollfree no.	Please refer corrigendum & revised RFP
3	E.1. Brief Scope: g. If the bidder proposes multiple links at same premises or bidder proposes link at premises where bidder's link already exists, bidder shall ensure that the network path of both links is such that they do not get down at the same time.	12	To provide MPLS, ILL and P2P at prakashgad (Corp. Office) one has to connect for 3 different path as per the tender terms. Request you to kindly relaxe in this clause as "for P2P and MPLS, 1 network path and for ILL separate path".	No Change. As Per RFP
4	Table 3: Severity Definitiona Chart	35	Please clarify wether this chart is based on Business hours of locationwise. Please share the detail if it based on Business/Official hours or share the location which fall under critical, Urgent, Hgh,etc.	Severity Definition shall be as follows, Critical - AWS GPX Location Urgent - All Corporate Office Locations High - Training Center, Nashik
5	b) STAGE-II: EVALUATION OF COMMERCIAL BID (Price Bid): The bidder whose quote is lowest including taxes for the leased line will be considered lowest cost bidder (L1 bidder).	49	Please clarify that partial bid is allowed (Bidder can either participate in MPLS, ILL or P2P). We request you to kindly arrive on the L1 bidder based on the product category-wise commercials. The existing clause is only for Leased line. We are unable to understand that how L1 bidder will be arrived as there are different clause given as mentioned above and at page no. 60 the below clause given: For bidder submitting offer for MPLS links, it is mandatory to bid for all the MPLS links. All the MPLS Links will be awarded to the bidder whose bid for MPLS links is lowest. Kindly clarify that how L1 bidder will be decide.	Yes, Partial Bid is allowed. For bidder who wants to bid for MPLS links, it is mandatory for bidder to quote for all the MPLS links in Section-A of Price Bid. Bidder can quote any of the P2P/ILL links given in Section-B of Price Bid. The bidder whose quote is lowest including taxes for Section-A of Price Bid will be considered lowest cost bidder (L1 bidder) for MPLS links. The bidder whose quote is lowest including taxes for the leased line in Section-B of Price Bid will be considered lowest cost bidder (L1 bidder) for that leased line.
6	Additional Query		We believe that location can be connected on Fiber/RF. Kindly clarify. We request you to kindly allow both as last mile.	Bidder may provide last mile wireline or wireless (Copper/Fiber/RF) . However bidder has to maintain the SLA
7	Additional Query		We request you to consider the billing as per link delivery. For e.g. If the L1 bidder has commissioned the ILL link then billing can be triggered. So as with MPLS and P2P link.	The request for start usage of Bandwidth for each WAN connection point shall be notified by the MSEDCL office/location in-charge in writing or email. However for MPLS Link, Bidder has to first commission the AWS GPX where MSEDCL has hosted its Datacenter. Kindly note that, MPLS Link at other location will be treated as successfully commissioned, only after successful commissioning of MPLS Link at AWS.
8	E. Scope of work a. Bidder shall supply, install & commision the MPLS, Point to Point & ILL at the locations	11	For MPLS links, Please confirm the topology i.e. Full mesh topology or HUB & Spoke topology	Full Mesh Topology is required.

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9	E. Scope of work c. For delivery & commissioning 50 Mbps MPLS Link at AWS GPX (Sr. No.3 of above table), it is the responsibility of the bidder to provide Rackspace, Power-supply, Router, Cross connect charges, Port charges on AWS GPX switches, visit charges (if any) & any other requirements for successful delivery of connectivity.	11	VIL will provide the connectivity at AWS GPX. Please confirm if single or dual connectivity is required	No Change. As Per RFP
10	E. Scope of work d. Bidder must provide at least 4 num of IPv4 public addresses for each Internet leased line.	11	VIL will be provide default /29 IP Pool for each ILL connection. Please mention if additional IP addresses required.	No Change. As Per RFP
11	E. Scope of work f. Bidder shall have to managed the links upto MSEDCL office premises	11	Please confirm for MPLS links, router will be arrange by MSEDCL or VIL	Router will be provided by MSEDCL. Bidder has to provide Leased Line
12	E. Scope of work g. If the bidder proposes multiple links at same premises or bidder proposes link at premises where bidder's link already exists, bidder shall ensure that the network path of both links is such that they do not get down at the same time	11	VIL will make ensure that no single point of failure for the links.	Noted
13	E.3. SPECIFICATIONS FOR GENERAL SCOPE Bidder shall provide Quality of Services (Data, Voice & Video) on MPLS & Internet Links under the scope of tender & as per MSEDCL requirements.	13	Pls confirm Class of service %age for Data, voice & Video	Class of service %age for Data, voice & Video will be shared with successful bidder.
14	General Conditions Of contract 21. Liquidated Damages for delay in Completion and Penalty If the Bidder fails to deliver any or all of the Deliverables or perform the Related Services within the period specified in the Contract, the Purchaser may without prejudice to all its other remedies under the Contract, deduct from the Contract Price, as liquidated damages, a sum equivalent to 0.5% of the value of the Deliverables or Related Services, supplied beyond stipulated delivery schedule for each week or part thereof of delay until actual delivery or performance, subject to a maximum of 10% of contract value. Further L.D. for works not executed due to the reasons attributed to the contractor, maximum 10% on value of unexecuted work shall be levied in addition to Risk and cost. i. In addition, the Bidder is liable to the Purchaser for payment penalty as specified in the Tender. ii. If the Deliverables and Related Services provided do not meet the minimum specifications as per the Contract, and the same is not replaced/ modified by the Bidder to meet therequirements within 14 days of being informed by the Utility	21	The Liquidated Damages due to non performance of work by contractor should not be considered in VIL payments. More explanation reqd Liquidatory damages and should be limited to TSP	No Change. As Per RFP
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