Prebid Response

Tender Name: Appointment of Network Bandwidth Service Providers for provisioning of MPLS, Point to Point & Internet Leased Lines at MSEDCL Corporate Office, Training Center Nashik & SLDC Kalwa Locations for period of 3 years.

Tender No. : CGM/IT/Leased Lines/22-23

Sr. No.	Tender Section No. & Clause No.	Page No.	Clarification Required by Bidder	MSEDCL Response
1	The Bidder shall provide to the MSEDCL within ten (10) days of issue of Letter of Award, the contract performance guarantee, the sum of 10% (ten percent) of total contract price for the due performance of the contract. This guarantee shall be valid till the expiry of 120 days after completion of Contract period.	20	Please modify the PBG clause to 3% of the total Contract price.	No Change. As Per RFP
2	8. Bidder should not leave any field blank. If any field is left blank or put Zero (0) against it, then it is assumed that for the services offered against that component is free of cost and no financial implications applies to it. 6. No line item should be deleted. MSEDCL reserves the right to disqualify the bidder if any line item is deleted from price bid	Annexure-IV, 60	If we bid partially for some of the locations(Except MPLS links), and as per S.No.6 & 8, no line item can be deleted and we can't put zero in any field, then please suggest if we don't quote for some link, then how to proceed further in that case.	Sr. No. 8 Deleted. Please refer corrigendum
3	Tender Fee		Please suggest whether the tender fee have to be submitted at the time of bid submission or we have to submit the tender fee now. Also please suggest the procedure for tender fee submission.	No Change. As per tender Section Q. Submission and Opening of Bids - Subclause Q1. General Guidelines - Tender is to be purchased online only.
4	Additional Query		Please confirm if last mile can be wireline or wireless for all the locations except AWS GPX?	Bidder may provide last mile wireline or wireless (Copper/Fiber/RF) . However bidder has to maintain the SLA
5	Additional Query		Please clarify if we are quoting for ILL, MPLS, and P2P links then for all 3 links the last mile should be different? Can we provide one service on RF and one on fiber?	Yes you can provide last mile on either copper or fibre or RF. However you have to maintain the SLA

6	Additional Query		We want to quote for all the services (ILL, P2P, MPLS) but 3 different last mile will be practically not possible. Kindly look into it.	As per tender bidder has to maintain the SLA on which ever (Copper/Fiber/RF) last mile is provided.
7	PreQualification Criteria - The Bidder should have relevant ISO/BSI or TL9000 certification.	9	Please confirm if ISO 9001 will suffice the requirement.	No Change. As Per RFP
8	BRIEF Scope - Table of scope	11	Request you to change the commissionin timelinse from 30 days to 60 days from the receipt date of P.O.	No Change. As Per RFP
9	Period of Contract - If bidder desires to extend the contract period then he should apply to respective LoA issuing MSEDCL authority at least six months before end of the contract.	20	Request you to clarify that for how long the contract period can be extended.	Clause Deleted. Please refer corrigendum
10	Severity definition chart	34	Request you to more clarify bcause it seems to be more subjective. How it will be defined that which circumstance will fall under critical/urgent/high/medium/low?	No Change. As Per RFP
11	Annexure IV - Price Bid: Bidder should not leave any field blank. If any field is left blank or put Zero (0) against it, then it is assumed that for the services offered against that component is free of cost and no financial implications applies to it.	59	Please confirm in case we want to quote for specific link of ILL or P2P then what we mention in other links in commercial bid. As per clause we cannot put ZERO value or cannot leave blank.	Sr. No. 8 Deleted. Please refer corrigendum