



**Maharashtra State Electricity Distribution Company Limited**  
**Tender No:** CGM-IT/AMC-FMS/2022-23/1  
**Version: 1.0**  
**Date:**

## **BID NOTICE**

The Chief General Manager (IT), on behalf of Maharashtra State Electricity Distribution Company Limited (the Employer), hereby invites online bids from eligible bidders for tender for “Comprehensive AMC of IT infrastructure Hardware and onsite Facility Management Services at Corporate Office Locations of M.S.E.D.C.L. for the period of 3 Years.”.

Entire bidding document is available on MSEDCL Website as per date indicated below. Any changes in the Bid Schedule, corrigendum etc. shall also be notified via MSEDCL’s website. Prospective bidders are therefore requested to regularly check the website for any updates.

**Bid Security(EMD) :** The bid must be accompanied with Bid Security for an amount equal to Indian **1,61,380/- (Rupees One Lakh Sixty One Thousand Three Hundred Eighty only)** for covering the entire scope of work. The bid security shall be denominated in Indian Rupees only. The bid security can be paid in the form of a Demand Draft or an Unconditional Bank Guarantee from any Nationalized / Scheduled Bank in favour of the Maharashtra State Electricity Distribution Co. Ltd., payable at Mumbai as mentioned in details in Tender Document (RFP). The BG/DD EMD (original copy) should be submitted to this office on or before Bid end date.

Calendar of Events Event	Date and Time
Bid Start Date	30-06-2022
Date and time of Pre-BID Meeting through Video conferencing.	07-07-2022 at 15.00 Hrs.
Bid end Date	14-07-2022 at 17.00 Hrs.
Date of Bid Opening	14-07-2022 at 17.30 Hrs.

Pre-Bid meeting will be done through VC only at google-meet address <https://meet.google.com/jip-meat-zvq>

### **SCOPE OF WORK**

The scope of the work involves following activities,

- Understand existing LAN, Desktops (PCs), Laptops, Printers, Routers, Modem, Switches and other related hardware infrastructure by conducting site surveys and M.S.E.D.C.L. assisted inspection.
- Coordination with existing AMC vendors and management of existing AMCs until expiry of contract with existing vendor.
- Taking over AMC from existing vendor, extending the comprehensive AMC services to all hardware under this contract which are not under warrantee, coordinating repairs and maintenance with OEMs during warrantee and during AMC periods.
- Comprehensive AMC of IT infrastructure hardware as mentioned Annexure-A must include repair/replacement/troubleshooting of hardware in case of fault occurred in hardware. The part required to be replaced in faulty IT infrastructure equipment should be provide by bidder free of cost(excluding consumables).
- Bidder has to provide the standby device on same day in case of repair/replacement of faulty hardware.
- If the OEM warrantee of IT infrastructure Hardware expires during contract, then same should be taken under the AMC scope and should be maintained till the expiry of contract.

- Complete LAN Administration and Management to meet SLA as specified in the tender document.
- Complete Facility Management Services and Maintenance Services to meet SLA specified in the tender document.
- Facility Management service should be provided to existing as well as new installation.

**Qualifying Requirements:**

1. The bidder should be a Company registered in India under the Companies Act 1956/ 2013 or a partnership registered under the Indian Partnership Act 1932 with their registered office in India or a proprietor licensed in India. The Bidder should have been in operation in India for minimum of three years.
2. The bidder must have minimum average annual turnover of **Rs. 48 Lakhs** for last 3 audited financial years (FY 18-19, FY-19-20, FY 20-21).
3. The Bidder should have a positive net worth and should be in profit from AMC/FMS of IT infrastructure hardware related business in each of the last three audited financial years.
4. The Bidder should have executed either:
  1. One similar work order/Contract costing not less than Rs. 125 lakhs  
OR
  2. Two similar Work Orders/Contracts costing not less than Rs. 80 Lakhs each  
OR
  3. Three similar Work Orders/Contracts costing not less than Rs.65 Lakhs eachof AMC/FMS of IT infrastructure hardware in the last 7 years, ending last day of month previous to the one in which tender is floated.
5. Bidder must be registered for GST.
6. The Bidder should not have been blacklisted by any Private/PSU/Central Govt./State Govt. or any other Organization or agencies in India at the time of submission of the bid.

Note: MSEDCL debaring policy will be applicable to the bidder.

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